



Operating Instructions Proline Prosonic Flow P 500

Ultrasonic time-of-flight flowmeter
HART



- Make sure the document is stored in a safe place such that it is always available when working on or with the device.
- To avoid danger to individuals or the facility, read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures.
- The manufacturer reserves the right to modify technical data without prior notice. Your Endress+Hauser Sales Center will supply you with current information and updates to these instructions.

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1 About this document

1.1 Document function

These Operating Instructions contain all the information required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to installation, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.

1.2 Symbols

1.2.1 Safety symbols

DANGER

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

WARNING

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.

CAUTION

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.

NOTICE

This symbol contains information on procedures and other facts which do not result in personal injury.

1.2.2 Electrical symbols

Symbol	Meaning
	Direct current
	Alternating current
	Direct current and alternating current
	Ground connection A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.
	Potential equalization connection (PE: protective earth) Ground terminals that must be connected to ground prior to establishing any other connections. The ground terminals are located on the interior and exterior of the device: ■ Interior ground terminal: potential equalization is connected to the supply network. ■ Exterior ground terminal: device is connected to the plant grounding system.

1.2.3 Communication-specific symbols

Symbol	Meaning
	Wireless Local Area Network (WLAN) Communication via a wireless, local network.
	LED Light emitting diode is off.

Symbol	Meaning
	LED Light emitting diode is on.
	LED Light emitting diode is flashing.

1.2.4 Tool symbols

Symbol	Meaning
	Torx screwdriver
	Phillips head screwdriver
	Open-ended wrench

1.2.5 Symbols for certain types of information

Symbol	Meaning
	Permitted Procedures, processes or actions that are permitted.
	Preferred Procedures, processes or actions that are preferred.
	Forbidden Procedures, processes or actions that are forbidden.
	Tip Indicates additional information.
	Reference to documentation
	Reference to page
	Reference to graphic
	Notice or individual step to be observed
	Series of steps
	Result of a step
	Help in the event of a problem
	Visual inspection

1.2.6 Symbols in graphics

Symbol	Meaning
1, 2, 3, ...	Item numbers
	Series of steps
A, B, C, ...	Views
A-A, B-B, C-C, ...	Sections
	Hazardous area

Symbol	Meaning
	Safe area (non-hazardous area)
	Flow direction

1.3 Documentation

 For an overview of the scope of the associated Technical Documentation, refer to the following:

- *Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from the nameplate
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

1.3.1 Document function

The following documentation may be available depending on the version ordered:

Document type	Purpose and content of the document
Technical Information (TI)	Planning aid for your device The document contains all the technical data on the device and provides an overview of the accessories and other products that can be ordered for the device.
Brief Operating Instructions (KA)	Guide that takes you quickly to the 1st measured value The Brief Operating Instructions contain all the essential information from incoming acceptance to initial commissioning.
Operating Instructions (BA)	Your reference document The Operating Instructions contain all the information that is required in the various phases of the life cycle of the device: from product identification, incoming acceptance and storage, to mounting, connection, operation and commissioning through to troubleshooting, maintenance and disposal.
Description of Device Parameters (GP)	Reference for your parameters The document provides a detailed explanation of each individual parameter. The description is aimed at those who work with the device over the entire life cycle and perform specific configurations.
Safety Instructions (XA)	Depending on the approval, safety instructions for electrical equipment in hazardous areas are also supplied with the device. The Safety Instructions are an integral part of the Operating Instructions.  Information on the Safety Instructions (XA) relevant to the device is provided on the nameplate.
Supplementary device-dependent documentation (SD/FY)	Always comply strictly with the instructions in the relevant supplementary documentation. The supplementary documentation is an integral part of the device documentation.

1.4 Registered trademarks

HART®

Registered trademark of the FieldComm Group, Austin, Texas, USA

2 Safety Instructions

2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- ▶ Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ▶ Are authorized by the plant owner/operator.
- ▶ Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ▶ Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- ▶ Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- ▶ Follow the instructions in this manual.

2.2 Intended use

Application and media

The measuring device described in this manual is intended only for the flow measurement of liquids.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in explosive atmospheres, in hygienic applications or where there is a high risk of pressures, are labeled accordingly on the nameplate.

To ensure that the measuring device is in proper condition during the operation period:

- ▶ Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
- ▶ Refer to the nameplate to check whether the ordered metering system can be operated for the intended application in areas requiring specific approvals (e.g. explosion protection, pressure equipment safety).
- ▶ Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
- ▶ Keep within the specified pressure and temperature range.
- ▶ Keep within the specified ambient temperature range.
- ▶ Protect the measuring device permanently against corrosion from environmental influences.

Incorrect use

Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-designated use.

Residual risks

CAUTION

Risk of hot or cold burns! The use of media and electronics with high or low temperatures can produce hot or cold surfaces on the device.

- ▶ Mount suitable touch protection.
- ▶ Use suitable protective equipment.

2.3 Workplace safety

When working on and with the device:

- ▶ Wear the required personal protective equipment as per national regulations.

2.4 Operational safety

Damage to the device!

- ▶ Operate the device in proper technical condition and fail-safe condition only.
- ▶ The operator is responsible for the interference-free operation of the device.

Modifications to the device

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers!

- ▶ If modifications are nevertheless required, consult with the manufacturer.

Repair

To ensure continued operational safety and reliability:

- ▶ Carry out repairs on the device only if they are expressly permitted.
- ▶ Observe federal/national regulations pertaining to the repair of an electrical device.
- ▶ Use only original spare parts and accessories.

2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. The manufacturer confirms this by affixing the CE mark to the device..

2.6 IT security

Our warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.

2.7 Device-specific IT security

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and guarantee greater in-operation safety if used correctly. The following list provides an overview of the most important functions:

Function/interface	Factory setting	Recommendation
Write protection via hardware write protection switch →  11	Not enabled	On an individual basis following risk assessment
Access code (also applies to web server login or FieldCare connection) →  11	Not enabled (0000)	Assign a customized access code during commissioning

Function/interface	Factory setting	Recommendation
WLAN (order option in display module)	Enabled	On an individual basis following risk assessment
WLAN security mode	Enabled (WPA2-PSK)	Do not change
WLAN passphrase (Password) → 11	Serial number	Assign an individual WLAN passphrase during commissioning
WLAN mode	Access point	On an individual basis following risk assessment
Web server → 12	Enabled	On an individual basis following risk assessment
CDI-RJ45 service interface → 12	–	On an individual basis following risk assessment

2.7.1 Protecting access via hardware write protection

Write access to the parameters of the device via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare) can be disabled via a write protection switch (DIP switch on the main electronics module). When hardware write protection is enabled, only read access to the parameters is possible.

Hardware write protection is disabled when the device is delivered → 142.

2.7.2 Protecting access via a password

Different passwords are available to protect write access to the device parameters or access to the device via the WLAN interface.

- **User-specific access code**
Protect write access to the device parameters via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare). Access authorization is clearly regulated through the use of a user-specific access code.
- **WLAN passphrase**
The network key protects a connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface which can be ordered as an option.
- **Infrastructure mode**
When the device is operated in infrastructure mode, the WLAN passphrase corresponds to the WLAN passphrase configured on the operator side.

User-specific access code

Write access to the device parameters via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare) can be protected by the modifiable, user-specific access code (→ 140).

When the device is delivered, the device does not have an access code and is equivalent to 0000 (open).

WLAN passphrase: Operation as WLAN access point

A connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface (→ 84), which can be ordered as an optional extra, is protected by the network key. The WLAN authentication of the network key complies with the IEEE 802.11 standard.

When the device is delivered, the network key is pre-defined depending on the device. It can be changed via the **WLAN settings** submenu in the **WLAN passphrase** parameter (→ 134).

Infrastructure mode

A connection between the device and WLAN access point is protected by means of an SSID and passphrase on the system side. Please contact the relevant system administrator for access.

General notes on the use of passwords

- The access code and network key supplied with the device should be changed during commissioning for safety reasons.
- Follow the general rules for generating a secure password when defining and managing the access code and network key.
- The user is responsible for the management and careful handling of the access code and network key.
- For information on configuring the access code or on what to do if you lose the password, for example, see "Write protection via access code" → 140.

2.7.3 Access via web server

→ 75 With the integrated web server, the device can be operated and configured via a web browser. The connection is via the service interface (CDI-RJ45) or the WLAN interface.

The web server is enabled when the device is delivered. The web server can be disabled via the **Web server functionality** parameter if necessary (e.g., after commissioning).

The device and status information can be hidden on the login page. This prevents unauthorized access to the information.



For detailed information on device parameters, see: "Description of device parameters" document.

2.7.4 Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Device-specific functions guarantee the secure operation of the device in a network.

The use of relevant industrial standards and guidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended. This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.



Transmitters with an Ex de approval may not be connected via the service interface (CDI-RJ45)!

3 Product description

The measuring system consists of a transmitter and two or one sensor sets. The transmitter and sensor sets are mounted in physically separate locations. They are interconnected by sensor cables.

The measuring system uses a measurement method based on the transit time difference. Here, the sensors function as sound generators and sound receivers. Depending on the application and version, the sensors can be arranged for a measurement via 1, 2, 3 or 4 traverses →  22.

The transmitter serves to control the sensor sets, to prepare, process and evaluate the measuring signals, and to convert the signals to the desired output variable.

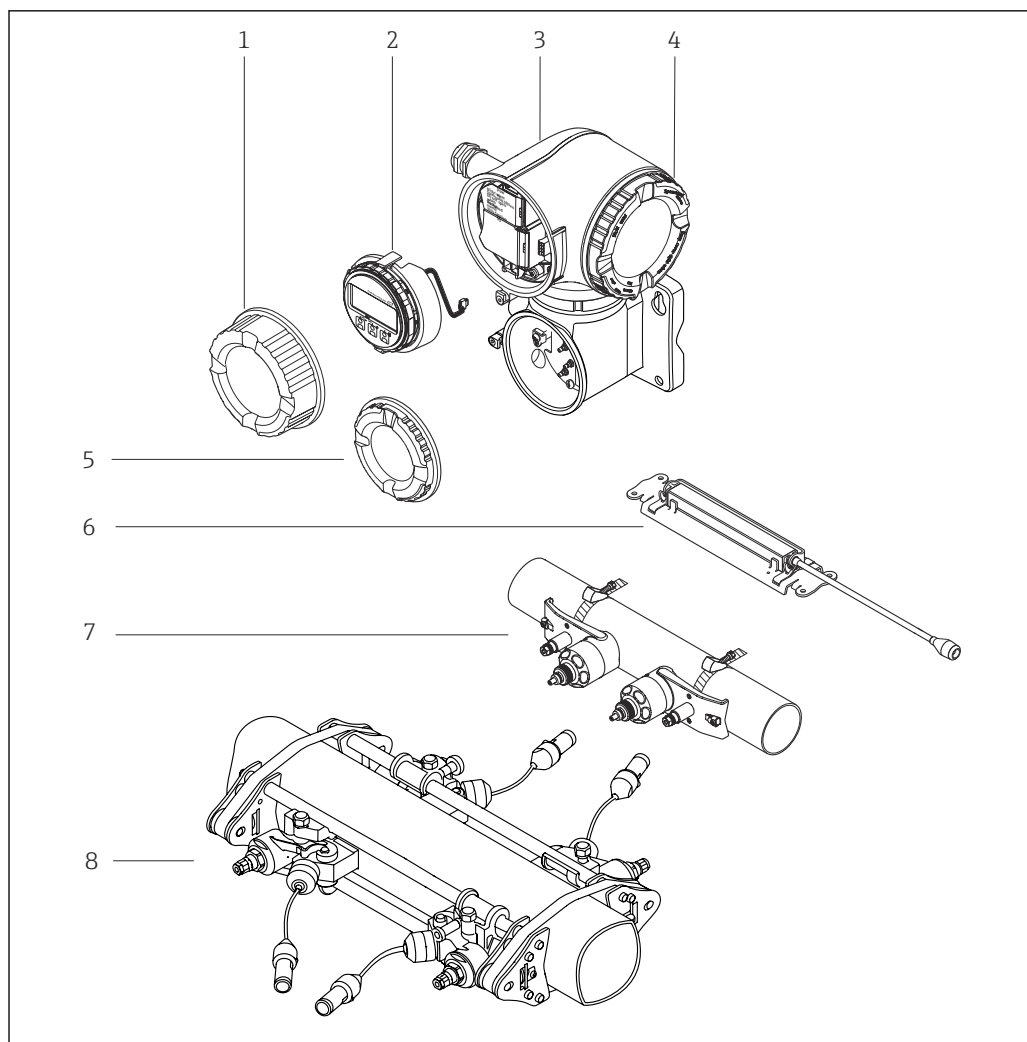
3.1 Product design

3.1.1 Proline 500

Signal transmission: analog

Order code for "Integrated ISEM electronics", option **B** "Transmitter"

The electronics are located in the transmitter.



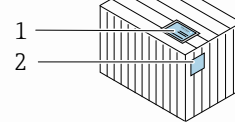
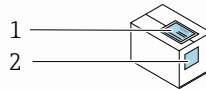
A0043303

1 Important components of a measuring device

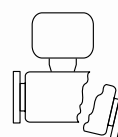
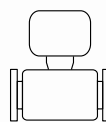
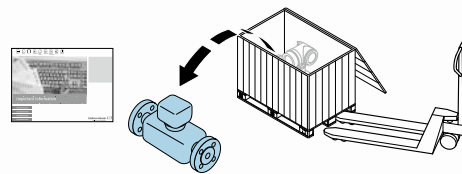
- 1 Connection compartment cover
- 2 Display module
- 3 Transmitter housing with integrated ISEM electronics
- 4 Electronics compartment cover
- 5 Connection compartment cover: sensor cable connection
- 6 Sensor for DN 15 to 65 ($\frac{1}{2}$ to $2\frac{1}{2}$ ")
- 7 Sensor for DN 50 to 4000 (2 to 160")
- 8 Sensor for high-temperature applications

4 Incoming acceptance and product identification

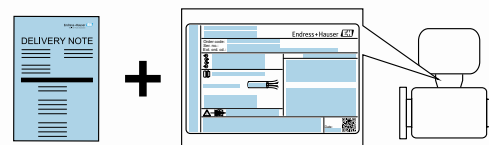
4.1 Incoming acceptance



Are the order codes on the delivery note (1) and the product sticker (2) identical?



Are the goods undamaged?



Does the data on the nameplate match the order specifications on the delivery note?



Is the envelope present with accompanying documents?



- If one of the conditions is not satisfied, contact your Endress+Hauser Sales Center.
- The Technical Documentation is available via the Internet or via the *Endress+Hauser Operations app*: Product identification → 16.

4.2 Product identification

The following options are available for identification of the device:

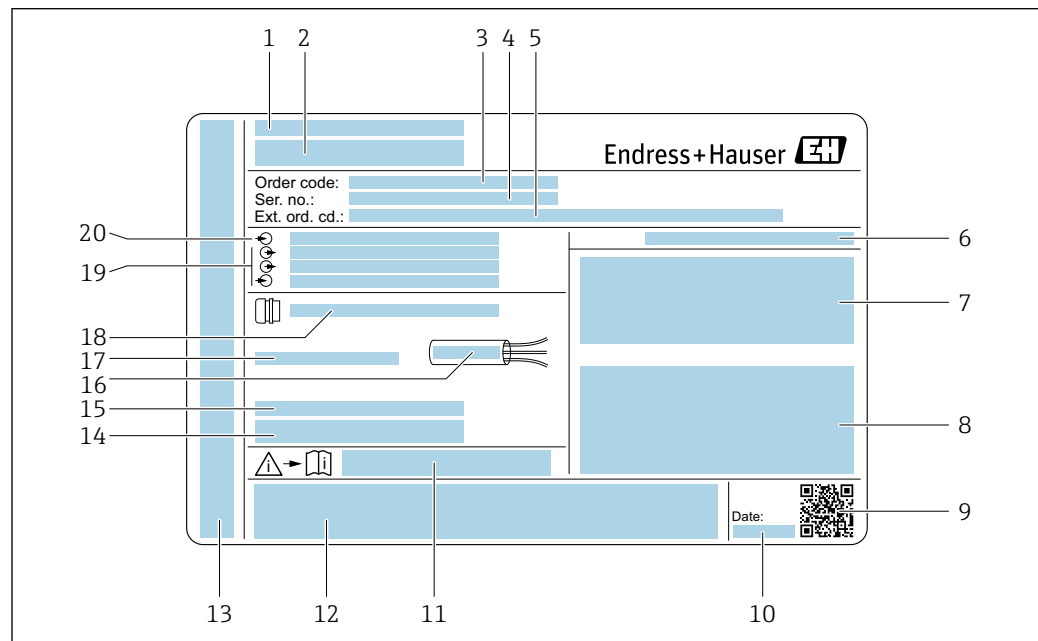
- Nameplate
- Order code with details of the device features on the delivery note
- Enter the serial numbers from the nameplates in the *Device Viewer* (www.endress.com/deviceviewer): all the information about the device is displayed.
- Enter the serial numbers from the nameplates into the *Endress+Hauser Operations app* or scan the DataMatrix code on the nameplate with the *Endress+Hauser Operations app*: all the information about the device is displayed.

For an overview of the scope of the associated Technical Documentation, refer to the following:

- The "Additional standard documentation on the device" and "Supplementary device-dependent documentation" sections
- The *Device Viewer*: Enter the serial number from the nameplate (www.endress.com/deviceviewer)
- The *Endress+Hauser Operations app*: Enter the serial number from the nameplate or scan the DataMatrix code on the nameplate.

4.2.1 Transmitter nameplate

Proline 500

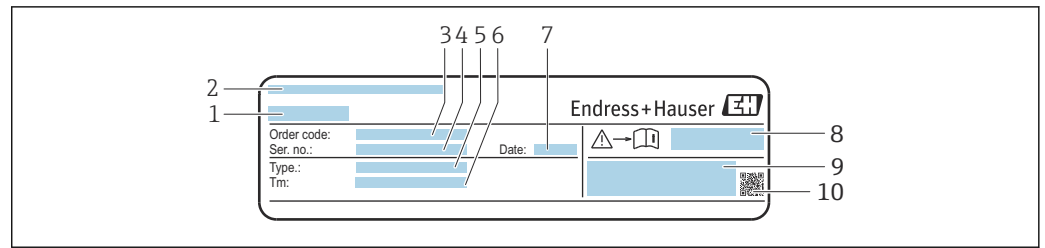


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2 Example of a transmitter nameplate

- 1 Manufacturer address/certificate holder
- 2 Name of the transmitter
- 3 Order code
- 4 Serial number (Ser. no.)
- 5 Extended order code (ext. ord. cd.)
- 6 Degree of protection
- 7 Space for approvals: use in hazardous areas
- 8 Electrical connection data: available inputs and outputs
- 9 2-D matrix code
- 10 Date of manufacture: year-month
- 11 Document number of safety-related supplementary documentation
- 12 Space for approvals and certificates: e.g. CE mark, RCM tick
- 13 Space for degree of protection of connection and electronics compartment when used in hazardous areas
- 14 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 15 Space for additional information in the case of special products
- 16 Permitted temperature range for cable
- 17 Permitted ambient temperature (T_a)
- 18 Information on cable gland
- 19 Available inputs and outputs, supply voltage
- 20 Electrical connection data: supply voltage

4.2.2 Sensor nameplate



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3 Example of sensor nameplate, "front"

- 1 Name of sensor
- 2 Manufacturer address/certificate holder
- 3 Order code
- 4 Serial number (Ser. no.)
- 5 Model
- 6 Medium temperature range
- 7 Date of manufacture: year-month
- 8 Document number of safety-related supplementary documentation → 216
- 9 Additional information
- 10 2D-Matrixcode



A0043305

4 Example of sensor nameplate, "back"

- 1 CE mark, RCM-Tick mark, approval information on explosion protection and degree of protection

Order code

The measuring device is reordered using the order code.

Extended order code

- The device type (product root) and basic specifications (mandatory features) are always listed.
- Of the optional specifications (optional features), only the safety and approval-related specifications are listed (e.g. LA). If other optional specifications are also ordered, these are indicated collectively using the # placeholder symbol (e.g. #LA#).
- If the ordered optional specifications do not include any safety and approval-related specifications, they are indicated by the + placeholder symbol (e.g. XXXXXX-ABCDE +).

4.2.3 Symbols on the device

Symbol	Meaning
	WARNING! This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury. Please consult the documentation for the measuring device to discover the type of potential danger and measures to avoid it.
	Reference to documentation Refers to the corresponding device documentation.
	Protective ground connection A terminal that must be connected to the ground prior to establishing any other connections.

5 Storage and transport

5.1 Storage conditions

Observe the following notes for storage:

- ▶ Store in the original packaging to ensure protection from shock.
- ▶ Protect from direct sunlight. Avoid unacceptably high surface temperatures.
- ▶ Store in a dry and dust-free place.
- ▶ Do not store outdoors.

Storage temperature → 📄 205

5.2 Transporting the product

Transport the measuring device to the measuring point in the original packaging.

5.2.1 Transporting with a fork lift

If transporting in wood crates, the floor structure enables the crates to be lifted lengthwise or at both sides using a forklift.

5.3 Packaging disposal

All packaging materials are environmentally friendly and 100% recyclable:

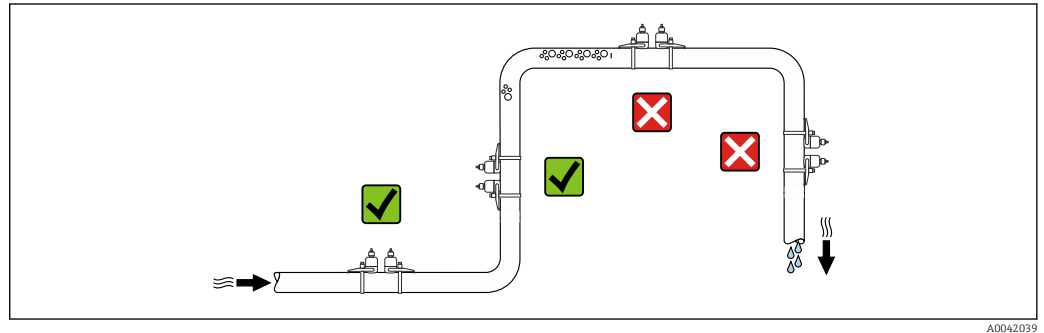
- Outer packaging of device
 - Stretch wrap made of polymer in accordance with EU Directive 2002/95/EC (RoHS)
- Packaging
 - Wood crate treated in accordance with ISPM 15 standard, confirmed by IPPC logo
 - Cardboard box in accordance with European packaging guideline 94/62/EC, recyclability confirmed by Resy symbol
- Transport material and fastening fixtures
 - Disposable plastic pallet
 - Plastic straps
 - Plastic adhesive strips
- Filler material
 - Paper pads

6 Mounting

6.1 Mounting requirements

6.1.1 Mounting position

Mounting location

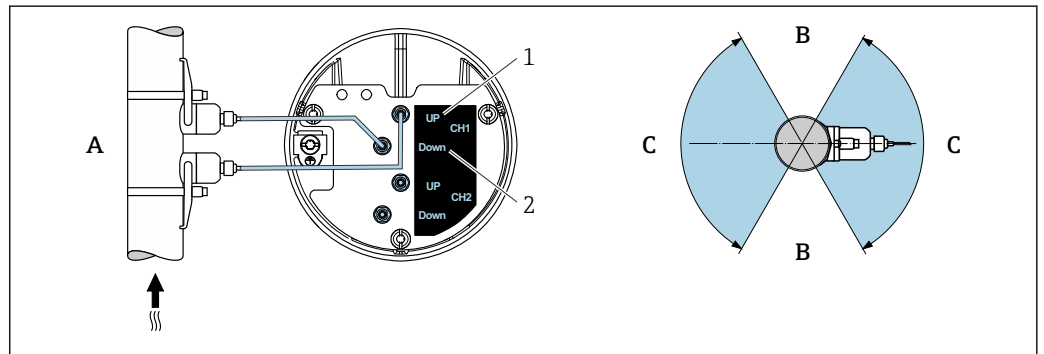


A0042039

To prevent measuring errors arising from accumulation of gas bubbles in the measuring pipe, avoid the following mounting locations in the piping:

- Highest point of a pipeline.
- Directly upstream of a free pipe outlet in a down pipe.

Orientation



A0041970

5 Orientation views

- 1 Channel 1 upstream
- 2 Channel 1 downstream
- A Recommended orientation with upward flow direction
- B Non-recommended installation range with horizontal orientation (60°)
- C Recommended installation range max. 120°

Vertical

Recommended orientation with upward flow direction (view A) With this orientation, entrained solids sink and gases rise away from the sensor area when the medium is not flowing. In addition, the pipe can be completely drained and protected against the buildup of deposits.

Horizontal

In the recommended installation range with a horizontal orientation (View B), gas and air accumulations at the top of the pipe and interference from deposit buildup at the bottom of the pipe can influence the measurement to a lesser degree.

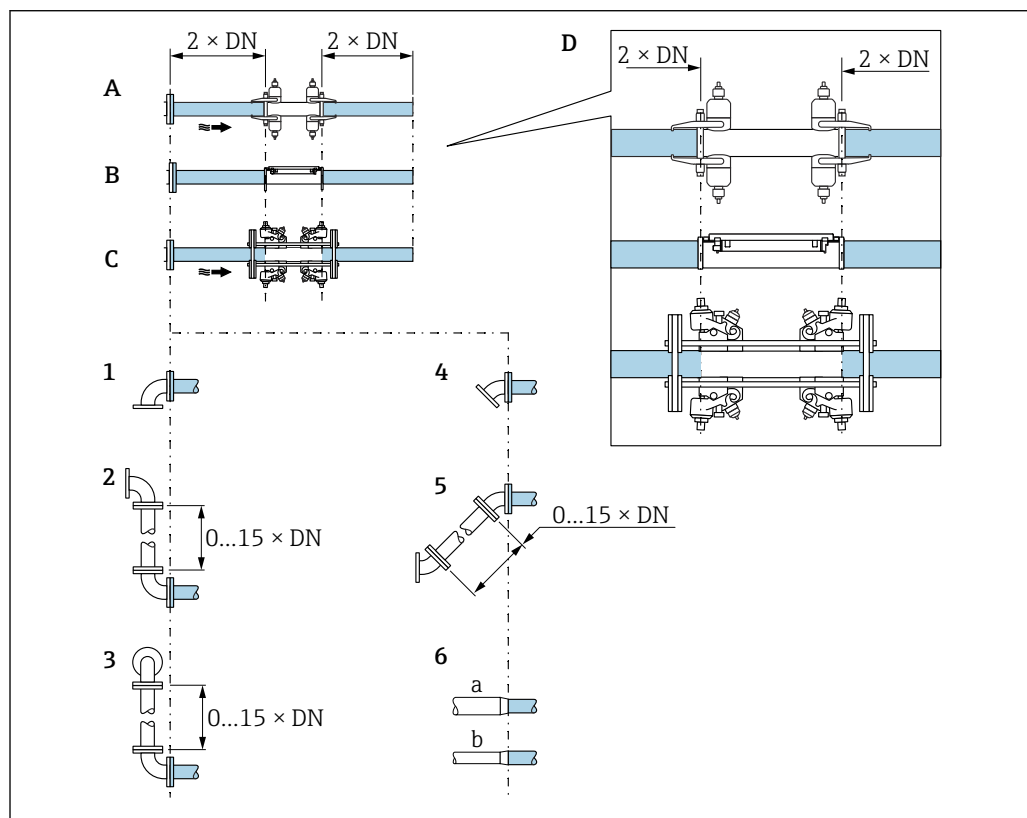
Inlet and outlet runs

If possible, install the sensors upstream of assemblies such as valves, T-pieces, elbows, and pumps. If this is not possible, the specified measurement accuracy of the measuring device is achieved by observing the specified minimum inlet and outlet runs with optimum sensor configuration. If there are several flow obstructions, the longest specified inlet run must be taken into account.

Inlet and outlet runs with FlowDC

Shorter inlet and outlet runs are possible with the following device versions:
Two-path measurement with 2 sensor sets (order code for "Mounting type", option A2 "Clamp-on, 2-channel, 2-sensor sets") and FlowDC

For additional information on FlowDC, see the Special Documentation for the device
→ 217



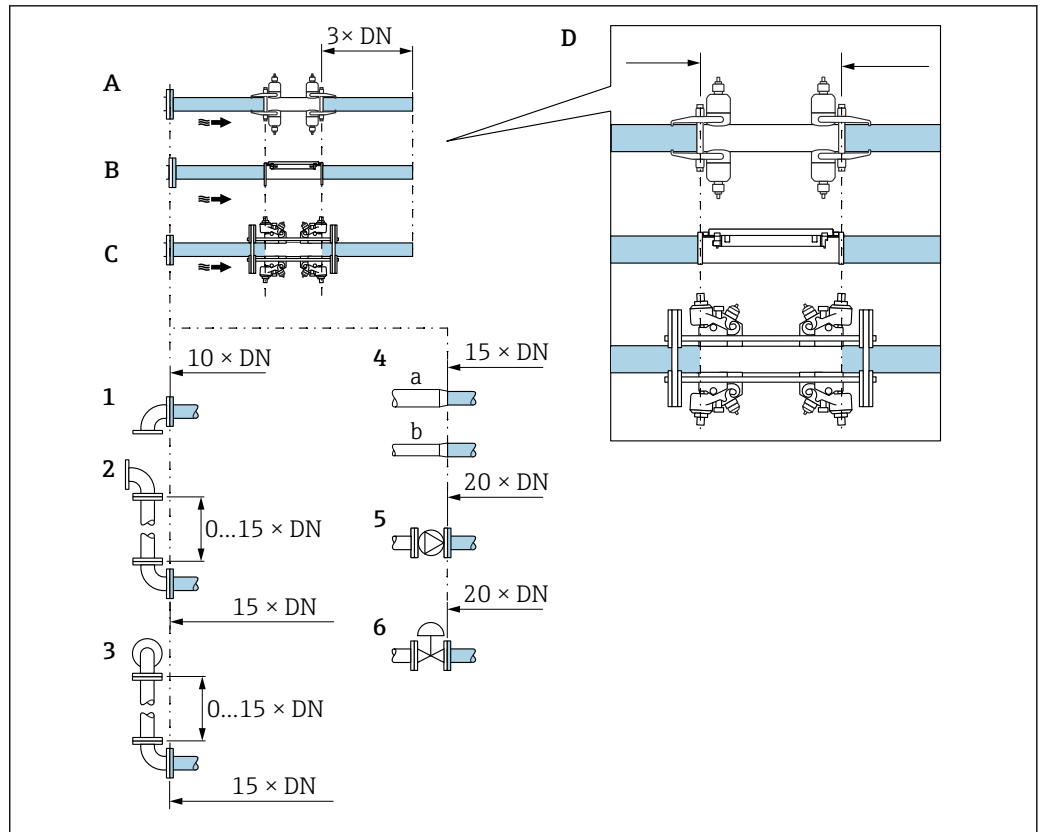
A0053229

6

- A Inlet and outlet runs DN 50 to 4000 (2 to 160")
- B Inlet and outlet runs DN 15 to 65 (½ to 2½")
- C Inlet and outlet runs for high-temperature sensors
- D Position of inlet and outlet runs on sensor
- 1 Single elbow
- 2 Double elbow (2 × 90° in the same plane, with 0 to 15 x DN between the elbows)
- 3 Double elbow 3D (2 × 90° in different planes, with 0 to 15 x DN between the elbows)
- 4 45° bend
- 5 "2 x 45° bend" option (2 × 45° in the same plane, with 0 to 15 x DN between the elbows)
- 6a Concentric diameter change (contraction)
- 6b Concentric diameter change (expansion)

Inlet and outlet runs without FlowDC

Minimum inlet and outlet runs without FlowDC with 1 or 2 sensor sets with different flow obstructions



A0053303

7

- A Inlet and outlet runs DN 50 to 4000 (2 to 160")
 B Inlet and outlet runs DN 15 to 65 (½ to 2½")
 C Inlet and outlet runs for high-temperature sensors
 D Position of inlet and outlet runs on sensor
 1 Pipe elbow 90° or 45°
 2 Two pipe elbows 90° or 45° (in one plane, with 0 to 15 x DN between the elbows)
 3 Two pipe elbows 90° or 45° (in two planes, with 0 to 15 x DN between the elbows)
 4a Reduction
 4b Extension
 5 Control valve (2/3 open)
 6 Pump

Measuring mode

Two-path measurement with FlowDC¹⁾ (standard configuration)

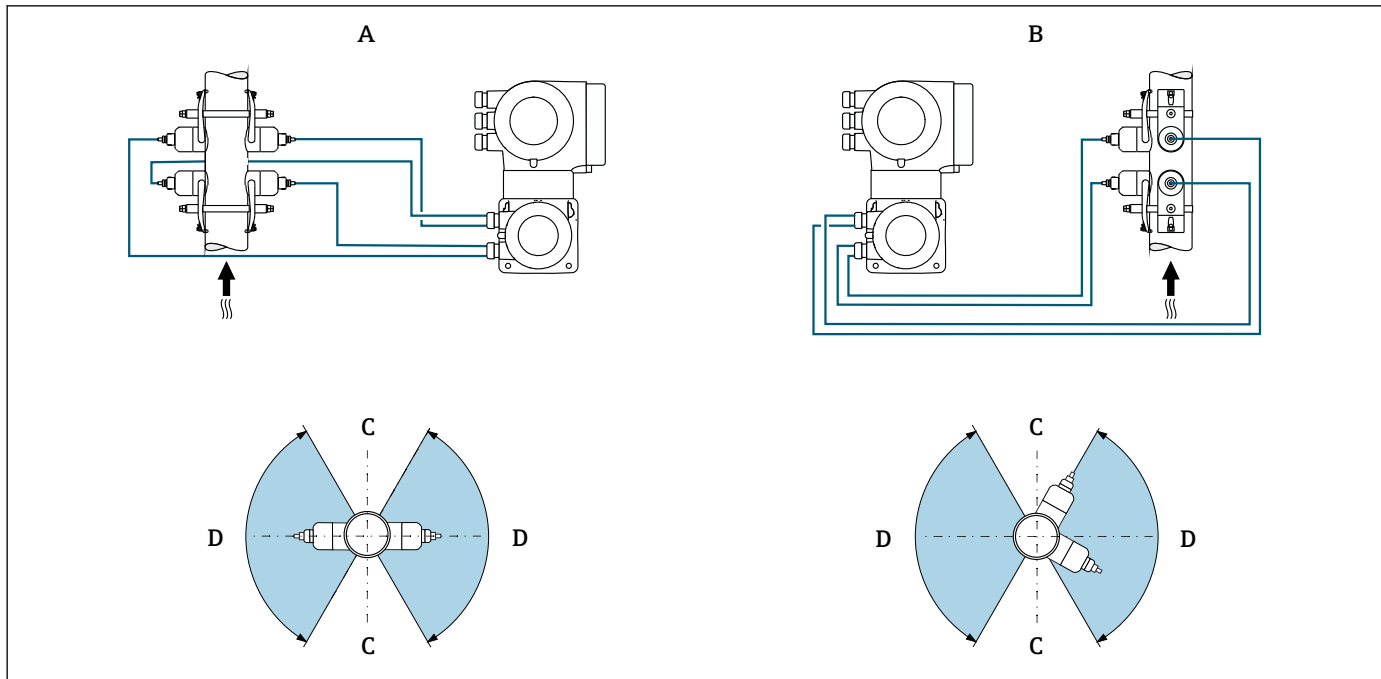
In the case of two-path measurement with FlowDC, the flow is measured by two measurements at the measuring point.

For this, the two sensor sets are installed on the measuring pipe, offset at a specific angle to one another (180° for 1 traverse, 90° for 2 traverses, angle tolerance $\pm 5^\circ$). This arrangement is independent of the circumferential position of the two sensor sets on the measuring pipe.

The measured values of both sensor sets are averaged. The resulting measurement error is compensated based on the type of interference, the distance from the measuring point to the disturbance point, and the Reynolds number. The error-compensated average thus ensures that the specified maximum measurement error and repeatability are maintained even under non-ideal flow conditions (see for example → 6, 20).

The configuration of the two measuring paths is only performed once and is adopted for both measuring paths.

1) Flow disturbance compensation



A0041975

8 Two-path measurement: examples of the horizontal arrangement of the sensor sets at a measuring point

- A Installation of the sensor sets for measurement via 1 traverse
 B Installation of the sensor sets for measurement via 2 traverses
 C For horizontal orientation: non-recommended installation range (60°)
 D For horizontal orientation: recommended installation range max. 120°

i If extending the measuring point from single-path measurement to two-path measurement, a sensor of the same design must be selected.

Dimensions

i For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section .

6.1.2 Sensor set selection and arrangement

i If mounting horizontally, always mount the sensor set so that it is offset at an angle of $\pm 30^\circ$ to the top of the measuring pipe to avoid incorrect measurements caused by gas pockets or bubbles at the top of the pipe.

The sensors can be arranged in different ways:

- Mounting arrangement for measurement with 1 sensor set (1 measuring path):
 - The sensors are located on opposite sides of the measuring pipe (offset at 180°): measurement with 1 or 3 traverses.
 - The sensors are located on the same side of the measuring pipe: measurement with 2 or 4 traverses
 - Mounting for measurement with 2 sensor sets²⁾ (2 measuring paths):
 - 1 sensor of each sensor set is located at the opposite side of the measuring pipe (offset by 180°): measurement with 1 or 3 traverses
 - The sensors are located on the same side of the measuring pipe: measurement with 2 or 4 traverses
- The sensor sets are arranged on the measuring pipe, offset by 90° .



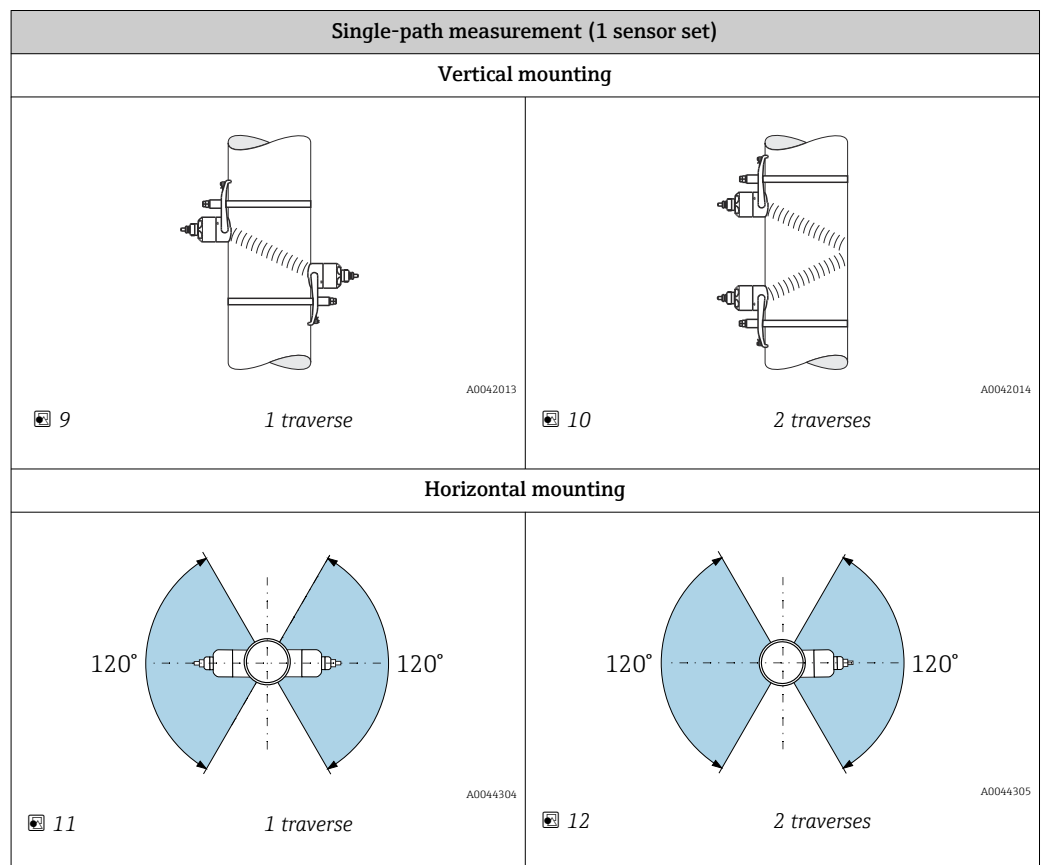
Using 5 MHz sensors

Here, the rails of the two sensor sets are always arranged at an angle of 180° to one another for all measurements with 1, 2, 3 or 4 traverses. The sensor functions are assigned in the two rails via the transmitter electronics unit depending on the selected number of traverses. It is not necessary to swap the cables in the transmitter between the channels.

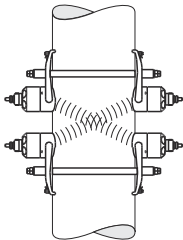
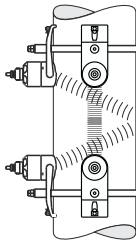
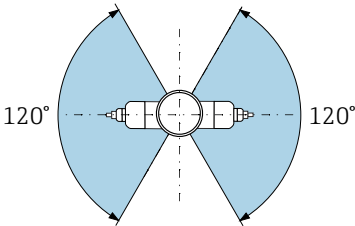
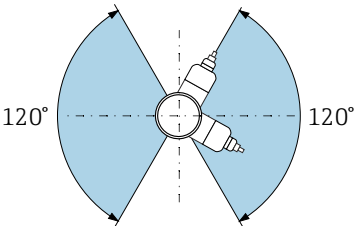


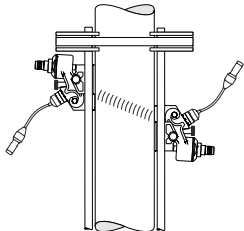
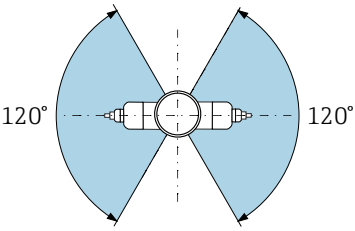
Use of high-temperature sensors

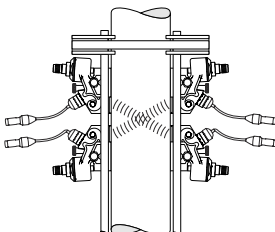
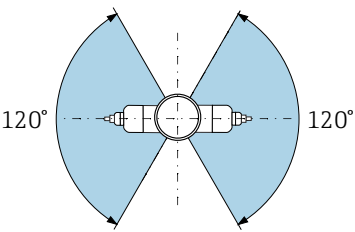
The measuring paths for a high-temperature measurement are preferably mounted with 1 traverse on the pipe. If 2 measuring paths are being used, the individual paths are arranged so they are offset by 180° from each other (X-arrangement).



2) Do not swap the sensors of the two sensor sets, as this can affect the measurement performance.

Two-path measurement (2 sensor sets)	
Vertical mounting	
 13 <i>1 traverse</i> A0042016	 14 <i>2 traverses</i> A0042017
Horizontal mounting	
 15 <i>1 traverse</i> A0044304	 16 <i>2 traverses</i> A0046760

Single-path measurement (1 sensor set) for order code for "Process temperature", option H, I, J	
Vertical mounting	Horizontal mounting
 17 <i>1 traverse</i> A0052538	 18 <i>1 traverse</i> A0044304

Two-path measurement (2 sensor sets) order code for "Process temperature", option H, I, J	
Vertical mounting	Horizontal mounting
 19 <i>1 traverse</i> A0052539	 20 <i>1 traverse</i> A0044304

Operating frequency selection

The sensors of the measuring device are available with adapted operating frequencies. For the resonance behavior of the measuring pipes, these frequencies are optimized for different properties of measuring pipes (material, pipe wall thickness) and media (kinematic viscosity). If these properties are known, an optimum selection can be made according to the following tables ³⁾.

Measuring pipe material	Nominal diameter of measuring pipe	Recommendation
Steel, cast iron	< DN 65 (2½")	C-500-A
	≥ DN 65 (2½")	Table for measuring pipe material: steel, cast iron → 25
Plastic	< DN 50 (2")	C-500-A
	≥ DN 50 (2")	Table for measuring pipe material: plastic → 26
Glass-fiber reinforced plastic	< DN 50 (2")	C-500-A (with restrictions)
	≥ DN 50 (2")	Table for measuring pipe material: glass-fiber reinforced plastic → 26

i Order code for "Sensor version", options AG, AH: To comply with the measurement accuracy specifications of the high-temperature sensors, these sensors may only be installed on metallic pipes!

Further selection criteria are provided in SD03088D (Special Documentation for high-temperature applications).

Measuring pipe material: steel, cast iron

Measuring pipe wall thickness [mm (in)]	Kinematic viscosity cSt [mm²/s]		
	0 < ν ≤ 10	10 < ν ≤ 100	100 < ν ≤ 1000
	Converter frequency (sensor version/number of traverses) ¹⁾		
1.0 to 1.9 (0.04 to 0.07)	2 MHz (C-200 / 2)	2 MHz (C-200 / 1)	2 MHz (C-200 / 1)
> 1.9 to 2.2 (0.07 to 0.09)	1 MHz (C-100 / 2)	1 MHz (C-100 / 1)	1 MHz (C-100 / 1)
> 2.2 to 2.8 (0.09 to 0.11)	2 MHz (C-200 / 2)	1 MHz (C-100 / 1)	1 MHz (C-100 / 1)
> 2.8 to 3.4 (0.11 to 0.13)	1 MHz (C-100 / 2)	1 MHz (C-100 / 1)	1 MHz (C-100 / 1)
> 3.4 to 4.2 (0.13 to 0.17)	2 MHz (C-200 / 2)	2 MHz (C-200 / 1)	1 MHz (C-100 / 1)
> 4.2 to 5.9 (0.17 to 0.23)	1 MHz (C-100 / 2)	1 MHz (C-100 / 1)	0.3 MHz (C-030 / 2)
> 5.9 (0.23)	Selection according to table: "Measuring pipe material: steel, cast iron > 5.9 mm (0.23 in)"		

1) Table shows a typical selection: In critical cases (large pipe diameter, liner, gas or solid inclusions) the optimum sensor type may differ from these recommendations.

Measuring pipe material: Steel, cast iron with wall thicknesses > 5.9 mm (0.23 in)

Nominal diameter [mm (")]	Kinematic viscosity cSt [mm²/s]		
	0 < ν ≤ 10	10 < ν ≤ 100	100 < ν ≤ 1000
	Converter frequency (sensor version/number of traverses) ¹⁾		
15 to 50 (½ to 2)	5 MHz (C-500)		
> 50 to 300 (2 to 12)	2 MHz (C-200)	1 MHz (C-100)	1 MHz (C-100)

3) Recommendation: product sizing in Applicator → 192

Nominal diameter [mm (")]	Kinematic viscosity cSt [mm ² /s]		
	0 < ν ≤ 10	10 < ν ≤ 100	100 < ν ≤ 1000
	Converter frequency (sensor version/number of traverses) ¹⁾		
> 300 to 1000 (12 to 40)	1 MHz (C-100)	0.3 MHz (C-030)	0.3 MHz (C-030)
> 1000 to 4000 (40 to 160)	0.3 MHz (C-030)		

- 1) Table shows a typical selection: In critical cases (large pipe diameter, liner, gas or solid inclusions) the optimum sensor type may differ from these recommendations.

Measuring pipe material: plastic

Nominal diameter [mm (")]	Kinematic viscosity cSt [mm ² /s]		
	0 < ν ≤ 10	10 < ν ≤ 100	100 < ν ≤ 1000
	Converter frequency (sensor version/number of traverses) ¹⁾		
15 to 50 (½ to 2)	5 MHz (C-500 / 2)	5 MHz (C-500 / 2)	5 MHz (C-500 / 2)
> 50 to 80 (2 to 3)	2 MHz (C-200 / 2)	1 MHz (C-100 / 2)	0.3 MHz (C-030 / 2)
> 80 to 150 (3 to 6)	1 MHz (C-100 / 2)	1 MHz (C-100 / 2)	0.3 MHz (C-030 / 2)
> 150 to 200 (6 to 8)	1 MHz (C-100 / 2)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 2)
> 200 to 300 (8 to 12)	1 MHz (C-100 / 2)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 2)
> 300 to 400 (12 to 16)	1 MHz (C-100 / 1)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 1)
> 400 to 500 (16 to 20)	1 MHz (C-100 / 1)	0.3 MHz (C-030 / 1)	0.3 MHz (C-030 / 1)
> 500 to 1000 (20 to 40)	0.3 MHz (C-030 / 1)	0.3 MHz (C-030 / 1)	–
> 1000 to 4000 (40 to 160)	0.3 MHz (C-030 / 1)	–	–

- 1) Table shows a typical selection: In critical cases (large pipe diameter, liner, gas or solid inclusions) the optimum sensor type may differ from these recommendations.

Measuring pipe material: glass-fiber reinforced plastic

Nominal diameter [mm (")]	Kinematic viscosity cSt [mm ² /s]		
	0 < ν ≤ 10	10 < ν ≤ 100	100 < ν ≤ 1000
	Converter frequency (sensor version/number of traverses) ¹⁾		
15 to 50 (½ to 2)	5 MHz (C-500 / 2)	5 MHz (C-500 / 2)	5 MHz (C-500 / 2)
> 50 to 80 (2 to 3)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 1)
> 80 to 150 (3 to 6)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 1)	0.3 MHz (C-030 / 1)
> 150 to 400 (6 to 16)	0.3 MHz (C-030 / 2)	0.3 MHz (C-030 / 1)	–
> 400 to 500 (16 to 20)	0.3 MHz (C-030 / 1)	–	–

Nominal diameter [mm (")]	Kinematic viscosity cSt [mm ² /s]		
	0 < ν ≤ 10	10 < ν ≤ 100	100 < ν ≤ 1000
	Converter frequency (sensor version/number of traverses) ¹⁾		
> 500 to 1000 (20 to 40)	0.3 MHz (C-030 / 1)	–	–
> 1000 to 4000 (40 to 160)	0.3 MHz (C-030 / 1)	–	–

1) Table shows a typical selection: In critical cases (large pipe diameter, liner, gas or solid inclusions) the optimum sensor type may differ from these recommendations.



- If clamp-on sensors are used, a 2 traverse-type installation is recommended. This is the easiest and most convenient type of installation, particularly for measuring devices whose measuring pipe is difficult to access from one side.
- A 1 traverse installation is recommended for the following installation conditions:
 - Certain plastic measuring pipes with a wall thickness of >4 mm (0.16 in)
 - Measuring pipes made of composite materials (e.g. glass-fiber reinforced plastic)
 - Lined measuring pipes
 - Applications with media with high acoustic damping
 - High-temperature applications (>170°C), order code "Process temperature", options H, I, J: configuration and sizing of the measuring point using the Applicator is recommended.

6.1.3 Environmental and process requirements

Ambient temperature range

Transmitter	■ Standard: -40 to +60 °C (-40 to +140 °F) ■ Optional order code for "Test, certificate", option JN: -50 to +60 °C (-58 to +140 °F)
Readability of the local display	-20 to +60 °C (-4 to +140 °F) The readability of the display may be impaired at temperatures outside the temperature range.
Sensor	DN 15 to 65 (½ to 2½") -40 to +150 °C (-40 to +302 °F) DN 50 to 4000 (2 to 160") ■ Standard: -40 to +80 °C (-40 to +176 °F) ■ Optional: 0 to +170 °C (+32 to +338 °F) DN 50 to 600 (2 to 24") High temperature: +150 to +550 °C (+302 to +1022 °F)
Sensor cable (connection between transmitter and sensor)	DN 15 to 65 (½ to 2½") Standard (TPE ¹⁾): -40 to +80 °C (-40 to +176 °F) DN 50 to 4000 (2 to 160") ■ Standard (TPE halogen-free): -40 to +80 °C (-40 to +176 °F) ■ Optional (PTFE ¹⁾): -50 to +170 °C (-58 to +338 °F)

1) Armored version also available for order

- If operating outdoors:
Avoid direct sunlight, particularly in warm climatic regions.



In principle, it is permitted to insulate the sensors mounted on the pipe. In the case of insulated sensors, make sure that the process temperature does not exceed or drop below the specified cable temperature.



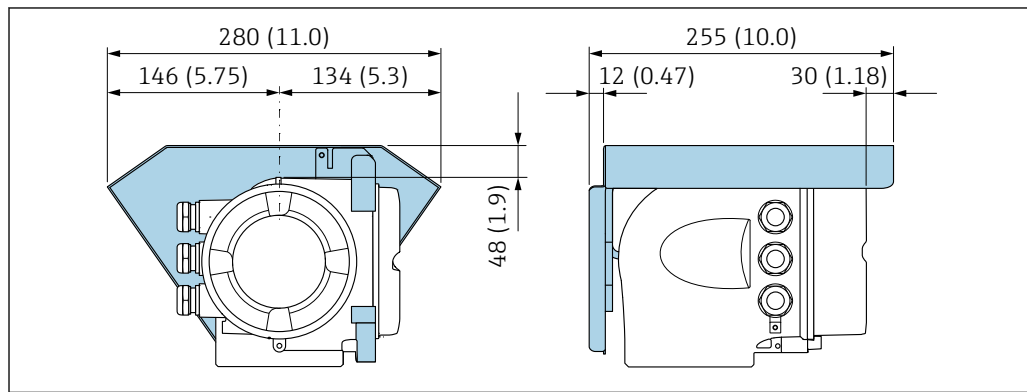
For notes on insulation for high-temperature sensors, see the Special Documentation on high-temperature applications for the device → 216

Medium pressure range

No pressure limitation For correct measurement, the static pressure of the medium must be higher than the vapor pressure.

6.1.4 Special mounting instructions

Weather protection cover



21 Weather protection cover for Proline 500; engineering unit mm (in)

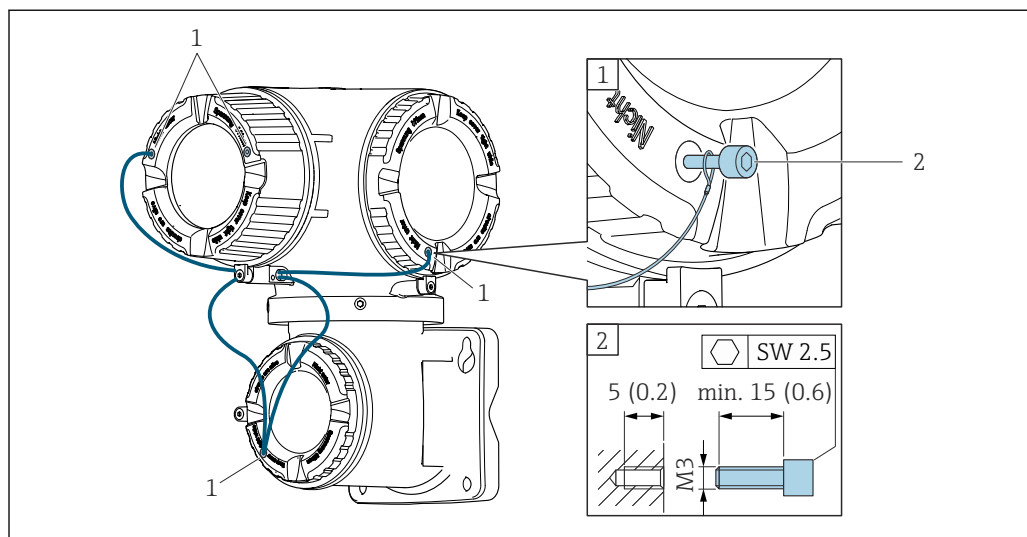
Cover locking: Proline 500

NOTICE

Order code "Transmitter housing", option L "Cast, stainless": The covers of the transmitter housing are provided with a borehole to lock the cover.

The cover can be locked using screws and a chain or cable provided by the customer on site.

- ▶ The use of stainless steel chains or cables is recommended.
- ▶ If a protective coating is applied, it is recommended to use a heat shrink tube to protect the housing paint.



- 1 Cover borehole for the securing screw
2 Securing screw to lock the cover

6.2 Mounting the measuring device

6.2.1 Required tools

For transmitter

For mounting on a post:
Proline 500 transmitter
Open-ended wrench AF 13

For wall mounting:
Drill with drill bit $\varnothing$ 6.0 mm

For sensor

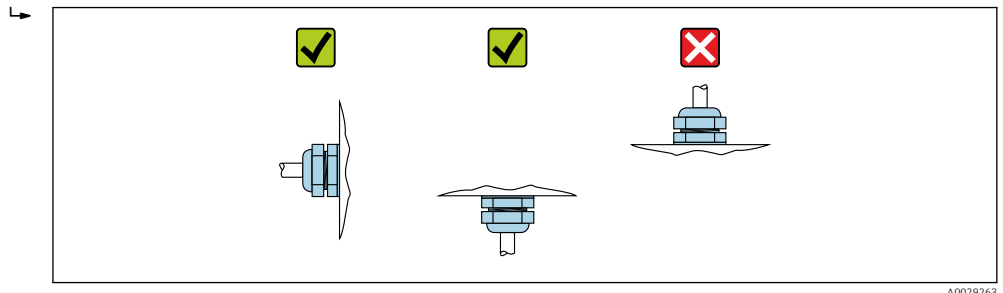
For installation on the measuring pipe: use a suitable mounting tool

6.2.2 Preparing the measuring device

1. Remove all remaining transport packaging.
2. Remove stick-on label on the electronics compartment cover.

6.2.3 Mounting the measuring device

- Install the measuring device or turn the transmitter housing so that the cable entries do not point upwards.



A0029263

6.2.4 Mounting the sensor

⚠ WARNING

Risk of injury when mounting sensors and strapping bands!

- Suitable gloves and goggles must be worn due to the increased risk of cuts.

⚠ DANGER

Risk of burns from hot surfaces!

- Wear suitable protective equipment such as temperature-resistant protective gloves, clothing or protective visors.
- Before commencing work: allow the system and measuring device to cool to a touch-safe temperature.



High-temperature applications (> 170°C)

- Order code for "Process temperature", options H, I, J
- Installation for high-temperature applications may only be performed by Endress+Hauser staff or by individuals authorized and trained by Endress+Hauser.

Notes on mounting

Mounting the high-temperature sensors CH-050/CH-100

 For detailed information on mounting the CH-050/CH-100 high-temperature sensors (order code for "Sensor version", options AG, AH), see Special Documentation on "High-temperature applications" →  217.

Sensor configuration and settings

DN 15 to 65 (½ to 2½")	DN 50 to 4000 (2 to 160")			
Strapping band	Strapping band		Welded bolt	
2 traverses [mm (in)]	1 traverse [mm (in)]	2 traverses [mm (in)]	1 traverse [mm (in)]	2 traverses [mm (in)]
Sensor distance ¹⁾	Sensor distance ¹⁾	Sensor distance ¹⁾	Sensor distance ¹⁾	Sensor distance ¹⁾
–	Wire length →  39	Measuring rail ^{1) 2)}	Wire length	Measuring rail ^{1) 2)}

- 1) Depends on the conditions at the measuring point (e.g. measuring pipe, medium). The dimension can be determined via FieldCare or Applicator. See also **Result sensor distance / measuring aid** parameter in **Measuring point** submenu
- 2) Up to DN 600 (24")

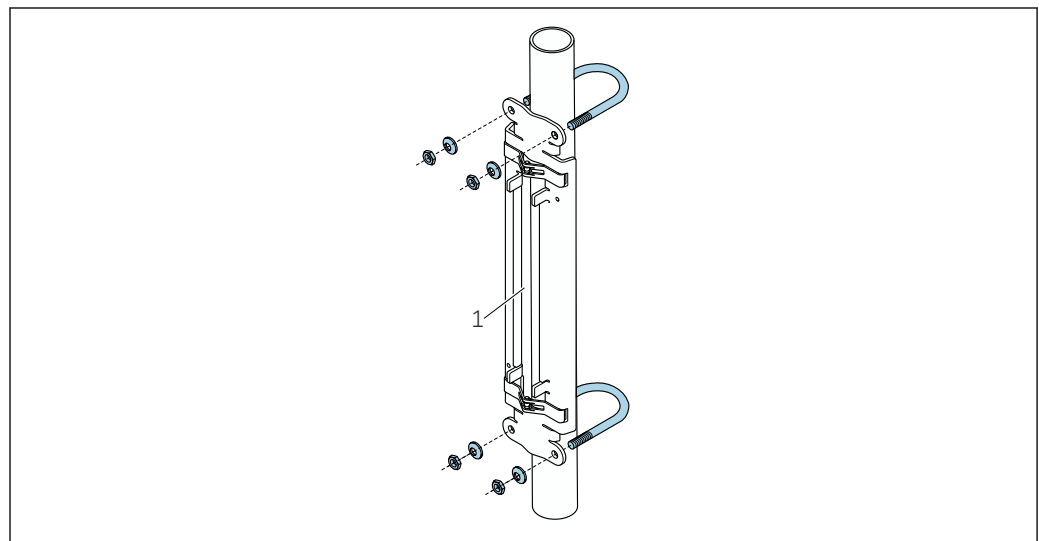
Determining the mounting positions of the sensor

Sensor holder with U-shaped screws)

-  Can be used for
- Measuring devices with measuring range DN 15 to 65 (½ to 2½")
 - Mounting on pipes DN 15 to 32 (½ to 1¼")

Procedure:

1. Disconnect the sensor from the sensor holder.
2. Position the sensor holder on the measuring pipe.
3. Insert the U-shaped screws through the sensor holder and lightly grease the threads.
4. Screw the nuts onto the U-shaped screws.
5. Position the sensor holder exactly and tighten the nuts evenly.



A0043369

 22 Holder with U-shaped screws

1 Sensor holder

www.nicsanat.com

021-87700210



⚠ CAUTION

Damage to the plastic, copper or glass pipes due to overtightening the nuts of the U-shaped screws!

- ▶ The use of a metal half-shell (on the opposite side of the sensor) is recommended for plastic, copper or glass pipes.

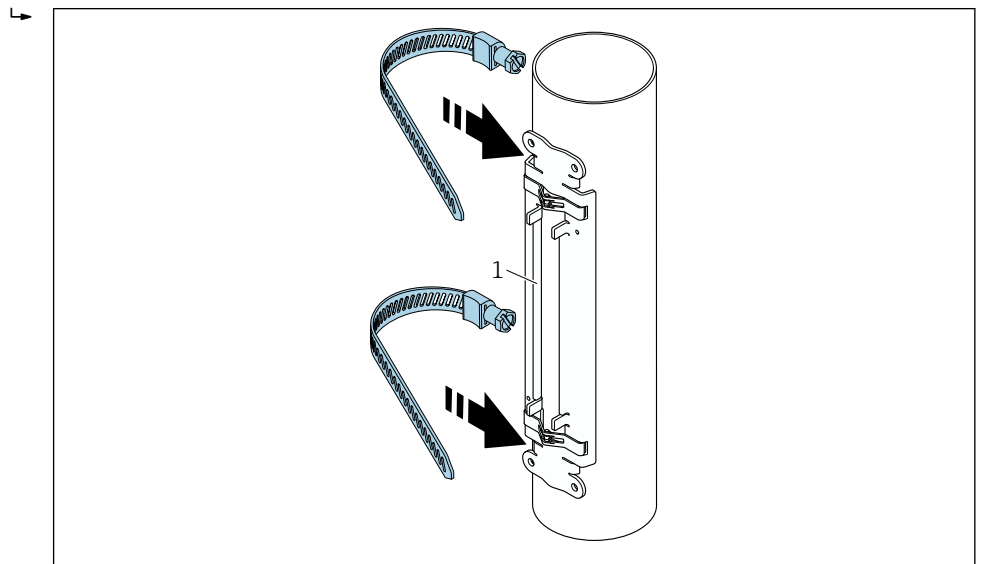
i To ensure good acoustic contact, the visible measuring pipe surface must be clean and free from flaking paint and/or rust.

Sensor holder with strapping bands (small nominal diameters))

- i** Can be used for
- Measuring devices with measuring range DN 15 to 65 ($\frac{1}{2}$ to $2\frac{1}{2}$ ")
 - Mounting on pipes DN > 32 ($1\frac{1}{4}$ ")

Procedure:

1. Disconnect the sensor from the sensor holder.
2. Position the sensor holder on the measuring pipe.
3. Wrap the strapping bands around the sensor holder and measuring pipe without twisting them.



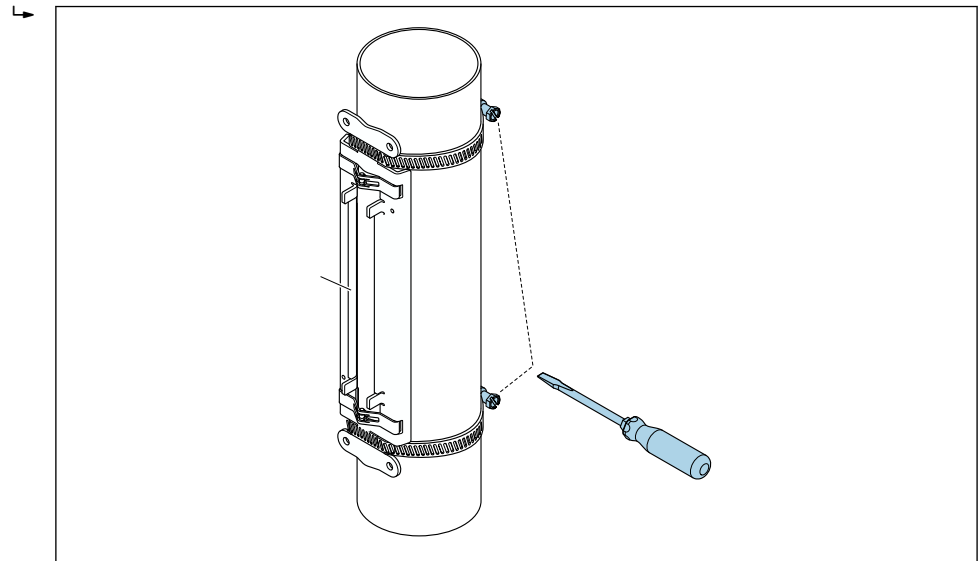
A0043371

23 Position the sensor holder and fit the strapping bands.

1 Sensor holder

4. Guide the strapping bands through the strapping band locks.
5. Tighten the strapping bands as tightly as possible by hand.
6. Align the sensor holder in the desired position.

7. Push down the tensioning screw and tighten the strapping bands so they cannot slip.



A0043372

24 Tighten the tensioning screws of the strapping bands.

8. If necessary, shorten the strapping bands and trim the cut edges.

⚠ WARNING

Risk of injury due to sharp edges!

- ▶ After shortening the strapping bands, trim the cut edges.
- ▶ Wear suitable protective goggles and safety gloves.

i To ensure good acoustic contact, the visible measuring pipe surface must be clean and free from flaking paint and/or rust.

Sensor holder with strapping bands (medium nominal diameters))



Can be used for

- Measuring devices with measuring range DN 50 to 4000 (2 to 160")
- Mounting on pipes DN ≤ 600 (24")

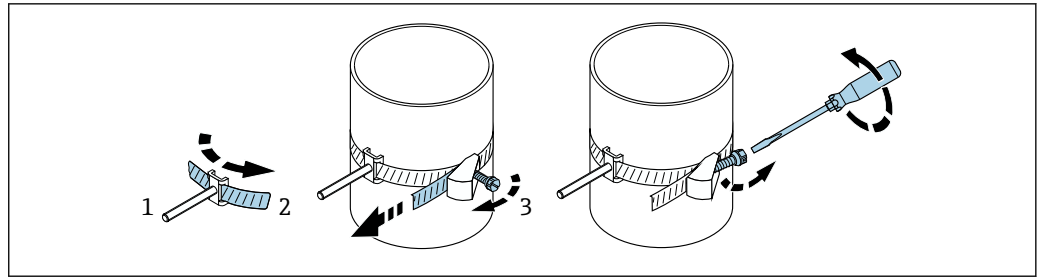
Procedure:

1. Fit the mounting bolt over strapping band 1.
2. Position strapping band 1 as perpendicular as possible to the measuring pipe axis without twisting it.
3. Guide the end of strapping band 1 through the strapping band lock.
4. Tighten strapping band 1 as tightly as possible by hand.
5. Align strapping band 1 in the desired position.
6. Push down the tensioning screw and tighten strapping band 1 so it cannot slip.
7. Strapping band 2: proceed as for strapping band 1 (steps 1 to 6).
8. Slightly tighten strapping band 2 for final assembly. It must be possible to move strapping band 2 for final alignment.
9. If necessary, shorten the strapping bands and trim the cut edges.

⚠ WARNING

Risk of injury due to sharp edges!

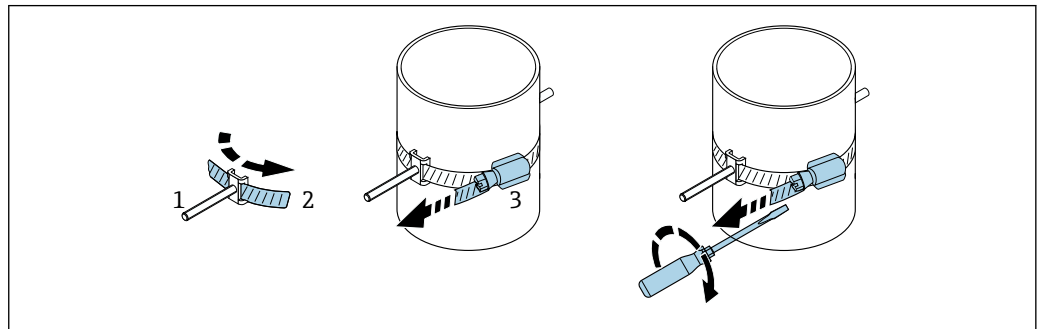
- ▶ After shortening the strapping bands, trim the cut edges.
- ▶ Wear suitable protective goggles and safety gloves.



A0043373

25 Holder with strapping bands (medium nominal diameters), with hinged screw

- 1 Mounting bolts
- 2 Strapping band
- 3 Tensioning screw



A0044350

26 Holder with strapping bands (medium nominal diameters), without hinged screw

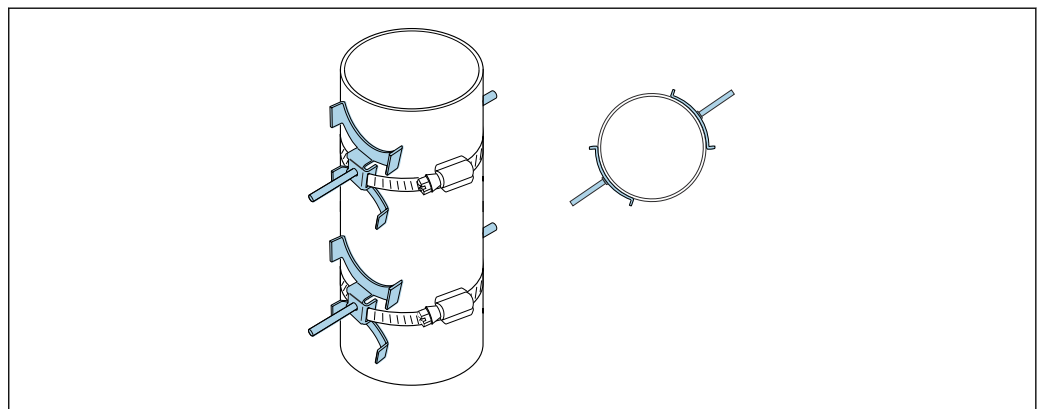
- 1 Mounting bolts
- 2 Strapping band
- 3 Tensioning screw

Sensor holder with strapping bands (large nominal diameters))



Can be used for

- Measuring devices with measuring range DN 50 to 4000 (2 to 160")
- Mounting on pipes DN > 600 (24")
- 1-traverse mounting or 2-traverse mounting with 180° arrangement
- 2-traverse mounting with two-path measurement and 90° arrangement (instead of 180°)



A0044648

Procedure:

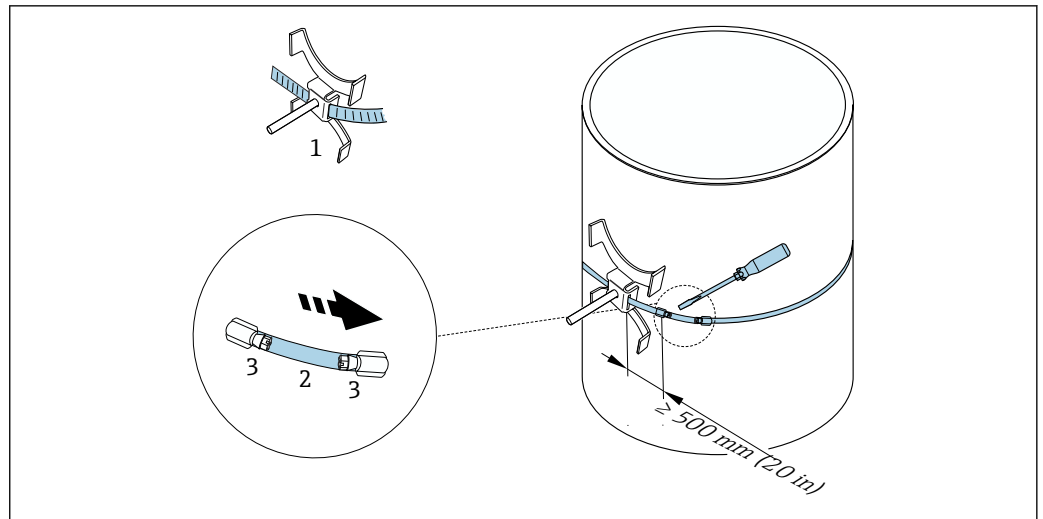
1. Measure the pipe circumference. Note down the full/half or quarter circumference.
2. Shorten the strapping bands to the required length (= measuring pipe circumference + 30 mm (1.18 in)) and trim the cut edges.

3. Select the mounting location of the sensors with the given sensor distance and optimum inlet run conditions. In doing so, ensure there is nothing impeding sensor mounting over the entire circumference of the measuring pipe.
4. Fit two strap bolts over strapping band 1 and guide approx. 50 mm (2 in) of one of the strapping band ends into one of the two strapping band locks and into the lock. Then guide the protective flap over this strapping band end and lock in place.
5. Position strapping band 1 as perpendicular as possible to the measuring pipe axis without twisting it.
6. Guide the second strapping band end through the strapping band lock that is still free and proceed in the same way as for the first strapping band end. Guide the protective flap over the second strapping band end and lock in place.
7. Tighten strapping band 1 as tightly as possible by hand.
8. Align strapping band 1 in the desired position and place it as perpendicular as possible to the measuring pipe axis.
9. Position the two strap bolts on strapping band 1, arranging them at a half circumference in relation to one another (180° arrangement, e.g. 7:30 o'clock and 1:30 o'clock) or quarter circumference (90° arrangement, e.g. 10 o'clock and 7 o'clock).
10. Tighten strapping band 1 so that it cannot slip.
11. Strapping band 2: proceed as for strapping band 1 (steps 4 to 8).
12. Slightly tighten strapping band 2 for final assembly. It must be possible to move strapping band 2 for final alignment. The distance/offset from the center of strapping band 2 to the center of strapping band 1 is indicated by the sensor distance of the device.
13. Align strapping band 2 so that it is perpendicular to the measuring pipe axis and parallel to strapping band 1.
14. Position the two strap bolts on strapping band 2 on the measuring pipe so they are parallel to one another and offset at the same height/clock position (e.g. 10 o'clock and 4 o'clock) in relation to the two strap bolts on strapping band 1. A line drawn on the measuring pipe wall that is parallel to the measuring pipe axis can be helpful here. Now set the distance between the center of the strap bolts at the same level so that it exactly matches the sensor distance. Alternatively, you can use the wire length here → 39.
15. Tighten strapping band 2 so that it cannot slip.

⚠ WARNING

Risk of injury due to sharp edges!

- After shortening the strapping bands, trim the cut edges.
- Wear suitable protective goggles and safety gloves.



A0043374

■ 27 Holder with strapping bands (large nominal diameters)

- 1 Strap bolt with guide*
- 2 Strapping band*
- 3 Tensioning screw

*The distance between the strap bolts and strapping band lock must be at least 500 mm (20 in).

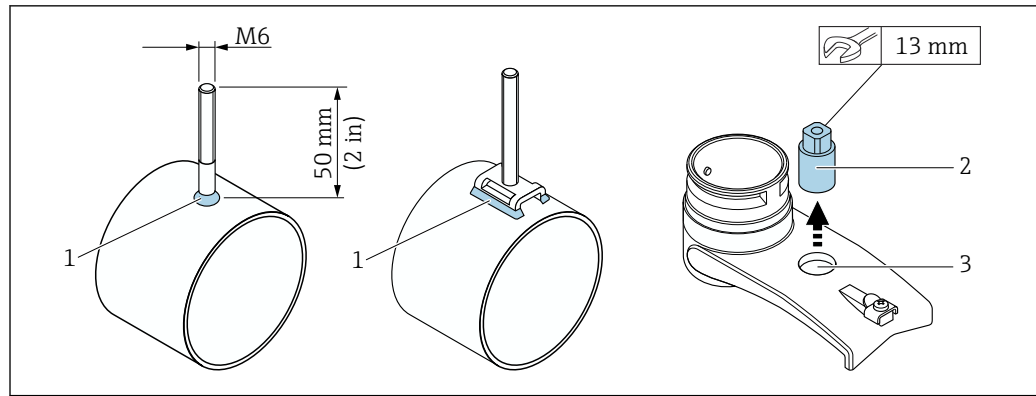
- For 1-traverse mounting with 180° (opposite) → ■ 11, ■ 23 (single-path measurement, A0044304), → ■ 15, ■ 24 (two-path measurement, A0043168)
- For 2-traverse mounting → ■ 12, ■ 23 (single-path measurement, A0044305), → ■ 16, ■ 24 (two-path measurement, A0043309)
- Electrical connection

Sensor holder with welded bolts)

- Can be used for
 - Measuring devices with measuring range DN 50 to 4000 (2 to 160")
 - Mounting on pipes DN 50 to 4000 (2 to 160")

Procedure:

- The welded bolts must be fastened with the same installation distances as the mounting bolts with strapping bands. The following sections explain how to align the mounting bolts, depending on the mounting method and measurement method:
 - Installation for measurement via 1 traverse → ■ 37
 - Installation for measurement via 2 traverses → ■ 40
- The sensor holder is fastened as standard using a locking nut with a metric M6 ISO thread. If a different thread is to be used for fastening, a sensor holder with a detachable locking nut must be used.



A0043375

28 Holder with welded bolts

- 1 Welding seam
- 2 Locking nut
- 3 Hole diameter max. 8.7 mm (0.34 in)

Installing sensor – small nominal diameters DN 15 to 65 ($\frac{1}{2}$ to $2\frac{1}{2}$ ")

Requirements

- The installation distance is known. → 30
- Sensor holder is pre-assembled.

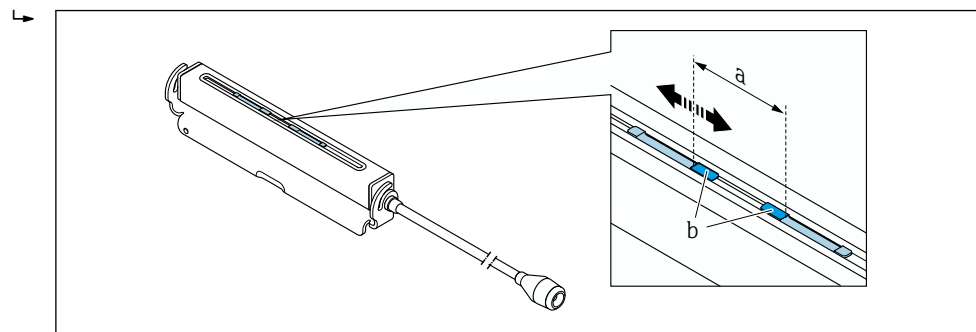
Material

The following material is required for mounting:

- Sensor incl. adapter cable
- Sensor cable for connection to the transmitter
- Coupling medium (coupling pad or coupling gel) for an acoustic connection between the sensor and pipe

Procedure:

1. Set the distance between the sensors to the value determined for the sensor distance. Press the movable sensor down slightly to move it.



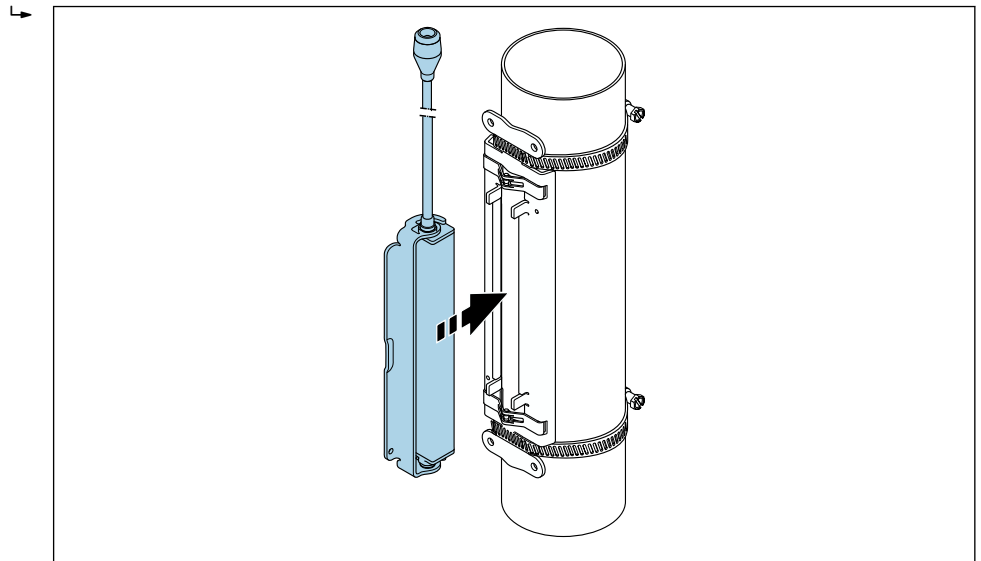
A0043376

29 Distance between sensors as per the installation distance → 30

- a Sensor distance (back of sensor must touch the surface)
- b Sensor contact surfaces

2. Stick the coupling pad under the sensor onto the measuring pipe. Alternatively, coat the contact surfaces of the sensor (b) evenly with coupling gel (approx. 0.5 to 1 mm (0.02 to 0.04 in)).

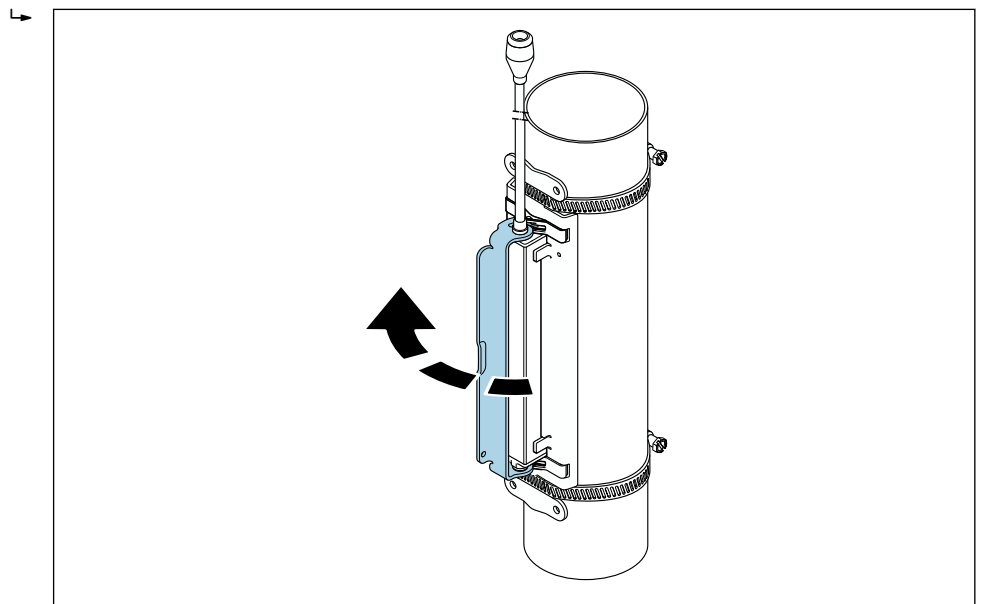
3. Position the sensor housing on the sensor holder.



A0043377

30 Positioning the sensor housing

4. Attach the sensor housing to the sensor holder by locking the bracket into place.



A0043378

31 Fastening the sensor housing

5. Connect the sensor cable to the adapter cable.

➤ This completes the mounting procedure. The sensors can be connected to the transmitter via the connecting cables.

- To ensure good acoustic contact, the visible measuring pipe surface must be clean and free from flaking paint and/or rust.
- If necessary, the holder and sensor housing can be secured with a screw/nut or a lead seal (not supplied).
- The bracket can only be released using an auxiliary tool e.g. screwdriver).

Installing sensors – medium/large nominal diameters DN 50 to 4000 (2 to 160")

Installation for measurement via 1 traverse

Requirements

- The installation distance and wire length are known → 30
- Strapping bands are pre-assembled

Material

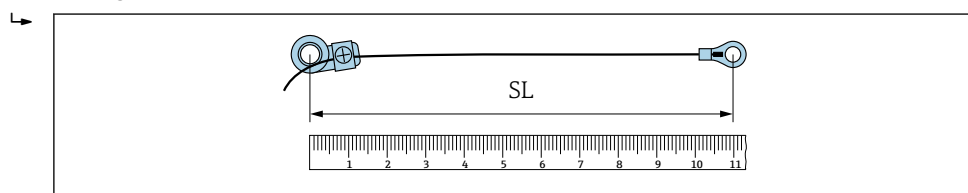
The following material is required for mounting:

- Two strapping bands incl. mounting bolts and centering plates where necessary (already pre-assembled →  32, →  33)
- Two measuring wires, each with a cable lug and a fixer to fix the strapping bands
- Two sensor holders
- Coupling medium (coupling pad or coupling gel) for the acoustic connection between the sensor and pipe
- Two sensors incl. connecting cables

 Installation is unproblematic up to DN 400 (16"); as of DN 400 (16") check the distance and angle ($180^\circ, \pm 5^\circ$) diagonally with the wire length.

Procedure for using measuring wires:

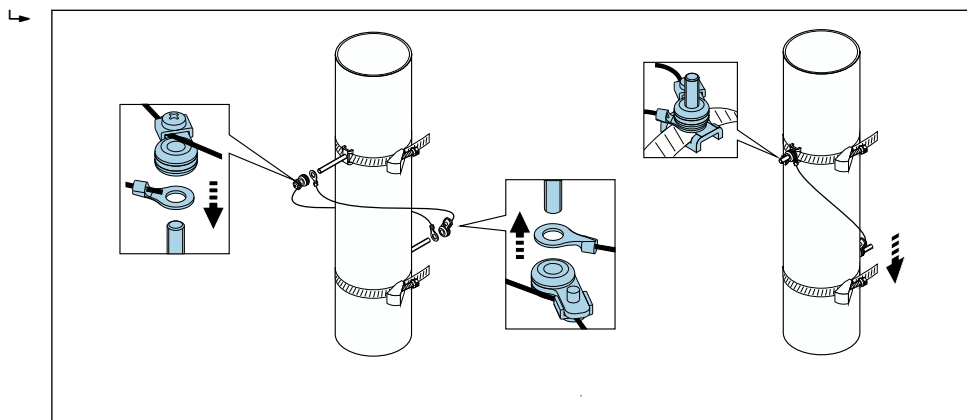
1. Prepare the two measuring wires: arrange the cable lugs and fixer such that the distance they are apart corresponds to the wire length (SL). Screw the fixer onto the measuring wire.



A0043379

 32 Fixer and cable lugs at a distance that corresponds to the wire length (SL)

2. With measuring wire 1: fit the fixer over the mounting bolt of strapping band 1 that is already securely mounted. Run measuring wire 1 clockwise around the measuring pipe. Fit the cable lug over the mounting bolt of strapping band 2 that can still be moved.
3. With measuring wire 2: fit the cable lug over the mounting bolt of strapping band 1 that is already securely mounted. Run measuring wire 2 counterclockwise around the measuring pipe. Fit the fixer over the mounting bolt of strapping band 2, which can still be moved.
4. Take the still movable strapping band 2, including the mounting bolt, and move it until both measuring wires are evenly tensioned and then tighten strapping band 2 so that it cannot slip. Then check the sensor distance from the middle of the strapping bands. If the distance is too small, release strapping band 2 again and position it better. The two strapping bands should be as perpendicular as possible to the measuring pipe axis and parallel to one another.



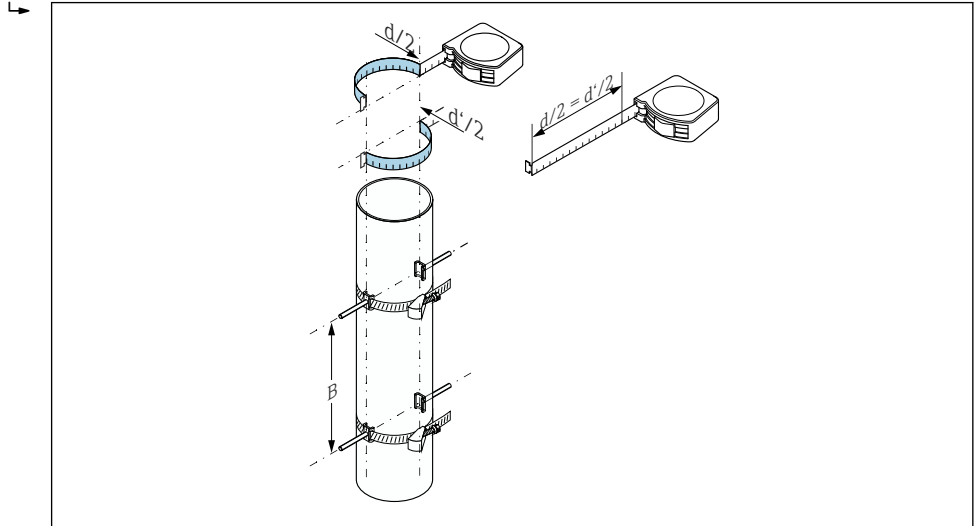
A0043380

 33 Positioning the strapping bands (steps 2 to 4)

5. Loosen the screws of the fixers on the measuring wires and remove the measuring wires from the mounting bolts.

Procedure with a tape measure:

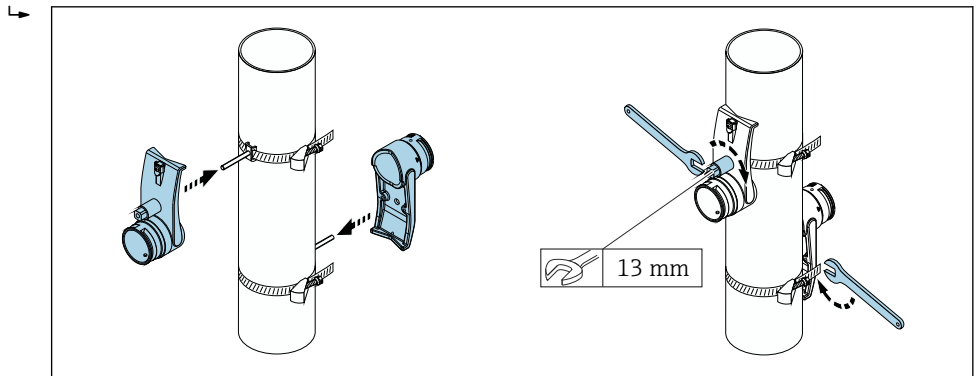
1. Use a tape measure to determine the pipe diameter d .
2. Mount the opposite mounting bolt at $d/2$ from the front mounting bolt. The distance must be $d/2 = d'/2$ on both sides.
3. Check distance B .



34 Positioning the strapping bands and mounting bolts with a tape measure (steps 2 to 4)

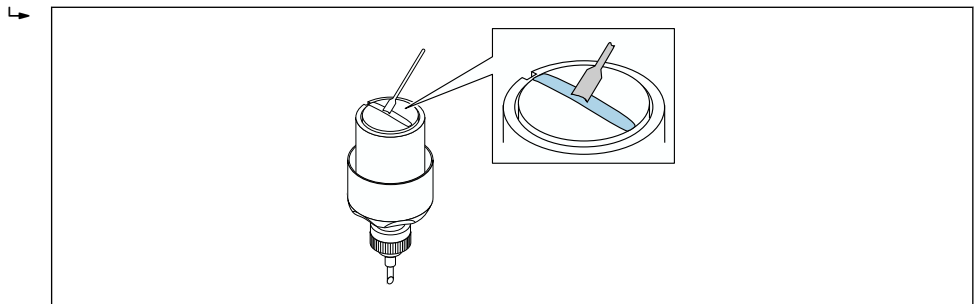
Fastening the sensors:

1. Fit the sensor holders over the individual mounting bolts and tighten securely with the locking nut.



35 Mounting the sensor holders

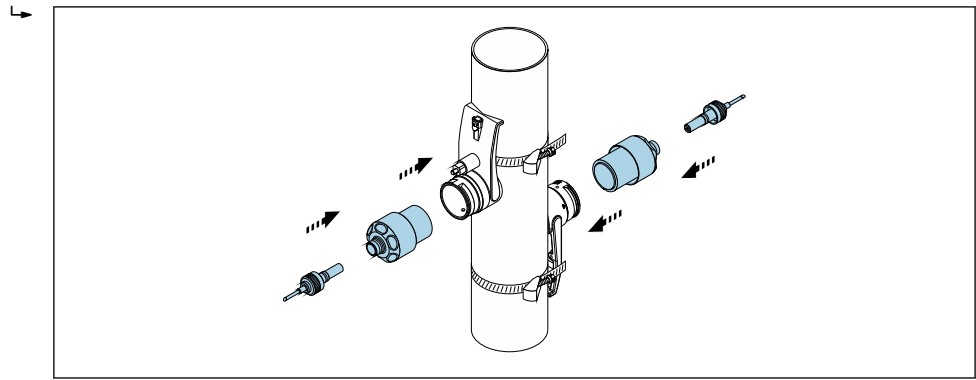
2. Stick the coupling pad under the sensor → 217. Alternatively, coat the contact surfaces of the sensor evenly with coupling gel (approx. 1 mm (0.04 in)). In doing so, start from the groove through the center to the opposite edge.



36 Coating the contact surfaces of the sensor with coupling gel (if there is no coupling pad)

3. Insert the sensor into the sensor holder.

4. Fit the sensor cover on the sensor holder and turn until the sensor cover engages with a click and the arrows (▲ / ▼ "close") are pointing towards one another.
5. Insert the sensor cable into each individual sensor until the end stop.



37 Mounting the sensors and connecting the sensor cables

This completes the mounting procedure. The sensors can now be connected to the transmitter via the sensor cables and the error message can be checked in the sensor check function.

- i** To ensure good acoustic contact, the visible measuring pipe surface must be clean and free from flaking paint and/or rust.
- If the sensor is removed from the measuring pipe, it must be cleaned and new coupling gel applied (if there is no coupling pad).
- On rough measuring pipe surfaces, the gaps in the rough surface must be filled with sufficient amounts of coupling gel if use of the coupling pad does not suffice (installation quality check).

Installation for measurement via 2 traverses

Requirements

- The installation distance is known. → 30
- Strapping bands are pre-assembled

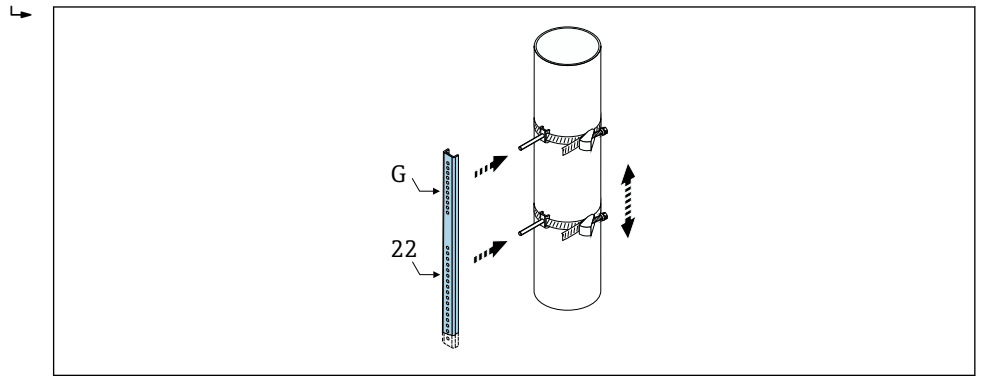
Material

The following material is required for mounting:

- Two strapping bands incl. mounting bolts and centering plates where necessary (already pre-assembled → 32, → 33)
- A mounting rail to position the strapping bands:
 - Short rail up to DN 200 (8")
 - Long rail up to DN 600 (24")
 - No rail > DN 600 (24"), as distance measured by sensor distance between the mounting bolts
- Two mounting rail holders
- Two sensor holders
- Coupling medium (coupling pad or coupling gel) for an acoustic connection between the sensor and pipe
- Two sensors incl. connecting cables
- Open-ended wrench (13 mm)
- Screw driver

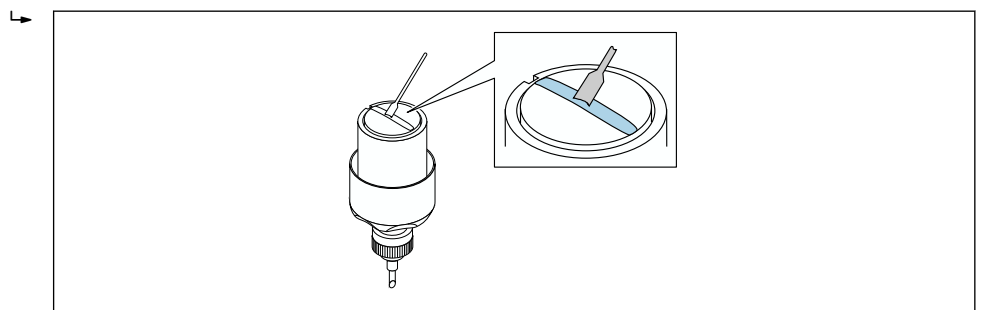
Procedure:

1. Position the strapping bands using the mounting rail [only DN50 to 600 (2 to 24"), for larger nominal diameters, measure the distance between the center of the strap bolts directly]: Fit the mounting rail with the bore identified by the letter (from the **Result sensor distance / measuring aid** parameter) over the mounting bolt of strapping band 1 that is fixed in place. Position the adjustable strapping band 2 and fit the mounting rail with the bore identified by the numerical value over the mounting bolt.



38 Determining the distance in accordance with the mounting rail (e.g. G22).

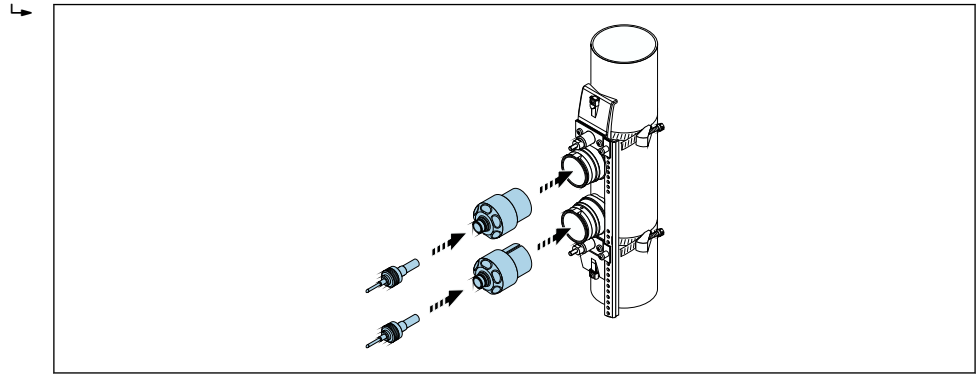
2. Tighten strapping band 2 so that it cannot slip.
3. Remove the mounting rail from the mounting bolt.
4. Fit the sensor holders over the individual mounting bolts and tighten securely with the locking nut.
5. Place the coupling pad under the sensor → 217. Alternatively, coat the contact surfaces of the sensor evenly with coupling gel (approx. 1 mm (0.04 in)). In doing so, start from the groove through the center to the opposite edge.



39 Coating the contact surfaces of the sensor with coupling gel (if there is no coupling pad)

6. Insert the sensor into the sensor holder.
7. Fit the sensor cover on the sensor holder and turn until the sensor cover engages with a click and the arrows (▲ / ▼ "close") are pointing towards one another.

8. Insert the sensor cable into each individual sensor until the end stop and tighten the locking nut.



40 Mounting the sensors and connecting the sensor cables

A0043386

This completes the mounting procedure. The sensors can now be connected to the transmitter via the sensor cables and the error message can be checked in the sensor check function.

- i** To ensure good acoustic contact, the visible measuring pipe surface must be clean and free from flaking paint and/or rust.
- If the sensor is removed from the measuring pipe, it must be cleaned and new coupling gel applied (if there is no coupling pad).
- On rough measuring pipe surfaces, the gaps in the rough surface must be filled with sufficient amounts of coupling gel if use of the coupling pad does not suffice (installation quality check).

6.2.5 Mounting the transmitter housing: Proline 500

CAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- Do not exceed the permitted maximum ambient temperature → 27.
- If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

CAUTION

Excessive force can damage the housing!

- Avoid excessive mechanical stress.

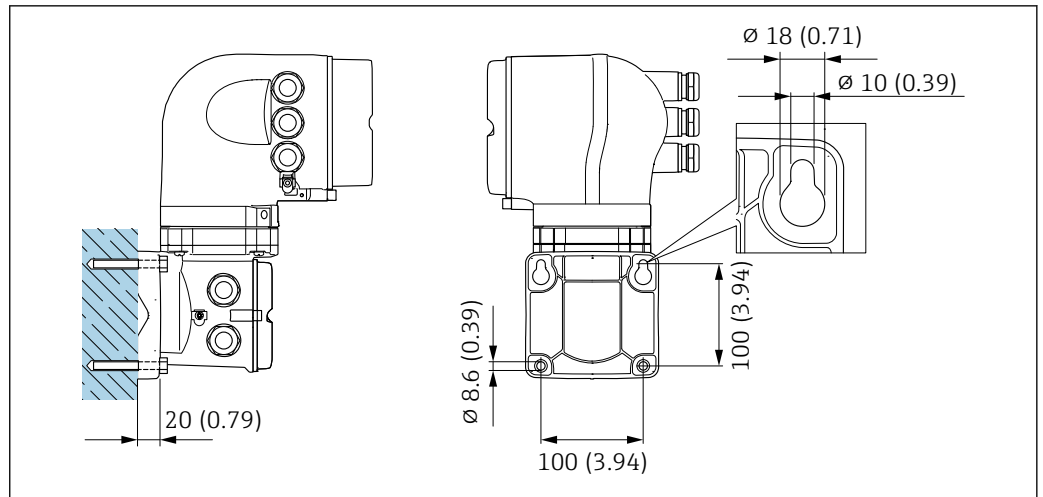
The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

Wall mounting

Required tools

Drill with drill bit Ø 6.0 mm



A0029068

41 Engineering unit mm (in)

1. Drill the holes.
2. Insert wall plugs into the drilled holes.
3. Screw in the fixing screws slightly.
4. Fit the transmitter housing over the fixing screws and mount in place.
5. Tighten the fixing screws.

Pipe mounting

Required tools

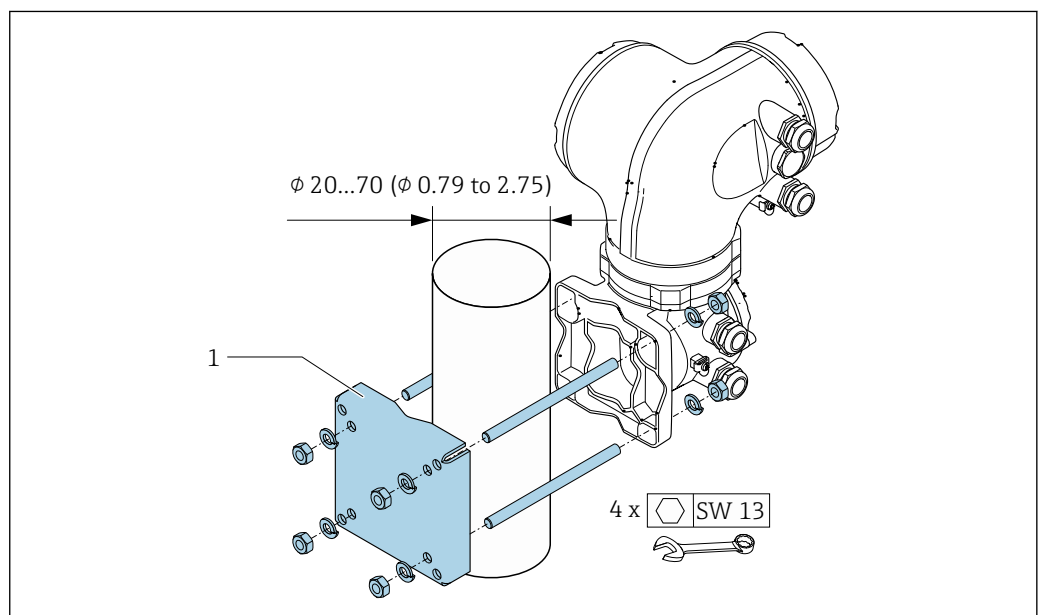
Open-ended wrench AF 13

WARNING

Order code for "Transmitter housing", option L "Cast, stainless": cast transmitters are very heavy.

They are unstable if they are not mounted on a secure, fixed post.

- Only mount the transmitter on a secure, fixed post on a stable surface.



A0029057

42 Engineering unit mm (in)

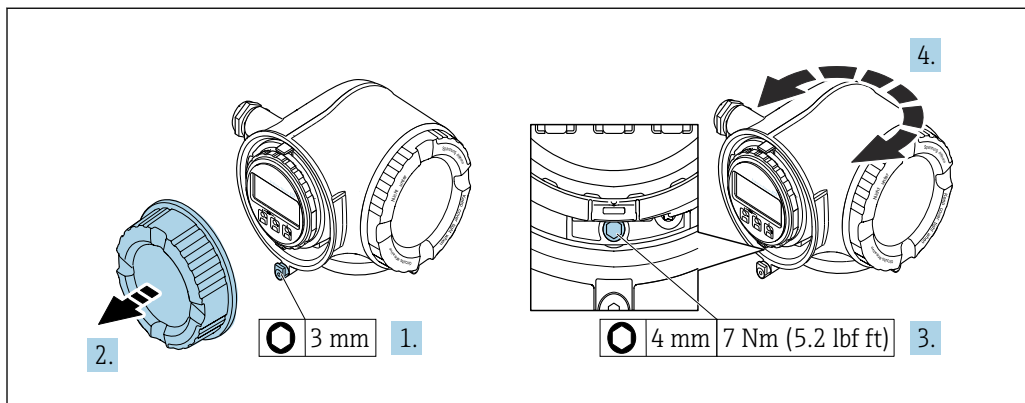
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6.2.6 Turning the transmitter housing: Proline 500

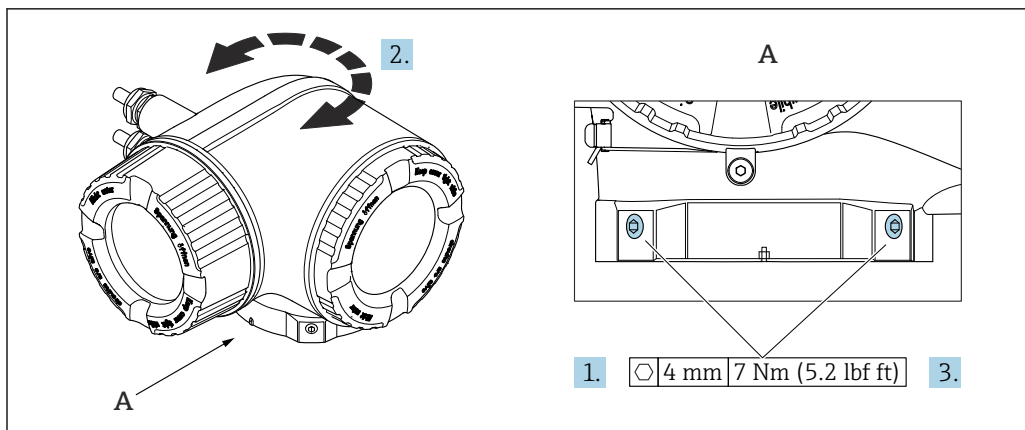
To provide easier access to the connection compartment or display module, the transmitter housing can be turned.



A0029993

43 Non-Ex housing

1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Loosen the securing screw.
4. Turn the housing to the desired position.
5. Tighten the securing screw.
6. Screw on the connection compartment cover.
7. Depending on the device version: Attach the securing clamp of the connection compartment cover.



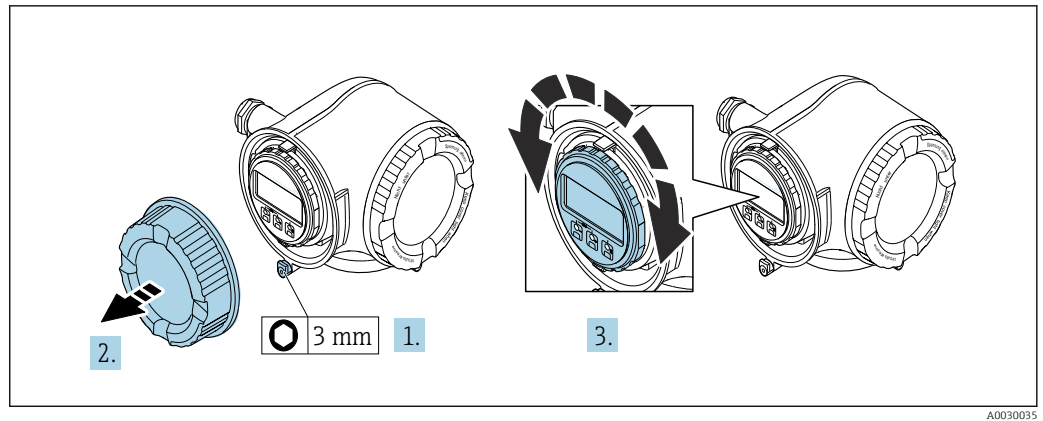
A0043150

44 Ex housing

1. Loosen the fixing screws.
2. Turn the housing to the desired position.
3. Tighten the securing screws.

6.2.7 Turning the display module: Proline 500

The display module can be turned to optimize display readability and operability.



A0030035

1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Turn the display module to the desired position: max. $8 \times 45^\circ$ in each direction.
4. Screw on the connection compartment cover.
5. Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.3 Post-mounting check

Is the measuring device undamaged (visual inspection)?	☐
Does the measuring device correspond to the measuring point specifications? For example: ▪ Process temperature → 206 ▪ Inlet run conditions ▪ Ambient temperature ▪ Measuring range	☐
Has the correct orientation for the sensor been selected → 19? ▪ According to sensor type ▪ According to medium temperature ▪ According to medium properties (outgassing, with entrained solids)	☐
Are the sensors correctly connected to the transmitter (upstream/downstream) ?	☐
Are the sensors correctly mounted (distance, 1 traverse, 2 traverses) → 22?	☐
Is the tag name and labeling correct (visual inspection)?	☐
Is the device sufficiently protected from precipitation and direct sunlight?	☐
Are the securing screw and securing clamp tightened securely?	☐
Is the sensor holder properly grounded (in the event of different potential between the sensor holder and transmitter)?	☐

7 Electrical connection

⚠ WARNING

Live parts! Incorrect work performed on the electrical connections can result in an electric shock.

- ▶ Set up a disconnecting device (switch or power-circuit breaker) to easily disconnect the device from the supply voltage.
- ▶ In addition to the device fuse, include an overcurrent protection unit with max. 10 A in the plant installation.

7.1 Electrical safety

In accordance with applicable national regulations.

7.2 Connecting requirements

7.2.1 Required tools

- For cable entries: use appropriate tool
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: crimper for wire end ferrule
- For removing cables from terminal: flat blade screwdriver ≤ 3 mm (0.12 in)

7.2.2 Requirements for connection cable

The connecting cables provided by the customer must fulfill the following requirements.

Protective grounding cable for the outer ground terminal

Conductor cross-section $< 2.1 \text{ mm}^2$ (14 AWG)

The use of a cable lug enables the connection of larger cross-sections.

The grounding impedance must be less than 2Ω .

Permitted temperature range

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

Power supply cable (incl. conductor for the inner ground terminal)

Standard installation cable is sufficient.

Signal cable

Current output 4 to 20 mA HART

A shielded cable is recommended. Observe grounding concept of the plant.

Current output 0/4 to 20 mA

Standard installation cable is sufficient

Pulse /frequency /switch output

Standard installation cable is sufficient

Pulse output, phase-shifted

Standard installation cable is sufficient.

Relay output

Standard installation cable is sufficient.

Current input 0/4 to 20 mA

Standard installation cable is sufficient

Status input

Standard installation cable is sufficient

Cable diameter

- Cable glands supplied:
M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules.
Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).

Connecting cable between the transmitter and sensor

Sensor cable for sensor - transmitter: Proline 500

Standard cable	■ TPE: -40 to +80 °C (-40 to +176 °F) ■ TPE armored: -40 to +80 °C (-40 to +176 °F) ■ TPE halogen-free: -40 to +80 °C (-40 to +176 °F) ■ PTFE: -50 to +170 °C (-58 to +338 °F) ■ PTFE armored: -50 to +170 °C (-58 to +338 °F)
Cable length (max.)	30 m (90 ft)
Cable lengths (available for order)	5 m (15 ft), 10 m (30 ft), 15 m (45 ft), 30 m (90 ft)
Operating temperature	Depends on the device version and how the cable is installed: Standard version: ■ Cable - fixed installation ¹⁾: minimum -40 °C (-40 °F) or -50 °C (-58 °F) ■ Cable - movable installation: minimum -25 °C (-13 °F)

1) Compare details under the row "Standard cable"

7.2.3 Terminal assignment**Transmitter: supply voltage, input/outputs**

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage		Input/output 1		Input/output 2		Input/output 3	
1 (+)	2 (-)	26 (+)	27 (-)	24 (+)	25 (-)	22 (+)	23 (-)
Device-specific terminal assignment: adhesive label in terminal cover.							

Transmitter and sensor connection housing: connecting cable

The sensor and transmitter, which are mounted in separate locations, are interconnected by a connecting cable. The cable is connected via the sensor connection housing and the transmitter housing.

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Terminal assignment and connection of the connecting cable:
Proline 500 →  49

7.2.4 Preparing the measuring device

Carry out the steps in the following order:

1. Mount the sensor and transmitter.
2. Sensor connection housing: Connect connecting cable.
3. Transmitter: Connect connecting cable.
4. Transmitter: Connect signal cable and cable for supply voltage.

NOTICE

Insufficient sealing of the housing!

Operational reliability of the measuring device could be compromised.

- Use suitable cable glands corresponding to the degree of protection.

1. Remove dummy plug if present.
2. If the measuring device is supplied without cable glands:
Provide suitable cable gland for corresponding connecting cable.
3. If the measuring device is supplied with cable glands:
Observe requirements for connecting cables →  46.

7.3 Connecting the measuring device: Proline 500

NOTICE

An incorrect connection compromises electrical safety!

- ▶ Have electrical connection work carried out by appropriately trained specialists only.
- ▶ Observe applicable federal/national installation codes and regulations.
- ▶ Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ▶ When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

7.3.1 Connecting the connecting cable

⚠ WARNING

Risk of damaging electronic components!

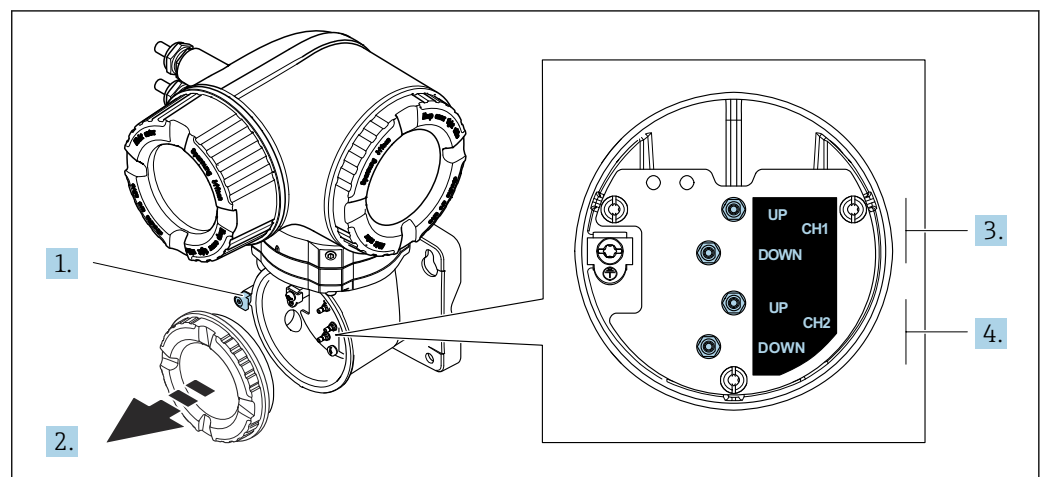
- ▶ Connect the sensor and transmitter to the same potential equalization.
- ▶ Only connect the sensor to a transmitter with the same serial number.

⚠ CAUTION

Measurement error due to shortening of the connecting cable

- ▶ The connecting cable is ready for installation and must be used in the length supplied. Shortening the connecting cable can affect the sensor's measurement accuracy.

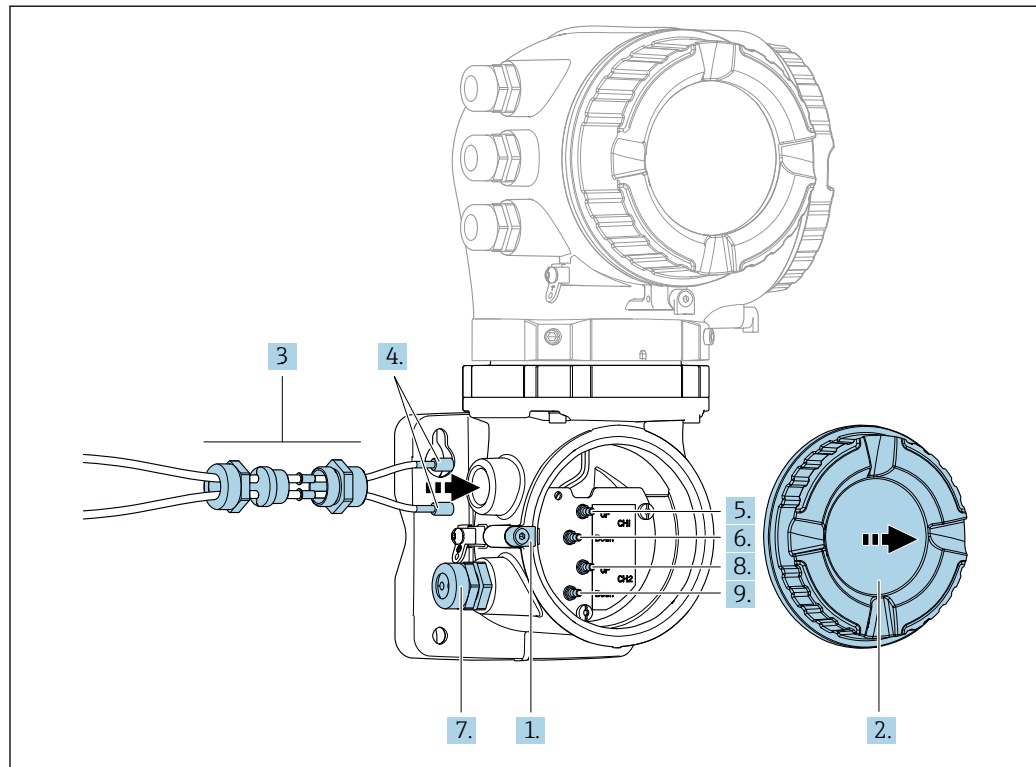
Connecting cable terminal assignment



- 1 Securing clamp
- 2 Connection compartment cover: sensor cable connection
- 3 Channel 1 upstream/downstream
- 4 Channel 2 upstream/downstream

A0043219

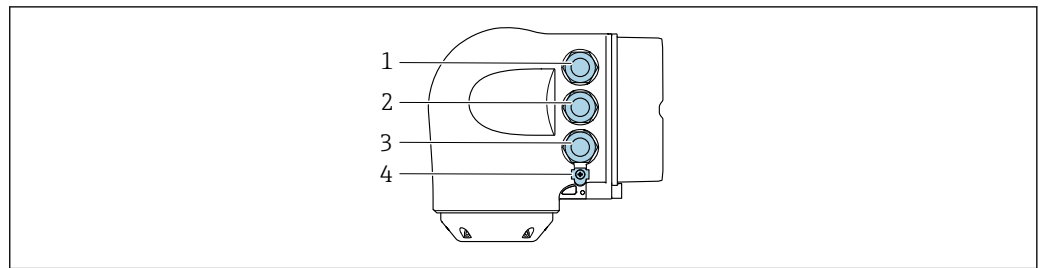
Connecting the sensor cable to the transmitter



A0044340

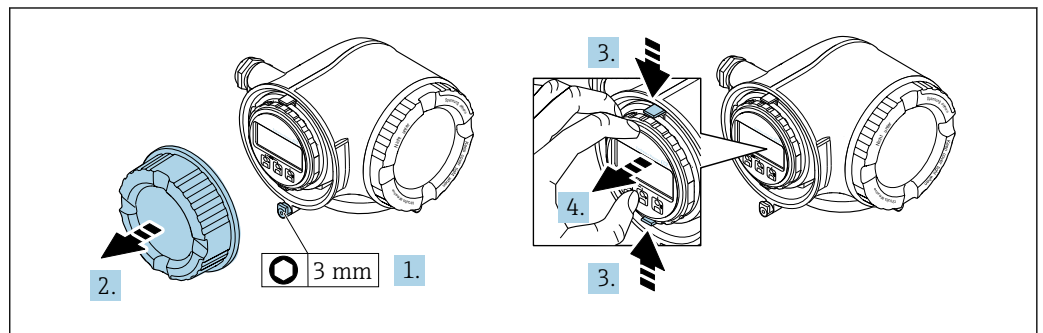
1. Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Route the two sensor cables of channel 1 through the slackened top union nut of the cable entry. To ensure tight sealing, mount a sealing insert on the sensor cables.
4. Mount the screw part of the cable entry in the top housing opening and then guide both sensor cables through the entry. Then fit the coupling nut with the sealing insert on the screw part and tighten. Ensure that the sensor cables are positioned in the cut-outs provided in the screw part.
5. Connect sensor cable to channel 1 upstream.
6. Connect sensor cable to channel 1 downstream.
7. For a two-path measurement: proceed as per steps 3+4
8. Connect sensor cable to channel 2 upstream.
9. Connect sensor cable to channel 2 downstream.
10. Tighten the cable gland(s).
↳ This concludes the process for connecting the sensor cable(s).
11. Screw on the connection compartment cover.
12. Tighten the securing clamp of the connection compartment cover.
13. After connecting the sensor cable(s):
Connect the signal cable and the supply voltage cable → 51.

7.3.2 Connecting the signal cable and the supply voltage cable



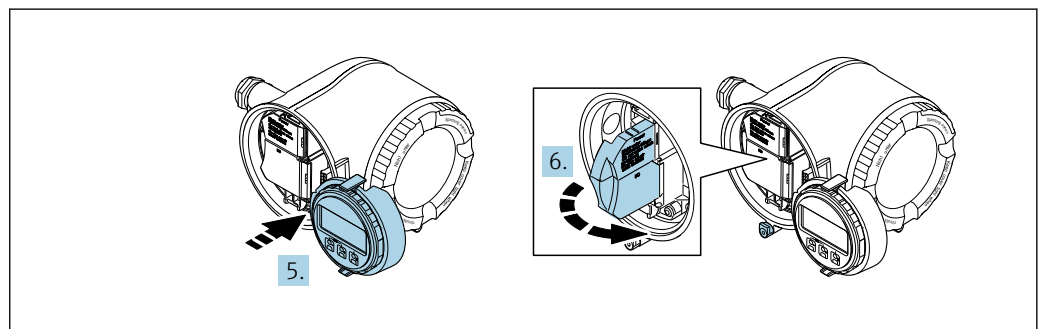
A0026781

- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45; non-Ex)
- 4 Protective earth (PE)



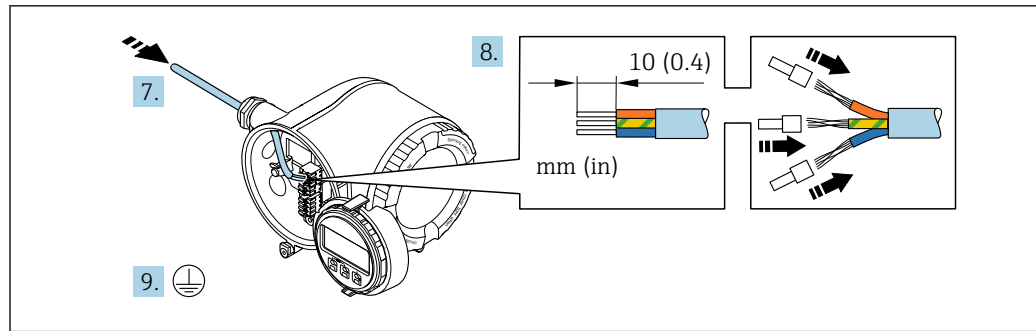
A0029813

1. Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Squeeze the tabs of the display module holder together.
4. Remove the display module holder.



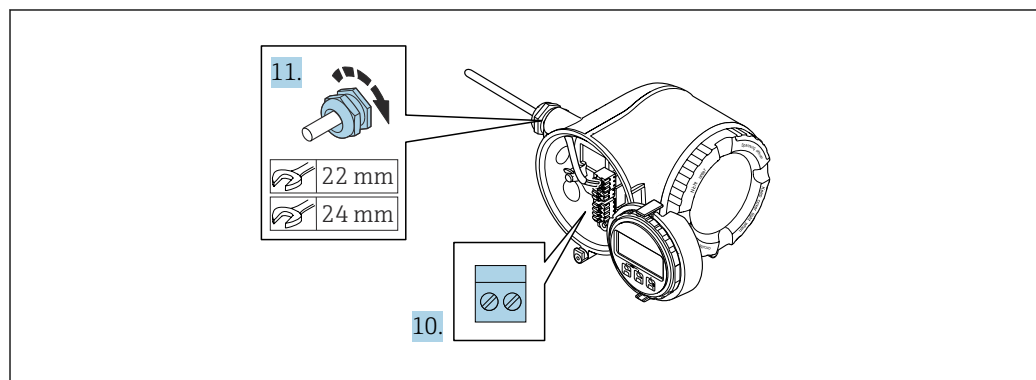
A0029814

5. Attach the holder to the edge of the electronics compartment.
6. Open the terminal cover.



A0029815

7. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
8. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
9. Connect the protective ground.

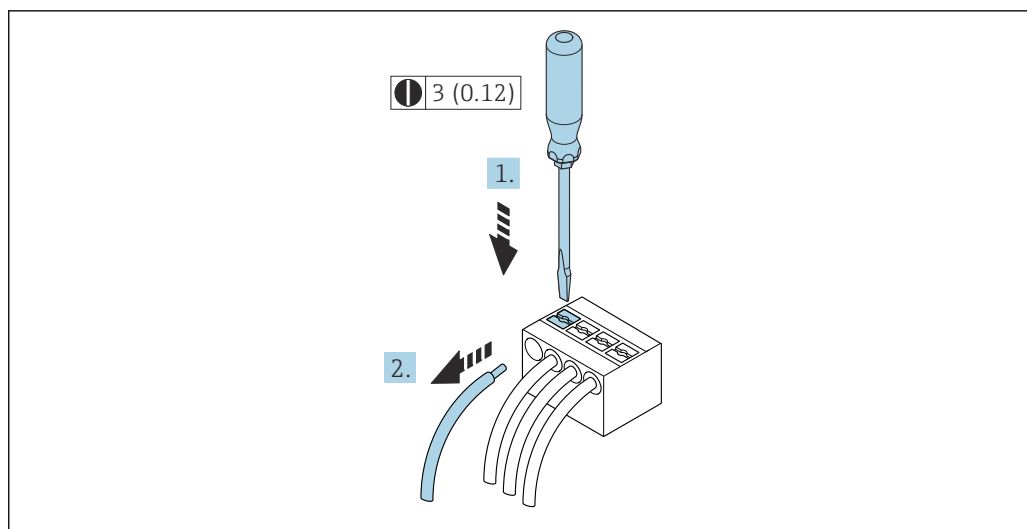


A0029816

10. Connect the cable according to the terminal assignment.
 - ↳ **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
 - Supply voltage connection terminal assignment:** Adhesive label in the terminal cover or → 47.
11. Firmly tighten the cable glands.
 - ↳ This concludes the cable connection process.
12. Close the terminal cover.
13. Fit the display module holder in the electronics compartment.
14. Screw on the connection compartment cover.
15. Secure the securing clamp of the connection compartment cover.

Removing a cable

To remove a cable from the terminal:



45 Engineering unit mm (in)

1. Use a flat-blade screwdriver to press down on the slot between the two terminal holes.
2. Remove the cable end from the terminal.

7.3.3 Integrating the transmitter into a network

This section only presents the basic options for integrating the device into a network.

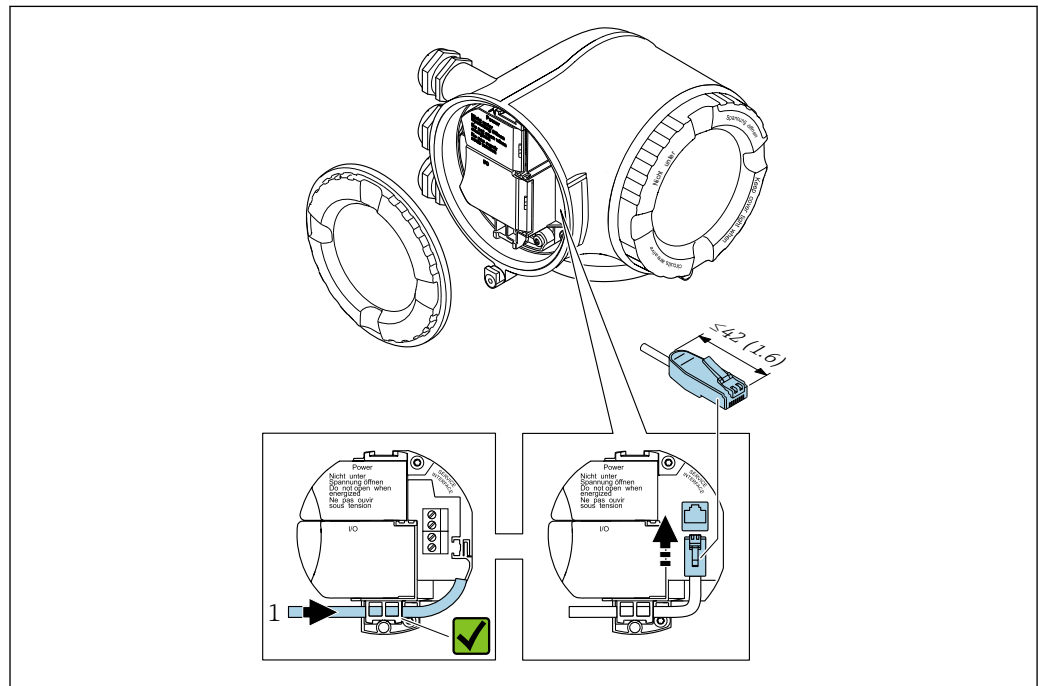
For information on the procedure to follow to connect the transmitter correctly → 49.

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT 5e, CAT 6 or CAT 7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 5 x cable thickness



1 Service interface (CDI-RJ45)

- i** An adapter for the RJ45 (non-Ex) to the M12 plug is optionally available:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45; non-Ex) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

7.4 Potential equalization

7.4.1 Requirements

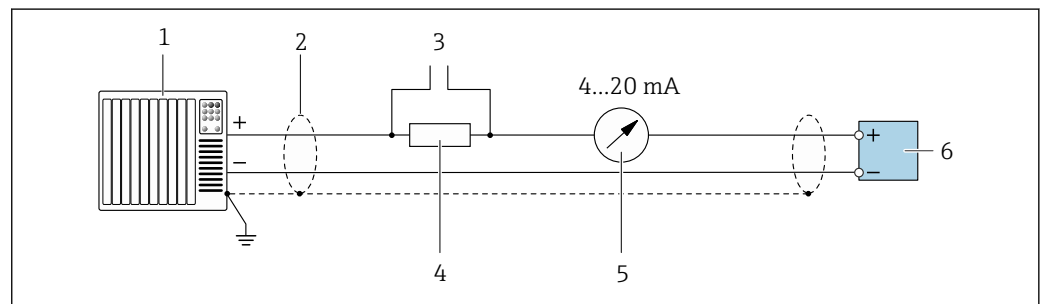
For potential equalization:

- Pay attention to in-house grounding concepts
- Take account of operating conditions like the pipe material and grounding
- Medium, Connect the sensor and transmitter to the same electric potential ⁴⁾
- Use a ground cable with a minimum cross-section of 6 mm² (10 AWG) and a cable lug for potential equalization connections

7.5 Special connection instructions

7.5.1 Connection examples

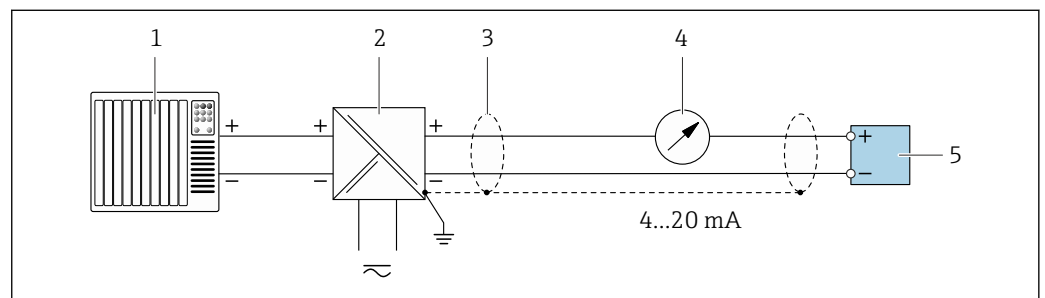
Current output 4 to 20 mA HART



A0029055

46 Connection example for 4 to 20 mA HART current output (active)

- 1 Automation system with current input (e.g. PLC)
- 2 Ground cable shield at one end. The cable shield must be grounded at both ends to comply with EMC requirements; observe cable specifications → 202
- 3 Connection for HART operating devices → 82
- 4 Resistor for HART communication ($\geq 250 \Omega$): observe maximum load → 196
- 5 Analog display unit: observe maximum load → 196
- 6 Transmitter

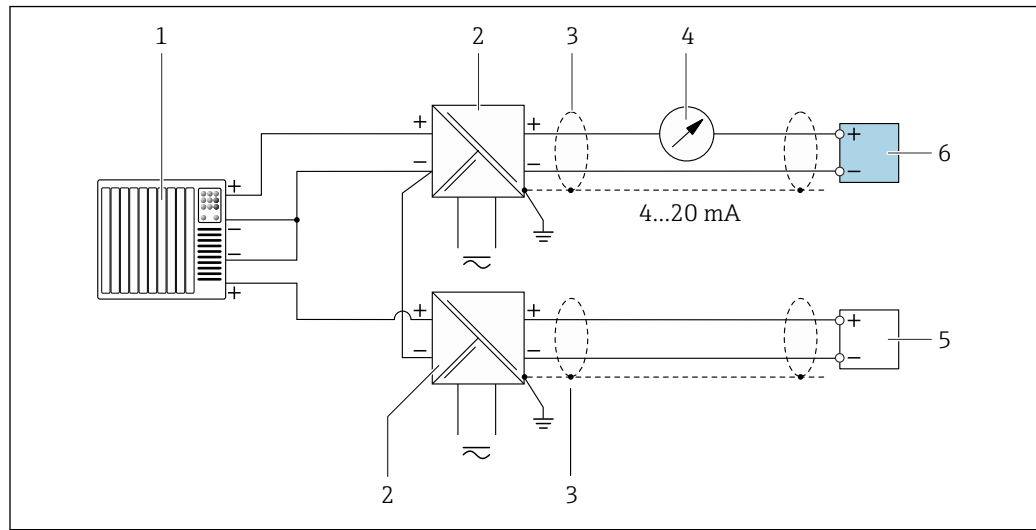


A0028762

47 Connection example for 4 to 20 mA HART current output (passive)

- 1 Automation system with current input (e.g. PLC)
- 2 Power supply
- 3 Ground cable shield at one end. The cable shield must be grounded at both ends to comply with EMC requirements; observe cable specifications
- 4 Analog display unit: observe maximum load → 196
- 5 Transmitter

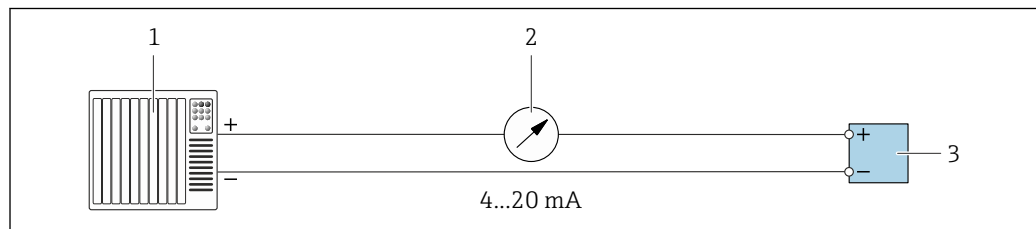
⁴⁾

HART input

A0028763

48 Connection example for HART input with a common negative (passive)

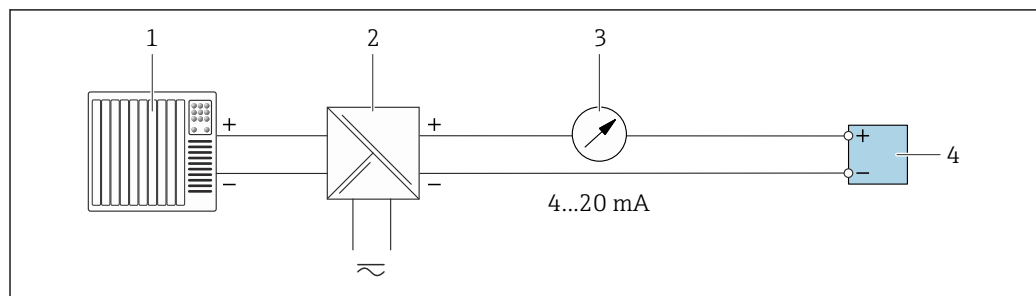
- 1 Automation system with HART output (e.g. PLC)
- 2 Active barrier for power supply (e.g. RN221N)
- 3 Ground cable shield at one end. The cable shield must be grounded at both ends to comply with EMC requirements; observe cable specifications
- 4 Analog display unit: observe maximum load → 196
- 5 temperature and density measuring device: observe requirements
- 6 Transmitter

Current output 4-20 mA

A0028758

49 Connection example for 4-20 mA current output (active)

- 1 Automation system with current input (e.g. PLC)
- 2 Analog display unit: observe maximum load → 196
- 3 Transmitter

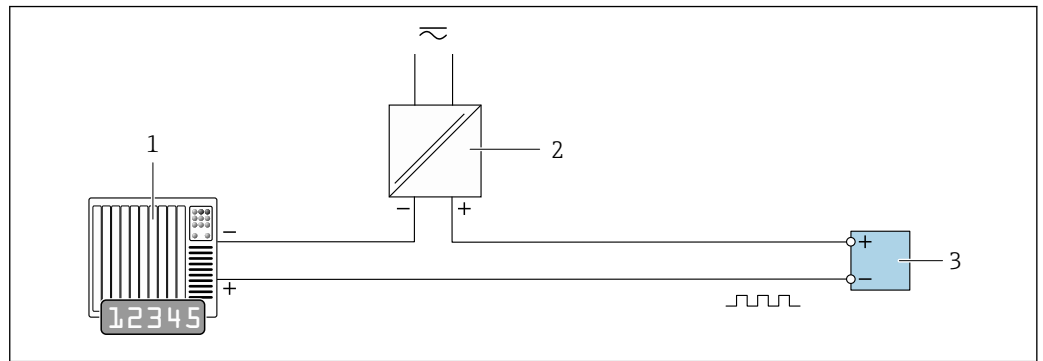


A0028759

50 Connection example for 4-20 mA current output (passive)

- 1 Automation system with current input (e.g. PLC)
- 2 Active barrier for power supply (e.g. RN221N)
- 3 Analog display unit: observe maximum load → 196
- 4 Transmitter

Pulse/frequency output

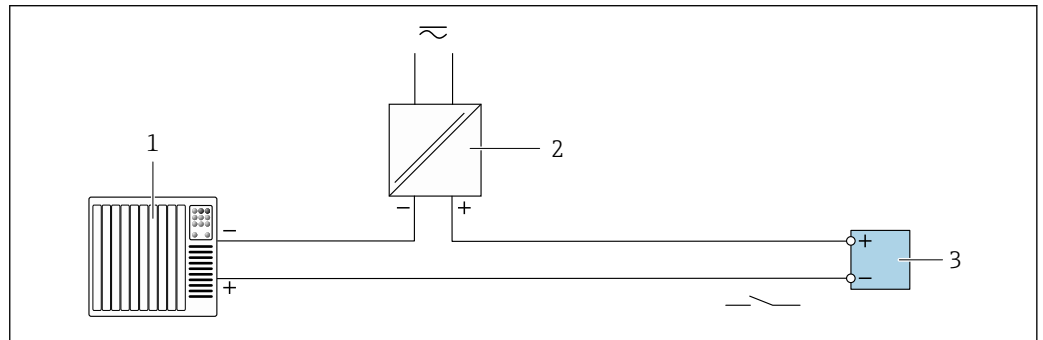


A0028761

51 Connection example for pulse/frequency output (passive)

- 1 Automation system with pulse/frequency input (e.g. PLC with 10 kΩ pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values → 197

Switch output

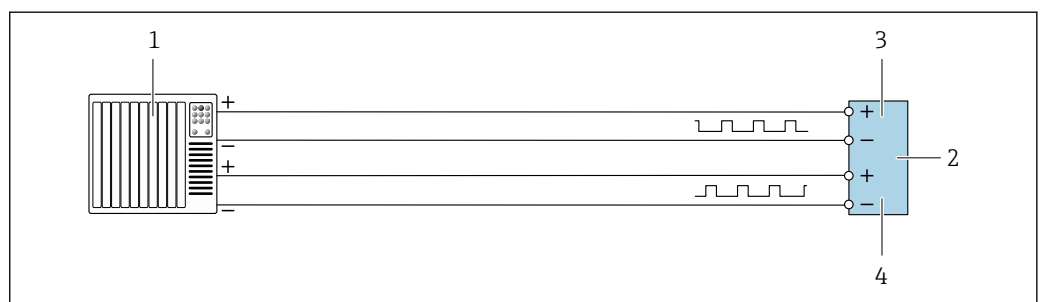


A0028760

52 Connection example for switch output (passive)

- 1 Automation system with switch input (e.g. PLC with a 10 kΩ pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values → 197

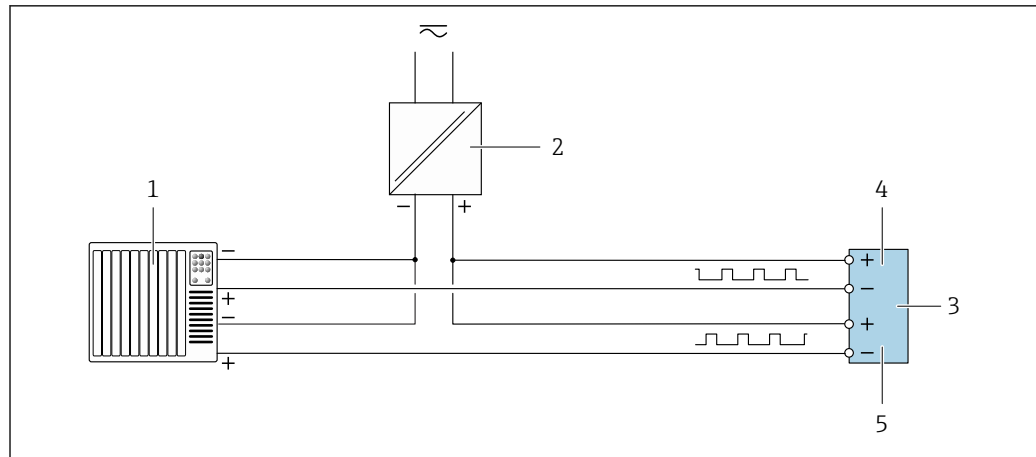
Pulse output, phase-shifted



A0029280

53 Connection example for pulse output, phase-shifted (active)

- 1 Automation system with pulse input, phase-shifted (e.g. PLC)
- 2 Transmitter: observe input values
- 3 Pulse output
- 4 Pulse output (slave), phase-shifted

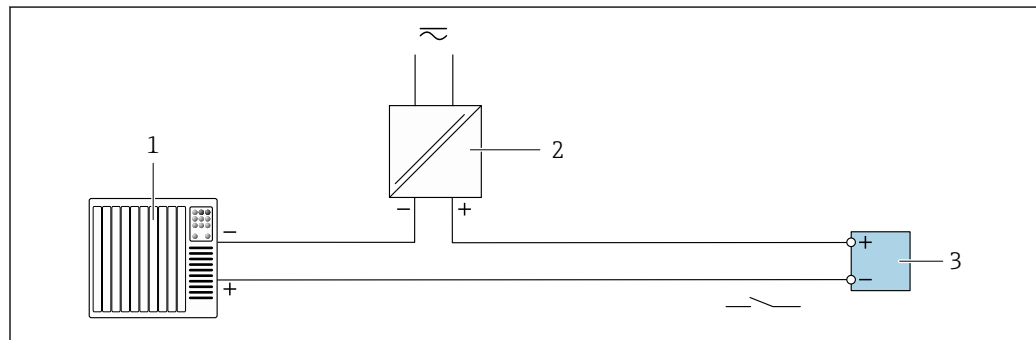


A0029279

54 Connection example for pulse output, phase-shifted (passive)

- 1 Automation system with pulse output, phase-shifted (e.g. PLC)
- 2 Power supply
- 3 Transmitter: observe input values
- 4 Pulse output
- 5 Pulse output (slave), phase-shifted

Relay output

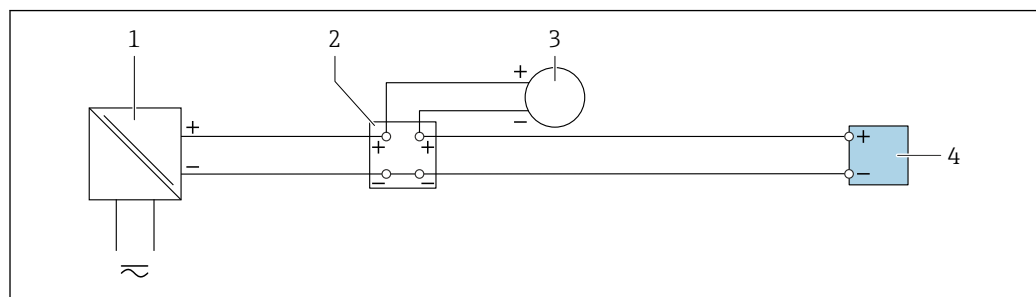


A0028760

55 Connection example for relay output (passive)

- 1 Automation system with relay input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: observe input values → 198

Current input

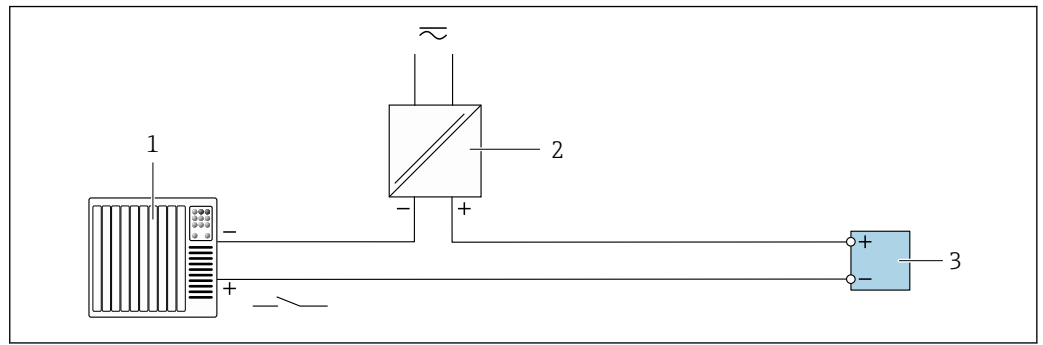


A0028915

56 Connection example for 4 to 20 mA current input

- 1 Power supply
- 2 Terminal box
- 3 External measuring device (to read in pressure or temperature, for instance)
- 4 Transmitter

Status input



A0028764

57 Connection example for status input

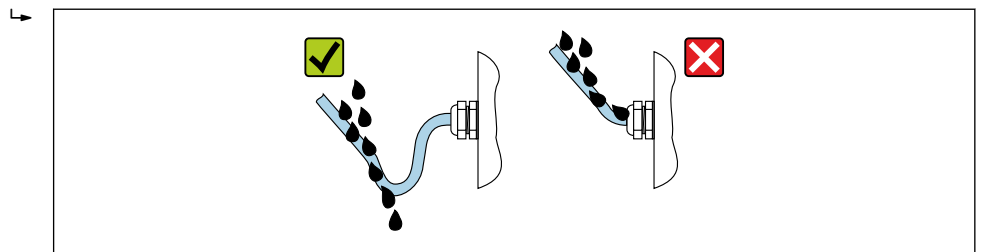
- 1 Automation system with status output (e.g. PLC)
- 2 Power supply
- 3 Transmitter

7.6 Ensuring the degree of protection

The measuring device fulfills all the requirements for the degree of protection IP66/67, Type 4X enclosure.

To guarantee the degree of protection IP66/67, Type 4X enclosure, carry out the following steps after electrical connection:

1. Check that the housing seals are clean and fitted correctly.
2. Dry, clean or replace the seals if necessary.
3. Tighten all housing screws and screw covers.
4. Firmly tighten the cable glands.
5. To ensure that moisture does not enter the cable entry:
Route the cable so that it loops down before the cable entry ("water trap").



A0029278

6. The cable glands supplied do not ensure housing protection when not in use. They must therefore be replaced by dummy plus corresponding to the housing protection.

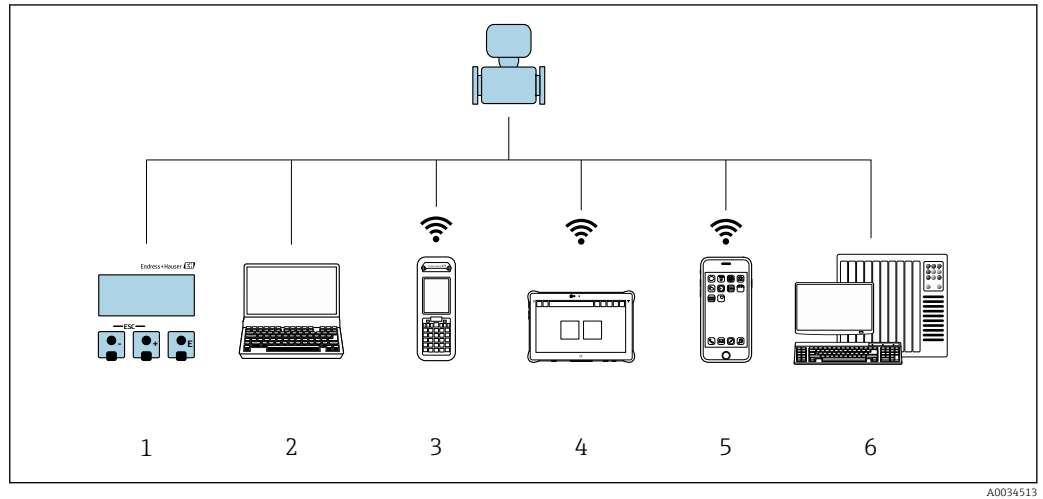
7.7 Post-connection check

Are cables or the device undamaged (visual inspection)?	☐
Is the protective earthing established correctly?	☐
Do the cables used comply with the requirements ?	☐
Are the mounted cables relieved of tension?	☐
Are all cable glands installed, securely tightened and leak-tight? Cable run with "water trap" → 59?	☐

Is the terminal assignment correct ?	☐
Are dummy plugs inserted in unused cable entries and have transportation plugs been replaced with dummy plugs?	☐

8 Operation options

8.1 Overview of operation options



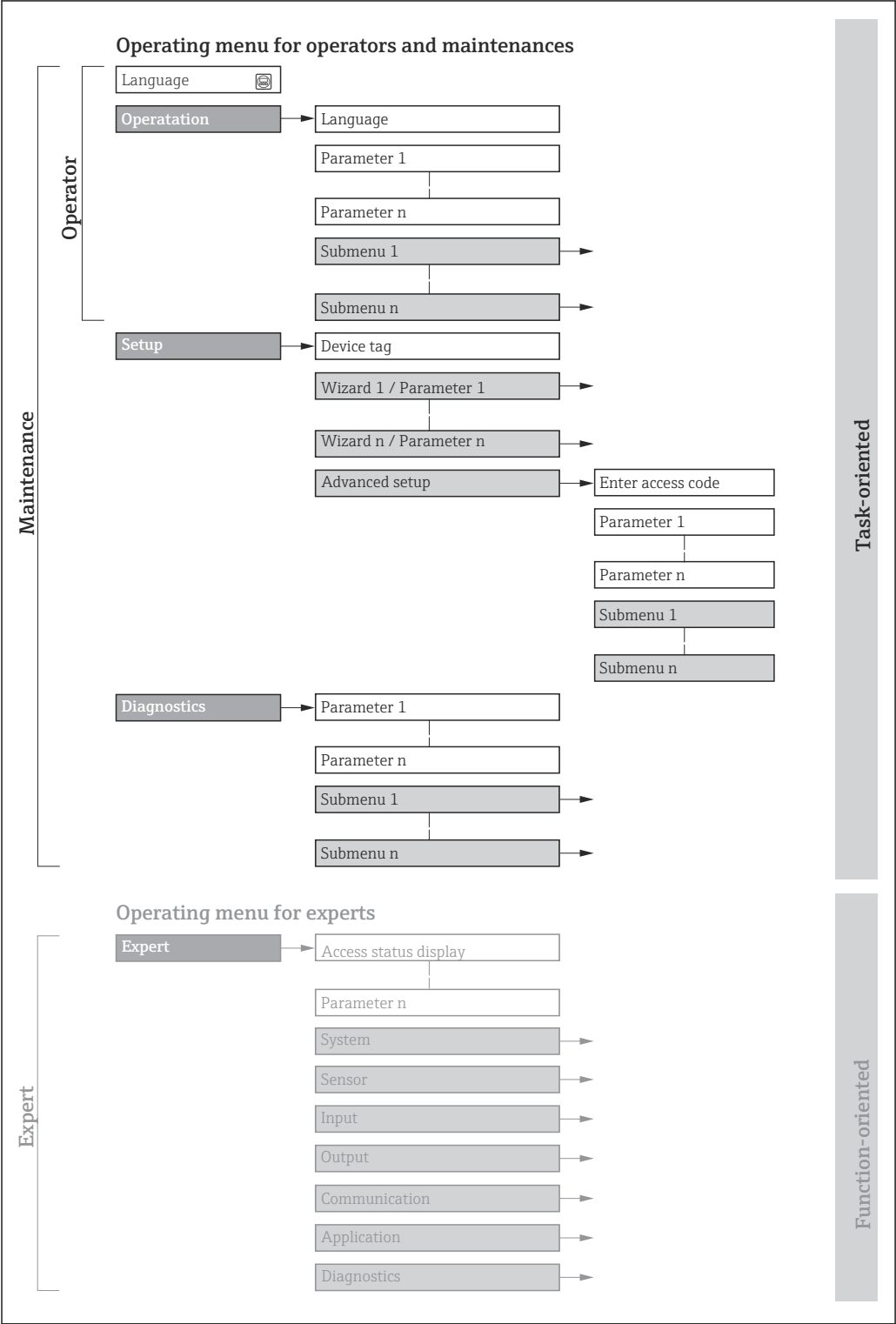
- 1 Local operation via display module
- 2 Computer with Web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM)
- 3 Field Xpert SFX350 or SFX370
- 4 Field Xpert SMT70
- 5 Mobile handheld terminal
- 6 Control system (e.g. PLC)

A0034513

8.2 Structure and function of the operating menu

8.2.1 Structure of the operating menu

 For an overview of the operating menu for experts: see the "Description of Device Parameters" document supplied with the device →  216



 58 Schematic structure of the operating menu

A0018237-EN

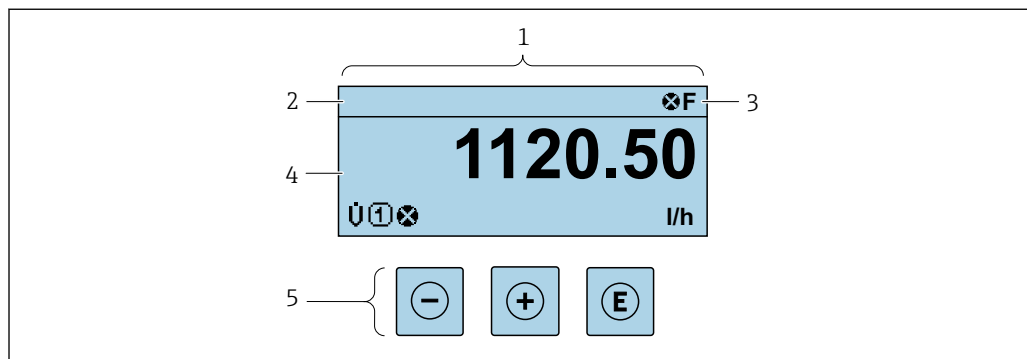
8.2.2 Operating philosophy

The individual parts of the operating menu are assigned to certain user roles (e.g. operator, maintenance etc.). Each user role contains typical tasks within the device life cycle.

Menu/parameter		User role and tasks	Content/meaning
Language	Task-oriented	Role "Operator", "Maintenance" Tasks during operation: - Configuration of the operational display - Reading measured values	- Defining the operating language - Defining the Web server operating language - Resetting and controlling totalizers
Operation			- Configuring the operational display (e.g. display format, display contrast) - Resetting and controlling totalizers
Setup		"Maintenance" role Commissioning: - Configuration of the measurement - Configuration of the inputs and outputs - Configuration of the communication interface	Wizards for fast commissioning: - Configuration of the system units - Displaying the I/O configuration - Configuring the measuring point - Configuration of the inputs - Configuration of the outputs - Configuration of the operational display - Configuration of the low flow cut off Advanced setup - For more customized configuration of the measurement (adaptation to special measuring conditions) - Configuration of totalizers - Configuration of WLAN settings - Administration (define access code, reset measuring device)
Diagnostics		"Maintenance" role Troubleshooting: - Diagnostics and elimination of process and device errors - Measured value simulation	Contains all parameters for error detection and analyzing process and device errors: - Diagnostic list Contains up to 5 currently pending diagnostic messages. - Event logbook Contains event messages that have occurred. - Device information Contains information for identifying the device - Measured values Contains all current measured values. Data logging submenu with the "Extended HistoROM" order option Storage and visualization of measured values - Heartbeat Technology The functionality of the device is checked on demand and the verification results are documented. - Simulation Used to simulate measured values or output values.
Expert	Function-oriented	Tasks that require detailed knowledge of the function of the device: - Commissioning measurements under difficult conditions - Optimal adaptation of the measurement to difficult conditions - Detailed configuration of the communication interface - Error diagnostics in difficult cases	Contains all of the device parameters and allows direct access to these by means of an access code. The structure of this menu is based on the function blocks of the device: - System Contains all higher-level device parameters that do not affect measurement or measured value communication - Sensor Configuration of the measurement - Input Configuration of the status input - Output Configuration of the analog current outputs as well as the pulse/frequency and switch output - Communication Configuration of the digital communication interface and the web server - Application Configuration of the functions that go beyond the actual measurement (e.g. totalizer). - Diagnostics Error detection and analysis of process and device errors and for device simulation and Heartbeat Technology.

8.3 Access to operating menu via local display

8.3.1 Operational display



A0029346

- 1 Operational display
- 2 Device tag → 96
- 3 Status area
- 4 Display range for measured values (up to 4 lines)
- 5 Operating elements → 70

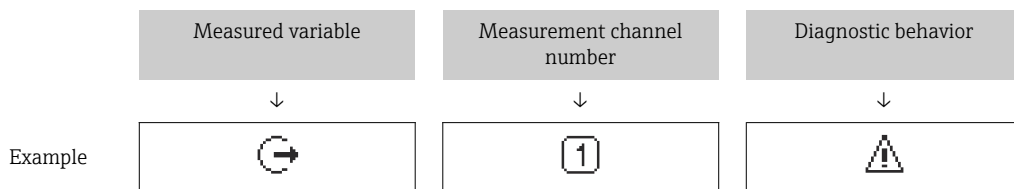
Status area

The following symbols appear in the status area of the operational display at the top right:

- Status signals → 163
 - **F**: Failure
 - **C**: Function check
 - **S**: Out of specification
 - **M**: Maintenance required
- Diagnostic behavior → 164
 - : Alarm
 - : Warning
 - : Locking (the device is locked via the hardware)
 - : Communication (communication via remote operation is active)

Display area

In the display area, each measured value is prefaced by certain symbol types for further description:



Appears only if a diagnostics event is present for this measured variable.

Measured variables

Symbol	Meaning
	Mass flow
	Sound velocity

	Flow velocity
	Temperature
	▪ Density ▪ Reference density
SNR	Signal to noise ratio
	Acceptance rate
T	Turbulence
	Signal strength
°API	°API

 The number and display format of the measured variables can be configured via the **Format display** parameter (→  122).

Totalizer

Symbol	Meaning
	Totalizer  The measurement channel number indicates which of the three totalizers is displayed.

Output

Symbol	Meaning
	Output  The measurement channel number indicates which of the outputs is displayed.

Input

Symbol	Meaning
	Status input

Measurement channel numbers

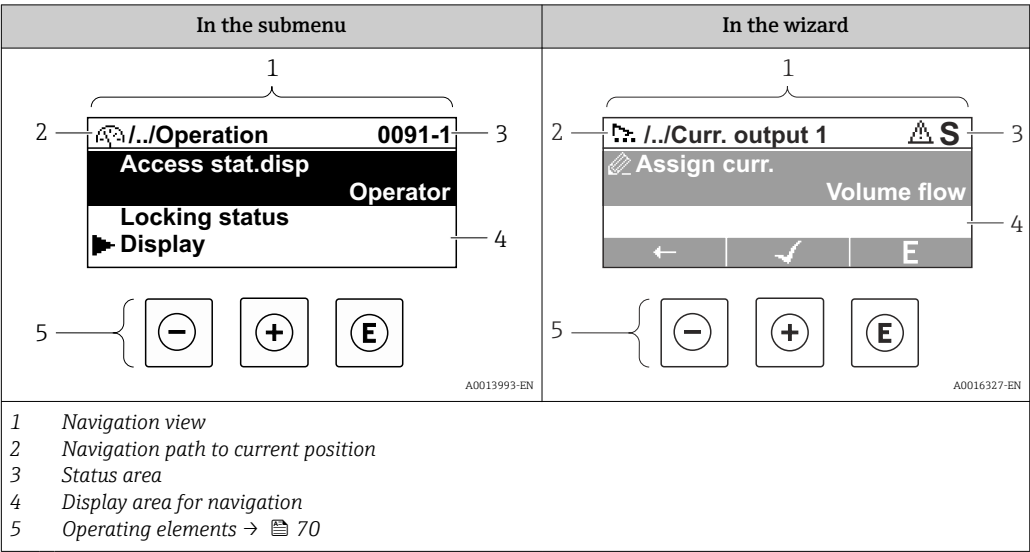
Symbol	Meaning
	Measurement channel 1 to 4  The measurement channel number is displayed only if more than one channel is present for the same measured variable type (e.g. totalizer 1 to 3).

Diagnostic behavior

Symbol	Meaning
	Alarm ▪ Measurement is interrupted. ▪ Signal outputs and totalizers assume the defined alarm condition. ▪ A diagnostic message is generated.
	Warning ▪ Measurement is resumed. ▪ The signal outputs and totalizers are not affected. ▪ A diagnostic message is generated.

 The diagnostic behavior pertains to a diagnostic event that is relevant to the displayed measured variable.

8.3.2 Navigation view



Navigation path

The navigation path to the current position is displayed at the top left in the navigation view and consists of the following elements:

- The display symbol for the menu/submenu (▶) or the wizard (⚙).
- An omission symbol (/ ../) for operating menu levels in between.
- Name of the current submenu, wizard or parameter

	Display symbol	Omission symbol	Parameter
	↓	↓	↓
Example	▶	/ ../	Indication

For more information about the icons in the menu, refer to the "Display area" section → 66

Status area

The following appears in the status area of the navigation view in the top right corner:

- In the submenu
 - The direct access code to the parameter (e.g., 0022-1)
 - If a diagnostic event is present, the diagnostic behavior and status signal
- In the wizard
 - If a diagnostic event is present, the diagnostic behavior and status signal

- For information on the diagnostic behavior and status signal → 163
- For information on the function and entry of the direct access code → 72

Display area

Menus

Symbol	Meaning
	Operation Is displayed: ▪ In the menu next to the "Operation" selection ▪ At the left in the navigation path in the Operation menu

	Setup Is displayed: ■ In the menu next to the "Setup" selection ■ At the left in the navigation path in the Setup menu
	Diagnosis Is displayed: ■ In the menu next to the "Diagnostics" selection ■ At the left in the navigation path in the Diagnostics menu
	Expert Is displayed: ■ In the menu next to the "Expert" selection ■ At the left in the navigation path in the Expert menu

Submenus, wizards, parameters

Symbol	Meaning
	Submenu
	Wizards
	Parameters within a wizard
	No display symbol exists for parameters in submenus.

Locking procedure

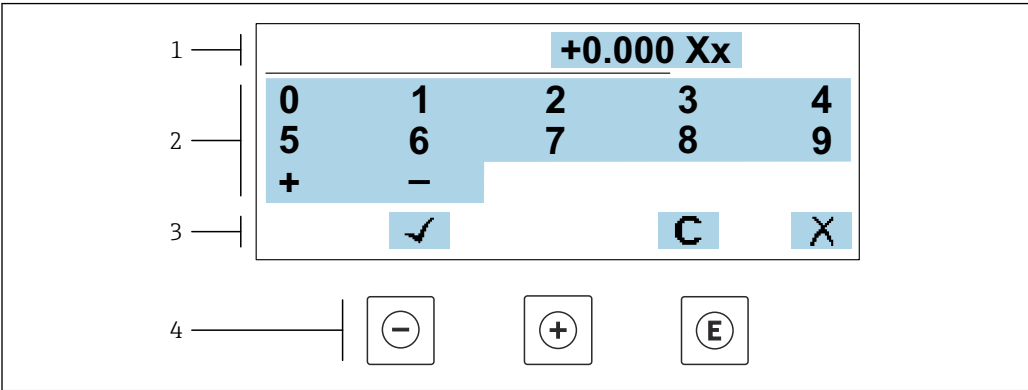
Symbol	Meaning
	Parameter locked When displayed in front of a parameter name, indicates that the parameter is locked. ■ By a user-specific access code ■ By the hardware write protection switch

Wizards

Symbol	Meaning
	Switches to the previous parameter.
	Confirms the parameter value and switches to the next parameter.
	Opens the editing view of the parameter.

8.3.3 Editing view

Numeric editor

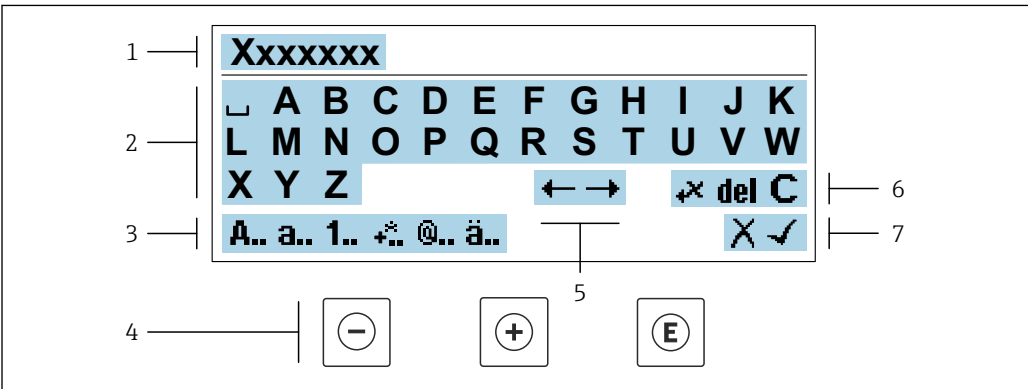


A0034250

59 For entering values in parameters (e.g. limit values)

- 1 Entry display area
- 2 Input screen
- 3 Confirm, delete or reject entry
- 4 Operating elements

Text editor



A0034114

60 For entering text in parameters (e.g. device tag)

- 1 Entry display area
- 2 Current input screen
- 3 Change input screen
- 4 Operating elements
- 5 Move entry position
- 6 Delete entry
- 7 Reject or confirm entry

Using the operating elements in the editing view

Operating key	Meaning
	Minus key Move the entry position to the left.
	Plus key Move the entry position to the right.

Operating key	Meaning
	Enter key - Pressing the key briefly confirms your selection. - Pressing the key for 2 s confirms your entry.
	Escape key combination (press keys simultaneously) Close the editing view without accepting a change.

Input screens

Symbol	Meaning
A..	Upper case
a..	Lower case
1..	Numbers
+..	Punctuation marks and special characters: = + - * / ² ³ ¼ ½ ¾ () [] < > { }
@..	Punctuation marks and special characters: ' " ^ . , ; : ? ! % μ ° € \$ £ ¥ § @ # / \ ~ & _
ä..	Umlauts and accents

Controlling data entries

Symbol	Meaning
	Move entry position
	Reject entry
	Confirm entry
	Delete character immediately to the left of the entry position
del	Delete character immediately to the right of the entry position
C	Clear all the characters entered

8.3.4 Operating elements

Operating key	Meaning
	Minus key <i>In menu, submenu</i> Moves the selection bar upwards in a picklist <i>In wizards</i> Goes to previous parameter <i>In the text and numeric editor</i> Move the entry position to the left.
	Plus key <i>In menu, submenu</i> Moves the selection bar downwards in a picklist <i>In wizards</i> Goes to the next parameter <i>In the text and numeric editor</i> Move the entry position to the right.
	Enter key <i>In the operational display</i> Pressing the key briefly opens the operating menu. <i>In menu, submenu</i> - Pressing the key briefly: - Opens the selected menu, submenu or parameter. - Starts the wizard. - If help text is open, closes the help text of the parameter. - Pressing the key for 2 s in a parameter: - If present, opens the help text for the function of the parameter. <i>In wizards</i> Opens the editing view of the parameter and confirms the parameter value <i>In the text and numeric editor</i> - Pressing the key briefly confirms your selection. - Pressing the key for 2 s confirms your entry.
	Escape key combination (press keys simultaneously) <i>In menu, submenu</i> - Pressing the key briefly: - Exits the current menu level and takes you to the next higher level. - If help text is open, closes the help text of the parameter. - Pressing the key for 2 s returns you to the operational display ("home position"). <i>In wizards</i> Exits the wizard and takes you to the next higher level <i>In the text and numeric editor</i> Exits the Editing view without applying the changes.
	Minus/Enter key combination (press and hold down the keys simultaneously) - If keypad lock is active: - Pressing the key for 3 s deactivates the keypad lock. - If keypad lock is not active: - Pressing the key for 3 s opens the context menu including the option for activating the keypad lock.

8.3.5 Opening the context menu

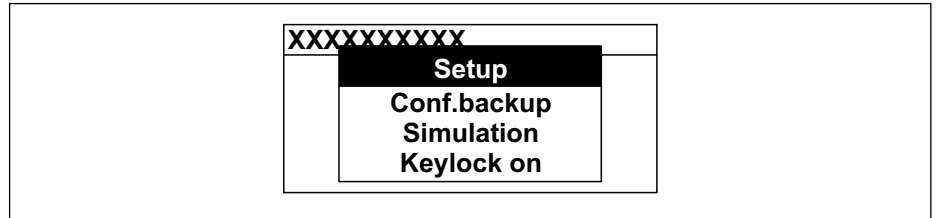
Using the context menu, the user can call up the following menus quickly and directly from the operational display:

- Setup
- Data backup
- Simulation

Calling up and closing the context menu

The user is in the operational display.

1. Press the  and  keys for longer than 3 seconds.
↳ The context menu opens.



A0034608-EN

2. Press  +  simultaneously.
↳ The context menu is closed and the operational display appears.

Calling up the menu via the context menu

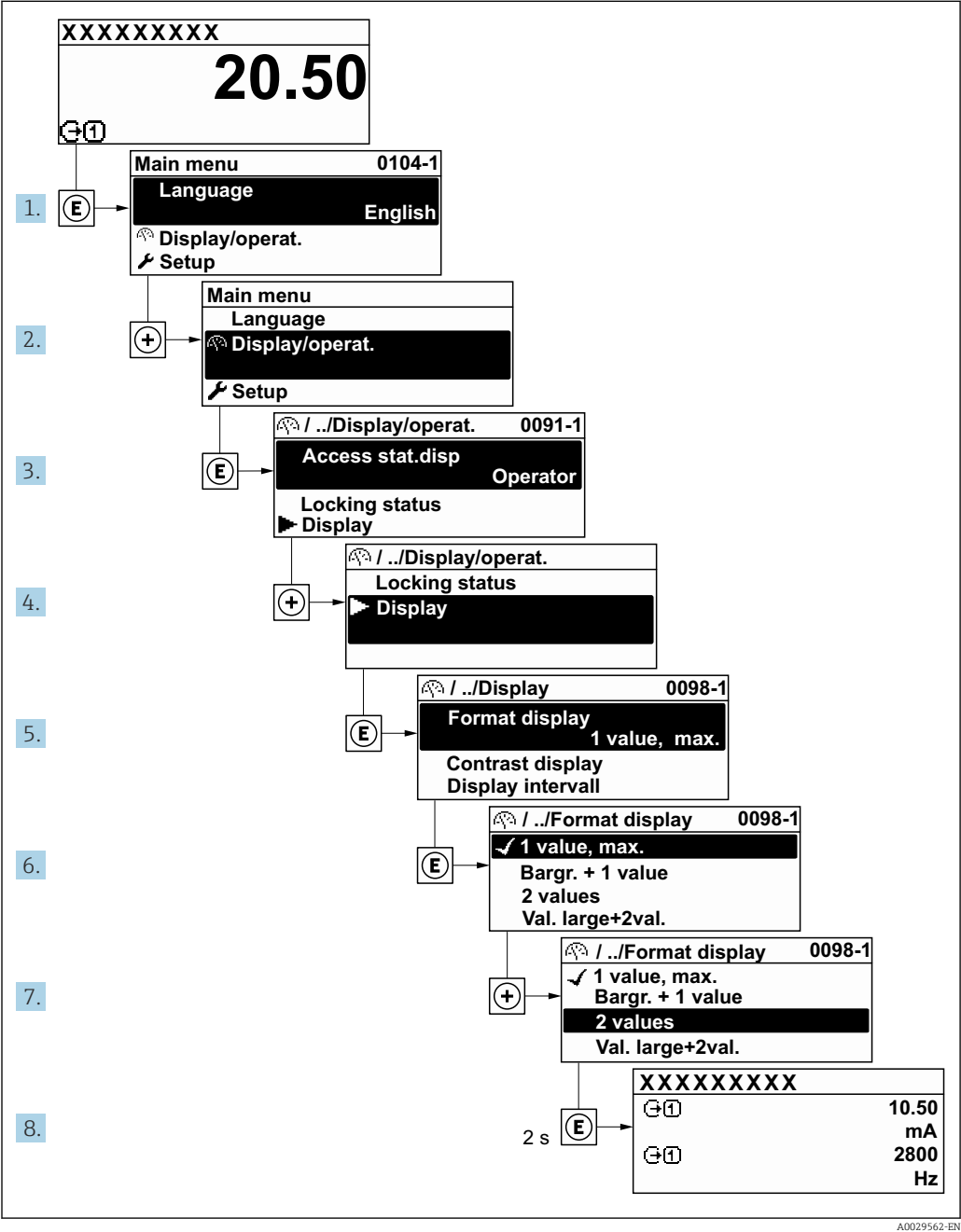
1. Open the context menu.
2. Press  to navigate to the desired menu.
3. Press  to confirm the selection.
↳ The selected menu opens.

8.3.6 Navigating and selecting from list

Different operating elements are used to navigate through the operating menu. The navigation path is displayed on the left in the header. Icons are displayed in front of the individual menus. These icons are also shown in the header during navigation.

 For an explanation of the navigation view with symbols and operating elements
→  66

Example: Setting the number of displayed measured values to "2 values"



A0029562-EN

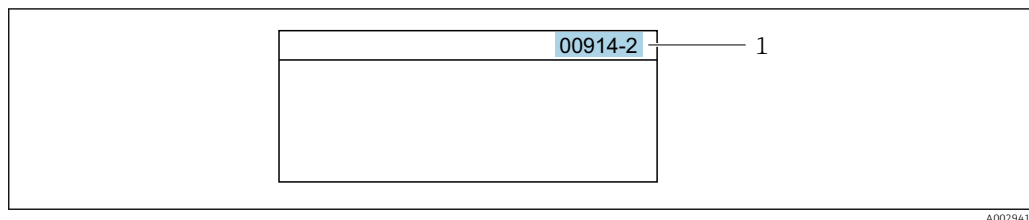
8.3.7 Calling the parameter directly

A parameter number is assigned to every parameter to be able to access a parameter directly via the onsite display. Entering this access code in the **Direct access** parameter calls up the desired parameter directly.

Navigation path

Expert → Direct access

The direct access code consists of a 5-digit number (at maximum) and the channel number, which identifies the channel of a process variable: e.g. 00914-2. In the navigation view, this appears on the right-hand side in the header of the selected parameter.



A0029414

1 Direct access code

Note the following when entering the direct access code:

- The leading zeros in the direct access code do not have to be entered.
Example: Enter "914" instead of "00914"
- If no channel number is entered, channel 1 is opened automatically.
Example: Enter 00914 → **Assign process variable** parameter
- If a different channel is opened: Enter the direct access code with the corresponding channel number.
Example: Enter 00914-2 → **Assign process variable** parameter



For the direct access codes of the individual parameters, see the "Description of Device Parameters" document for the device

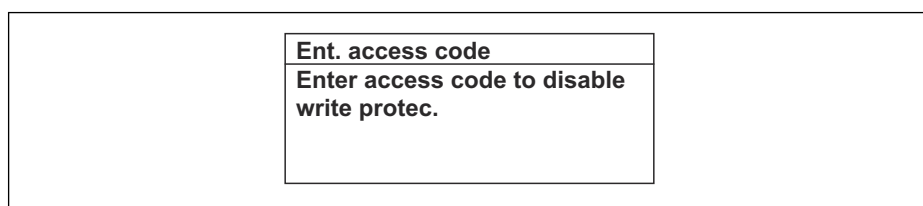
8.3.8 Calling up help text

Help text is available for some parameters and can be called up from the navigation view. The help text provides a brief explanation of the parameter function and thereby supports swift and safe commissioning.

Calling up and closing the help text

The user is in the navigation view and the selection bar is on a parameter.

1. Press  for 2 s.
↳ The help text for the selected parameter opens.



A0014002-EN

61 Example: Help text for parameter "Enter access code"

2. Press  +  simultaneously.
↳ The help text is closed.

8.3.9 Changing the parameters

Parameters can be changed via the numeric editor or text editor.

- Numeric editor: Change values in a parameter, e.g. specifications for limit values.
- Text editor: Enter text in a parameter, e.g. tag name.

A message is displayed if the value entered is outside the permitted value range.

Ent. access code Invalid or out of range input value Min:0 Max:9999
--

A0014049-EN

i For a description of the editing view - consisting of the text editor and numeric editor - with symbols → 68, for a description of the operating elements → 70

8.3.10 User roles and related access authorization

The two user roles "Operator" and "Maintenance" have different write access to the parameters if the customer defines a user-specific access code. This protects the device configuration via the local display from unauthorized access → 140.

Defining access authorization for user roles

An access code is not yet defined when the device is delivered from the factory. Access authorization (read and write access) to the device is not restricted and corresponds to the "Maintenance" user role.

- Define the access code.
 - ↳ The "Operator" user role is redefined in addition to the "Maintenance" user role. Access authorization differs for the two user roles.

Access authorization to parameters: "Maintenance" user role

Access code status	Read access	Write access
An access code has not yet been defined (factory setting).	✓	✓
After an access code has been defined.	✓	✓ ¹⁾

- 1) The user only has write access after entering the access code.

Access authorization to parameters: "Operator" user role

Access code status	Read access	Write access
After an access code has been defined.	✓	– ¹⁾

- 1) Despite the defined access code, certain parameters can always be modified and thus are excluded from the write protection as they do not affect the measurement: write protection via access code → 140

i The user role with which the user is currently logged on is indicated by the **Access status** parameter. Navigation path: Operation → Access status

8.3.11 Disabling write protection via access code

If the -symbol appears on the local display in front of a parameter, the parameter is write-protected by a user-specific access code and its value cannot be changed at the moment using local operation → 140.

Parameter write protection via local operation can be disabled by entering the user-specific access code in the **Enter access code** parameter (→ 126) via the respective access option.

1. After you press , the input prompt for the access code appears.

2. Enter the access code.

- ↳ The -symbol in front of the parameters disappears; all previously write-protected parameters are now re-enabled.

8.3.12 Enabling and disabling the keypad lock

The keypad lock makes it possible to block access to the entire operating menu via local operation. As a result, it is no longer possible to navigate through the operating menu or change the values of individual parameters. Users can only read the measured values on the operational display.

The keypad lock is switched on and off via the context menu.

Switching on the keypad lock

-  The keypad lock is switched on automatically:
- If the device has not been operated via the display for > 1 minute.
 - Each time the device is restarted.

To activate the keylock manually:

1. The device is in the measured value display.
Press the  and  keys for 3 seconds.
↳ A context menu appears.
2. In the context menu select the **Keylock on** option.
↳ The keypad lock is switched on.

-  If the user attempts to access the operating menu while the keypad lock is active, the **Keylock on** message appears.

Switching off the keypad lock

- ▶ The keypad lock is switched on.
Press the  and  keys for 3 seconds.
↳ The keypad lock is switched off.

8.4 Access to operating menu via web browser

8.4.1 Function range

With the integrated web server, the device can be operated and configured via a web browser service interface (CDI-RJ45) or WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, status information on the device is displayed and can be used to monitor device health. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

-  For additional information on the web server, see the Special Documentation for the device. →  216

8.4.2 Requirements

Computer hardware

Hardware	Interface	
	CDI-RJ45	WLAN
Interface	The computer must have a RJ45 interface. ¹⁾	The operating unit must have a WLAN interface.
Connection	Standard Ethernet cable	Connection via Wireless LAN.
Screen	Recommended size: ≥12" (depends on the screen resolution)	

- 1) Recommended cable: CAT5e, CAT6 or CAT7, with shielded plug (e.g. YAMAICHI product; part no. Y-ConProfixPlug63/Prod. ID: 82-006660)

Computer software

Software	Interface	
	CDI-RJ45	WLAN
Recommended operating systems	- Microsoft Windows 8 or higher. - Mobile operating systems: - iOS - Android  Microsoft Windows XP and Windows 7 is supported.	
Web browsers supported	- Microsoft Internet Explorer 8 or higher - Microsoft Edge - Mozilla Firefox - Google Chrome - Safari	

Computer settings

Settings	Interface	
	CDI-RJ45	WLAN
User rights	Appropriate user rights (e.g. administrator rights) for TCP/IP and proxy server settings are necessary (e.g. for adjusting the IP address, subnet mask etc.).	
Proxy server settings of the web browser	The web browser setting <i>Use a proxy server for your LAN</i> must be disabled .	
JavaScript	JavaScript must be enabled.  If JavaScript cannot be enabled: Enter <code>http://192.168.1.212/servlet/basic.html</code> in the address bar of the web browser. A fully functional but simplified version of the operating menu structure starts in the web browser.  When installing a new firmware version: To enable correct data display, clear the temporary memory (cache) under Internet options in the web browser.	JavaScript must be enabled.  The WLAN display requires JavaScript support.
Network connections	Only use the active network connections to the measuring device.	
	Switch off all other network connections such as WLAN for example.	Switch off all other network connections.

 In the event of connection problems: →  160

Measuring device: Via CDI-RJ45 service interface

Device	CDI-RJ45 service interface
Measuring device	The measuring device has an RJ45 interface.
Web server	Web server must be enabled; factory setting: ON  For information on enabling the Web server → 81

Measuring device: via WLAN interface

Device	WLAN interface
Measuring device	The measuring device has a WLAN antenna: ▪ Transmitter with integrated WLAN antenna ▪ Transmitter with external WLAN antenna
Web server	Web server and WLAN must be enabled; factory setting: ON  For information on enabling the Web server → 81

8.4.3 Connecting the device**Via service interface (CDI-RJ45)***Preparing the measuring device**Proline 500*

1. Depending on the housing version:
Loosen the securing clamp or fixing screw of the housing cover.
2. Depending on the housing version:
Unscrew or open the housing cover.
3. Connect the computer to the RJ45 plug via the standard Ethernet cable .

Configuring the Internet protocol of the computer

The following information refers to the default Ethernet settings of the device.

IP address of the device: 192.168.1.212 (factory setting)

1. Switch on the measuring device.
2. Connect the computer to the RJ45 plug via the standard Ethernet cable → 83.
3. If a 2nd network card is not used, close all the applications on the notebook.
 - ↳ Applications requiring Internet or a network, such as e-mail, SAP applications, Internet or Windows Explorer.
4. Close any open Internet browsers.
5. Configure the properties of the Internet protocol (TCP/IP) as defined in the table:

IP address	192.168.1.XXX; for XXX all numerical sequences except: 0, 212 and 255 → e.g. 192.168.1.213
Subnet mask	255.255.255.0
Default gateway	192.168.1.212 or leave cells empty

Via WLAN interface

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

- ▶ Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

Note the following to avoid a network conflict:

- ▶ Avoid accessing the measuring device simultaneously from the same mobile terminal via the service interface (CDI-RJ45) and the WLAN interface.
- ▶ Only activate one service interface (CDI-RJ45 or WLAN interface).
- ▶ If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

- ▶ Enable WLAN on the mobile terminal.

Establishing a WLAN connection from the mobile terminal to the measuring device

1. In the WLAN settings of the mobile terminal:
Select the measuring device using the SSID (e.g. EH_Prosonic Flow_500_A802000).
2. If necessary, select the WPA2 encryption method.
3. Enter the password:
Serial number of the measuring device ex-works (e.g. L100A802000).
 - ↳ The LED on the display module flashes. It is now possible to operate the measuring device with the web browser, FieldCare or DeviceCare.



The serial number can be found on the nameplate.



To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Terminating the WLAN connection

- ▶ After configuring the device:
Terminate the WLAN connection between the mobile terminal and measuring device.

Starting the web browser

1. Start the web browser on the computer.

2. Enter the IP address of the web server in the address line of the web browser:
192.168.1.212
↳ The login page appears.

The screenshot shows the login interface of the Endress+Hauser web browser. It includes fields for device information (name, tag, signal status), a language selection dropdown, and a login section with access status, code entry, and a login button. A reset access code button is also present at the bottom.

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- 1 Picture of device
- 2 Device name
- 3 Device tag (→ 96)
- 4 Status signal
- 5 Current measured values
- 6 Operating language
- 7 User role
- 8 Access code
- 9 Login
- 10 Reset access code (→ 137)

If a login page does not appear, or if the page is incomplete → 160

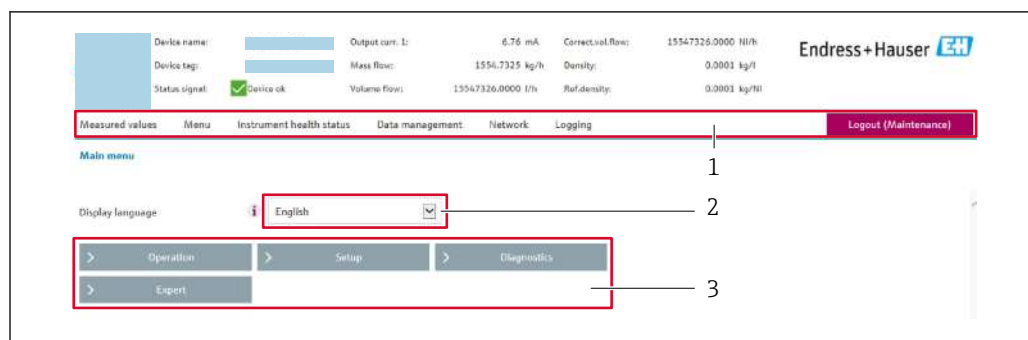
8.4.4 Logging on

1. Select the preferred operating language for the Web browser.
2. Enter the user-specific access code.
3. Press **OK** to confirm your entry.

Access code	0000 (factory setting); can be changed by customer
-------------	--

If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

8.4.5 User interface



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- 1 Function row
2 Local display language
3 Navigation area

Header

The following information appears in the header:

- Device name
- Device tag
- Device status with status signal → 166
- Current measured values

Function row

Functions	Meaning
Measured values	Displays the measured values of the device
Menu	■ Access to the operating menu from the measuring device ■ The structure of the operating menu is the same as for the local display  Detailed information on the operating menu structure: Description of Device Parameters
Device status	Displays the diagnostic messages currently pending, listed in order of priority
Data management	Data exchange between computer and measuring device: ■ Device configuration: ■ Load settings from the device (XML format, save configuration) ■ Save settings to the device (XML format, restore configuration) ■ Logbook - Export Event logbook (.csv file) ■ Documents - Export documents: ■ Export backup data record (.csv file, create documentation of the measuring point configuration) ■ Verification report (PDF file, only available with the "Heartbeat Verification" application package) ■ Firmware update - Flashing a firmware version
Network	Configuration and checking of all the parameters required for establishing the connection to the measuring device: ■ Network settings (e.g. IP address, MAC address) ■ Device information (e.g. serial number, firmware version)
Logout	End the operation and call up the login page

Navigation area

The menus, the associated submenus and parameters can be selected in the navigation area.

Working area

Depending on the selected function and the related submenus, various actions can be performed in this area:

- Configuring parameters
- Reading measured values
- Calling up help text
- Starting an upload/download

8.4.6 Disabling the Web server

The Web server of the measuring device can be switched on and off as required using the **Web server functionality** parameter.

Navigation

"Expert" menu → Communication → Web server

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Web server functionality	Switch the Web server on and off.	■ Off ■ HTML Off ■ On	On

Function scope of the "Web server functionality" parameter

Option	Description
Off	■ The Web server is completely disabled. ■ Port 80 is locked.
HTML Off	The HTML version of the Web server is not available.
On	■ The complete Web server functionality is available. ■ JavaScript is used. ■ The password is transferred in an encrypted state. ■ Any change to the password is also transferred in an encrypted state.

Enabling the Web server

If the Web server is disabled it can only be re-enabled with the **Web server functionality** parameter via the following operating options:

- Via local display
- Via Bedientool "FieldCare"
- Via "DeviceCare" operating tool

8.4.7 Logging out

 Before logging out, perform a data backup via the **Data management** function (upload configuration from device) if necessary.

1. Select the **Logout** entry in the function row.
↳ The home page with the Login box appears.
2. Close the Web browser.
3. If no longer needed:
Reset the modified properties of the Internet protocol (TCP/IP) →  77.

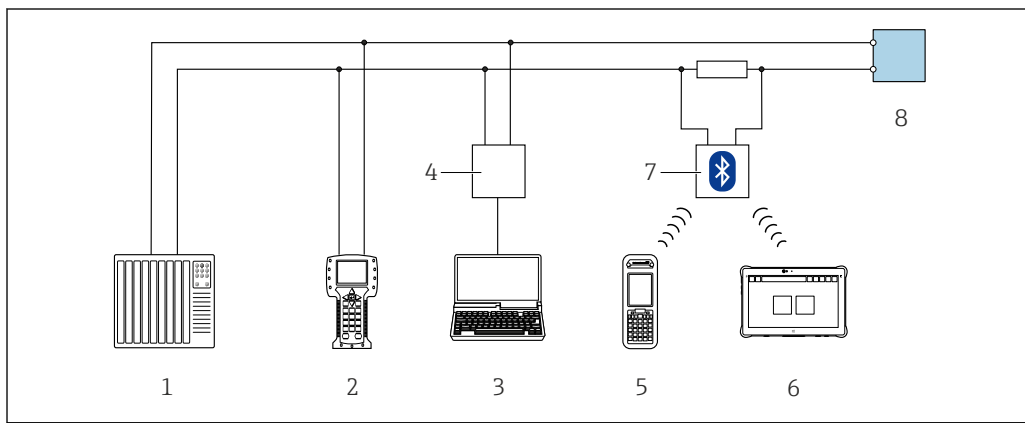
8.5 Access to the operating menu via the operating tool

The structure of the operating menu in the operating tools is the same as for operation via the local display.

8.5.1 Connecting the operating tool

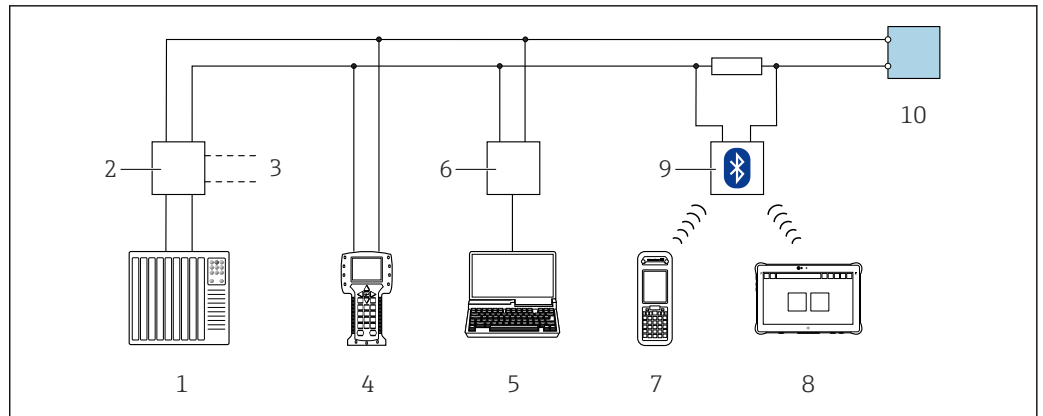
Via HART protocol

This communication interface is available in device versions with a HART output.



62 Options for remote operation via HART protocol (active)

- 1 Control system (e.g. PLC)
- 2 Field Communicator 475
- 3 Computer with web browser (e.g. Microsoft Edge) to access the integrated device web server or computer with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 4 Commubox FXA 195 (USB)
- 5 Field Xpert SFX350 or SFX370
- 6 Field Xpert SMT70
- 7 VIATOR Bluetooth modem with connecting cable
- 8 Transmitter



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63 Options for remote operation via HART protocol (passive)

- 1 Control system (e.g. PLC)
- 2 Transmitter power supply unit, e.g. RN221N (with communication resistor)
- 3 Connection for Commubox FXA195 and Field Communicator 475
- 4 Field Communicator 475
- 5 Computer with web browser (e.g. Microsoft Edge) to access the integrated device web server or computer with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 6 Commubox FXA195 (USB)
- 7 Field Xpert SFX350 or SFX370
- 8 Field Xpert SMT70
- 9 VIATOR Bluetooth modem with connecting cable
- 10 Transmitter

Service interface

Via service interface (CDI-RJ45)

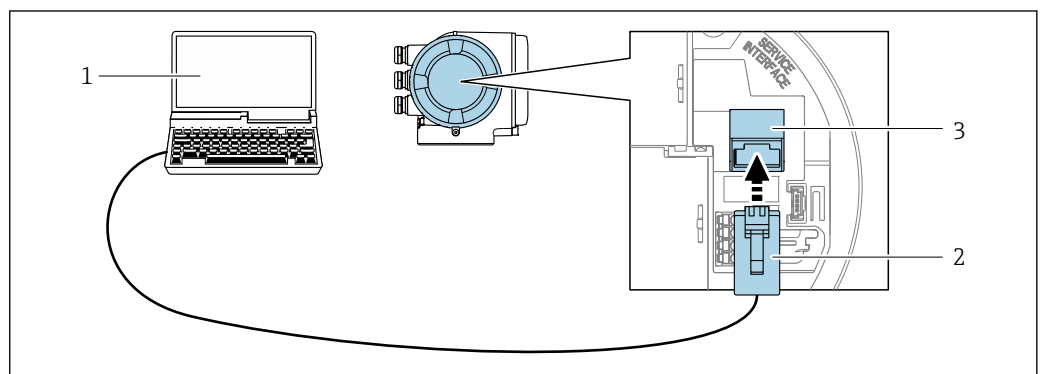
A point-to-point connection can be established to configure the device on site. With the housing open, the connection is established directly via the service interface (CDI-RJ45) of the device.

i An adapter for the RJ45 to the M12 plug is optionally available for the non-hazardous area:

Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can be established via an M12 plug without opening the device.

Proline 500 transmitter



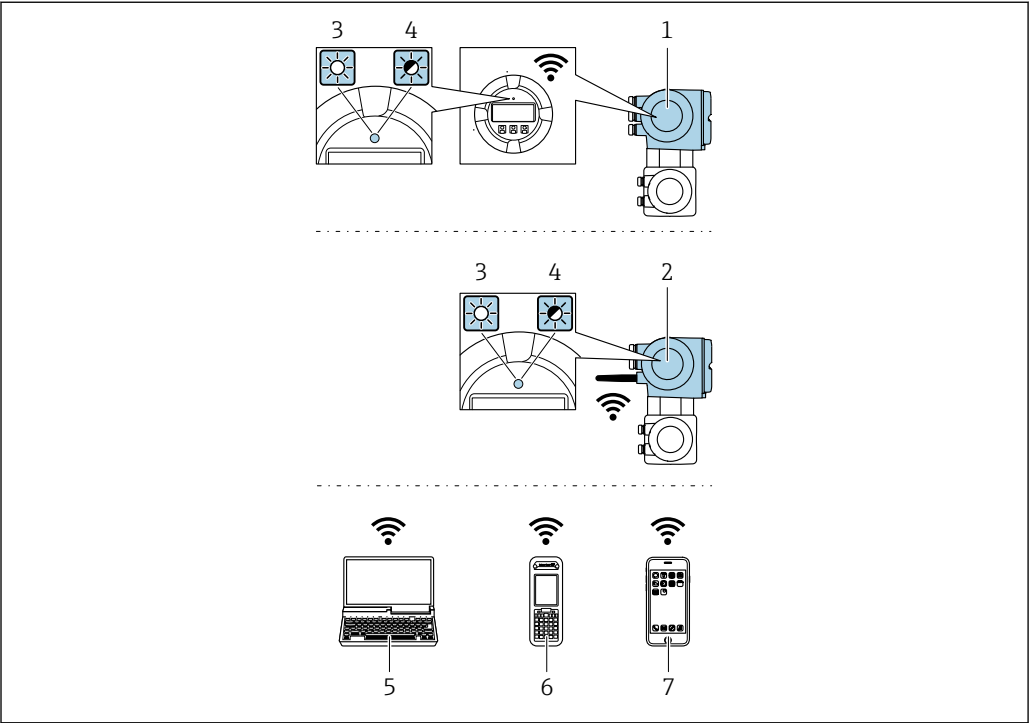
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64 Connection via service interface (CDI-RJ45)

- 1 Computer with web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) to access the integrated web server or with an operating tool "FieldCare", "DeviceCare" with COM DTM "CDI Communication TCP/IP"
- 2 Standard Ethernet connecting cable with RJ45 plug
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated web server

Via WLAN interface

The optional WLAN interface is available on the following device version:
Order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN"



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- 1 Transmitter with integrated WLAN antenna
- 2 Transmitter with external WLAN antenna
- 3 LED lit constantly: WLAN reception is enabled on measuring device
- 4 LED flashing: WLAN connection established between operating unit and measuring device
- 5 Computer with WLAN interface and web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device web server or with operating tool (e.g. FieldCare, DeviceCare)
- 6 Mobile handheld terminal with WLAN interface and web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device web server or operating tool (e.g. FieldCare, DeviceCare)
- 7 Smart phone or tablet (e.g. Field Xpert SMT70)

Function	WLAN: IEEE 802.11 b/g (2.4 GHz)
Encryption	WPA2-PSK AES-128 (in accordance with IEEE 802.11i)
Configurable WLAN channels	1 to 11
Degree of protection	IP67
Available antennas	▪ Internal antenna ▪ External antenna (optional) In the event of poor transmission/reception conditions at the place of installation.  Only 1 antenna is active at any one time!
Range	▪ Internal antenna: typically 10 m (32 ft) ▪ External antenna: typically 50 m (164 ft)
Materials (external antenna)	▪ Antenna: ASA plastic (acrylonitrile styrene acrylate) and nickel-plated brass ▪ Adapter: Stainless steel and nickel-plated brass ▪ Cable: Polyethylene ▪ Plug: Nickel-plated brass ▪ Angle bracket: Stainless steel

*Configuring the Internet protocol of the mobile terminal***NOTICE**

If the WLAN connection is lost during the configuration, settings made may be lost.

- Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

Note the following to avoid a network conflict:

- Avoid accessing the measuring device simultaneously from the same mobile terminal via the service interface (CDI-RJ45) and the WLAN interface.
- Only activate one service interface (CDI-RJ45 or WLAN interface).
- If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

- Enable WLAN on the mobile terminal.

Establishing a WLAN connection from the mobile terminal to the measuring device

1. In the WLAN settings of the mobile terminal:
Select the measuring device using the SSID (e.g. EH_Prosonic Flow_500_A802000).
2. If necessary, select the WPA2 encryption method.
3. Enter the password:
Serial number of the measuring device ex-works (e.g. L100A802000).
↳ The LED on the display module flashes. It is now possible to operate the measuring device with the web browser, FieldCare or DeviceCare.



The serial number can be found on the nameplate.



To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Terminating the WLAN connection

- After configuring the device:
Terminate the WLAN connection between the mobile terminal and measuring device.

8.5.2 Field Xpert SFX350, SFX370

Function scope

Field Xpert SFX350 and Field Xpert SFX370 are mobile computers for commissioning and maintenance. They enable efficient device configuration and diagnostics for HART and FOUNDATION Fieldbus devices in the **non-hazardous area** (SFX350, SFX370) and **hazardous area** (SFX370).



For details, see Operating Instructions BA01202S

Source for device description files

See information → 89

8.5.3 FieldCare

Function range

FDT-based (Field Device Technology) plant asset management tool from Endress+Hauser. It can configure all smart field units in a system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

Access is via:

- HART protocol → 82
- CDI-RJ45 service interface → 83
- WLAN interface → 84

Typical functions:

- Transmitter parameter configuration
- Loading and saving of device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook



- Operating Instructions BA00027S
- Operating Instructions BA00059S



- Source for device description files → 89

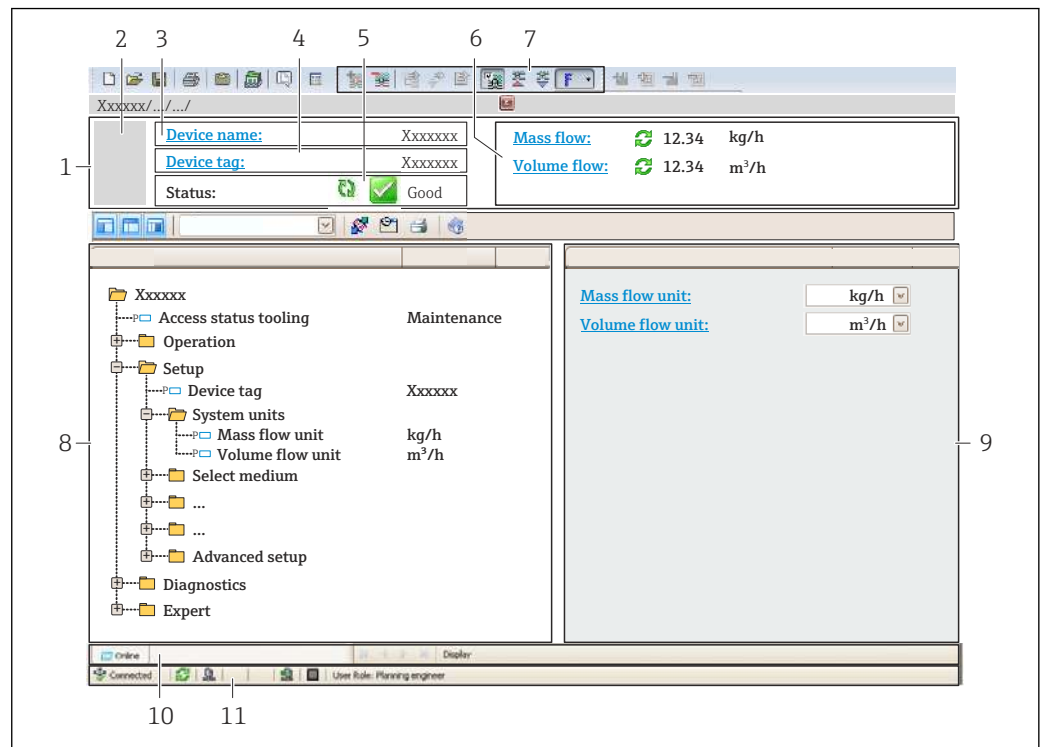
Establishing a connection

1. Start FieldCare and launch the project.
2. In the network: Add a device.
 - ↳ The **Add device** window opens.
3. Select the **CDI Communication TCP/IP** option from the list and press **OK** to confirm.
4. Right-click **CDI Communication TCP/IP** and select the **Add device** option in the context menu that opens.
5. Select the desired device from the list and press **OK** to confirm.
 - ↳ The **CDI Communication TCP/IP (Configuration)** window opens.
6. Enter the device address in the **IP address** field: 192.168.1.212 and press **Enter** to confirm.
7. Establish the online connection to the device.



- Operating Instructions BA00027S
- Operating Instructions BA00059S

User interface



A0021051-EN

- 1 Header
- 2 Picture of device
- 3 Device name
- 4 Device tag
- 5 Status area with status signal → 166
- 6 Display area for current measured values
- 7 Editing toolbar with additional functions such as save/load, event list and create documentation
- 8 Navigation area with operating menu structure
- 9 Work area
- 10 Action area
- 11 Status area

8.5.4 DeviceCare

Function range

Tool for connecting and configuring Endress+Hauser field devices.

The fastest way to configure Endress+Hauser field devices is with the dedicated "DeviceCare" tool. Together with the device type managers (DTMs) it presents a convenient, comprehensive solution.



Innovation brochure IN01047S



Source for device description files → 89

8.5.5 AMS Device Manager

Function range

Program from Emerson Process Management for operating and configuring measuring devices via the HART protocol.



Source for device description files → 89

8.5.6 Field Communicator 475

Function scope

Industrial handheld terminal from Emerson Process Management for remote configuration and measured value display via HART protocol.

Source for device description files

See information →  89

8.5.7 SIMATIC PDM

Function range

SIMATIC PDM is a standardized, manufacturer-independent program from Siemens for the operation, configuration, maintenance and diagnosis of intelligent field devices via HART protocol.

 Source for device description files →  89

9 System integration

9.1 Overview of device description files

9.1.1 Current version data for the device

Firmware version	01.02.zz	- On the title page of the manual - On the transmitter nameplate - Firmware version Diagnostics → Device information → Firmware version
Release date of firmware version	01.2024	---
Manufacturer ID	0x11	Manufacturer ID Diagnostics → Device information → Manufacturer ID
Device type code	0x3B	Device type Diagnostics → Device information → Device type
HART protocol revision	7	---
Device revision	3	- On the transmitter nameplate - Device revision Diagnostics → Device information → Device revision

 For an overview of the various firmware versions for the device →  185

9.1.2 Operating tools

The suitable device description file for the individual operating tools is listed in the table below, along with information on where the file can be acquired.

Operating tool via HART protocol	Sources for obtaining device descriptions
FieldCare	www.endress.com → Downloads area - USB stick (contact Endress+Hauser) - DVD (contact Endress+Hauser)
DeviceCare	www.endress.com → Downloads area - CD-ROM (contact Endress+Hauser) - DVD (contact Endress+Hauser)
- Field Xpert SMT70 - Field Xpert SMT77	Use update function of handheld terminal
AMS Device Manager (Emerson Process Management)	www.endress.com → Downloads area
SIMATIC PDM (Siemens)	www.endress.com → Downloads area
Field Communicator 475 (Emerson Process Management)	Use update function of handheld terminal

9.2 Measured variables via HART protocol

The following measured variables (HART device variables) are assigned to the dynamic variables at the factory:

Dynamic variables	Measured variables (HART device variables)
Primary dynamic variable (PV)	Volume flow
Secondary dynamic variable (SV)	Totalizer 1
Tertiary dynamic variable (TV)	Totalizer 2
Quaternary dynamic variable (QV)	Totalizer 3

The assignment of the measured variables to the dynamic variables can be modified and assigned as desired via local operation and the operating tool using the following parameters:

- Expert → Communication → HART output → Output → Assign PV
- Expert → Communication → HART output → Output → Assign SV
- Expert → Communication → HART output → Output → Assign TV
- Expert → Communication → HART output → Output → Assign QV

The following measured variables can be assigned to the dynamic variables:

Measured variables for PV (primary dynamic variable)

- Measured variables which are generally available:
 - Volume flow
 - Mass flow
 - Flow velocity
 - Sound velocity
 - Electronics temperature
- Additional measured variables with the Heartbeat Verification + Monitoring application package:
 - Signal strength
 - Signal to noise ratio
 - Acceptance rate
 - Turbulence

Measured variables for SV, TV, QV (secondary, tertiary and quaternary dynamic variable)

- Measured variables which are always available:
 - Volume flow
 - Mass flow
 - Flow velocity
 - Sound velocity
 - Electronics temperature
 - Totalizer 1
 - Totalizer 2
 - Totalizer 3
 - HART input
 - Current input 1 ⁵⁾
 - Current input 2 ⁵⁾
 - Current input 3 ⁵⁾
- Additional measured variables with the Heartbeat Verification + Monitoring application package:
 - Signal strength
 - Signal to noise ratio
 - Acceptance rate
 - Turbulence

5) Visible depending on the order options or device settings

9.3 Other settings

Burst mode functionality in accordance with HART 7 Specification:

Navigation

"Expert" menu → Communication → HART output → Burst configuration → Burst configuration 1 to n

► Burst configuration 1 to n		
Burst mode 1 to n	→	📖 91
Burst command 1 to n	→	📖 91
Burst variable 0	→	📖 92
Burst variable 1	→	📖 92
Burst variable 2	→	📖 92
Burst variable 3	→	📖 92
Burst variable 4	→	📖 92
Burst variable 5	→	📖 92
Burst variable 6	→	📖 92
Burst variable 7	→	📖 92
Burst trigger mode	→	📖 92
Burst trigger level	→	📖 92
Min. update period	→	📖 93
Max. update period	→	📖 93

Parameter overview with brief description

Parameter	Description	Selection / User entry	Factory setting
Burst mode 1 to n	Activate the HART burst mode for burst message X.	■ Off ■ On	Off
Burst command 1 to n	Select the HART command that is sent to the HART master.	■ Command 1 ■ Command 2 ■ Command 3 ■ Command 9 ■ Command 33 ■ Command 48	Command 2

Parameter	Description	Selection / User entry	Factory setting
Burst variable 0	For HART command 9 and 33: select the HART device variable or the process variable.	■ Not used ■ Volume flow ■ Mass flow ■ Flow velocity ■ Sound velocity ■ Temperature * ■ Pressure * ■ Density * ■ Reference density * ■ S&W volume flow * ■ GSV flow * ■ NSV flow * ■ API gravity * ■ API slope ■ Electronics temperature ■ Signal strength * ■ Signal to noise ratio * ■ Acceptance rate * ■ Turbulence * ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Cross flow factor * ■ Profile factor * ■ Primary variable (PV) ■ Secondary variable (SV) ■ Tertiary variable (TV) ■ Quaternary variable (QV) ■ HART input ■ Percent of range ■ Measured current ■ Current input 1 * ■ Current input 2 * ■ Current input 3 *	Volume flow
Burst variable 1	For HART command 9 and 33: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst variable 2	For HART command 9 and 33: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst variable 3	For HART command 9 and 33: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst variable 4	For HART command 9: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst variable 5	For HART command 9: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst variable 6	For HART command 9: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst variable 7	For HART command 9: select the HART device variable or the process variable.	See the Burst variable 0 parameter.	Not used
Burst trigger mode	Select the event that triggers burst message X.	■ Continuous ■ Window ■ Rising ■ Falling ■ On change	Continuous
Burst trigger level	Enter the burst trigger value. Together with the option selected in the Burst trigger mode parameter the burst trigger value determines the time of burst message X.	Signed floating-point number	–

Parameter	Description	Selection / User entry	Factory setting
Min. update period	Enter the minimum time span between two burst commands of burst message X.	Positive integer	1 000 ms
Max. update period	Enter the maximum time span between two burst commands of burst message X.	Positive integer	2 000 ms

* Visibility depends on order options or device settings

10 Commissioning

10.1 Post-mounting and post-connection check

Before commissioning the device:

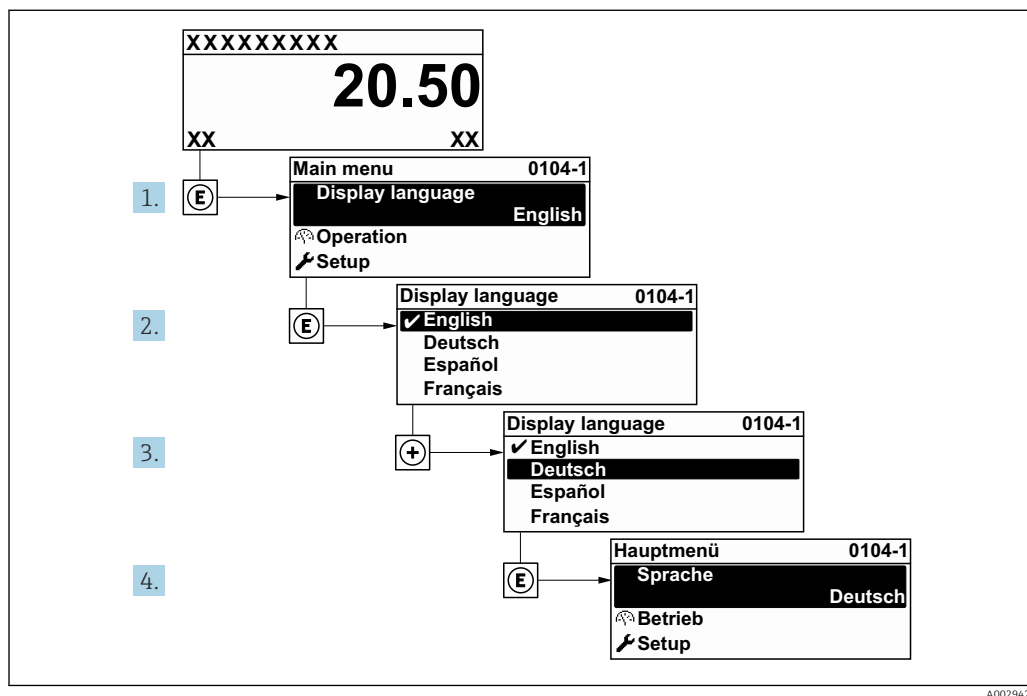
- ▶ Make sure that the post-installation and post-connection checks have been performed successfully.
- Checklist for "Post-mounting" check → 45
- Checklist for "Post-connection check" → 59

10.2 Switching on the measuring device

- ▶ Switch on the device upon successful completion of the post-mounting and post-connection check.
 - ↳ After a successful startup, the local display switches automatically from the startup display to the operational display.
- If nothing appears on the local display or if a diagnostic message is displayed, refer to the section on "Diagnostics and troubleshooting" → 159.
- If diagnostic information 104, 105 or 106 appears on the local display, then the measuring point is not yet correctly mounted/configured → 172.

10.3 Setting the operating language

Factory setting: English or ordered local language



65 Taking the example of the local display

A0029420

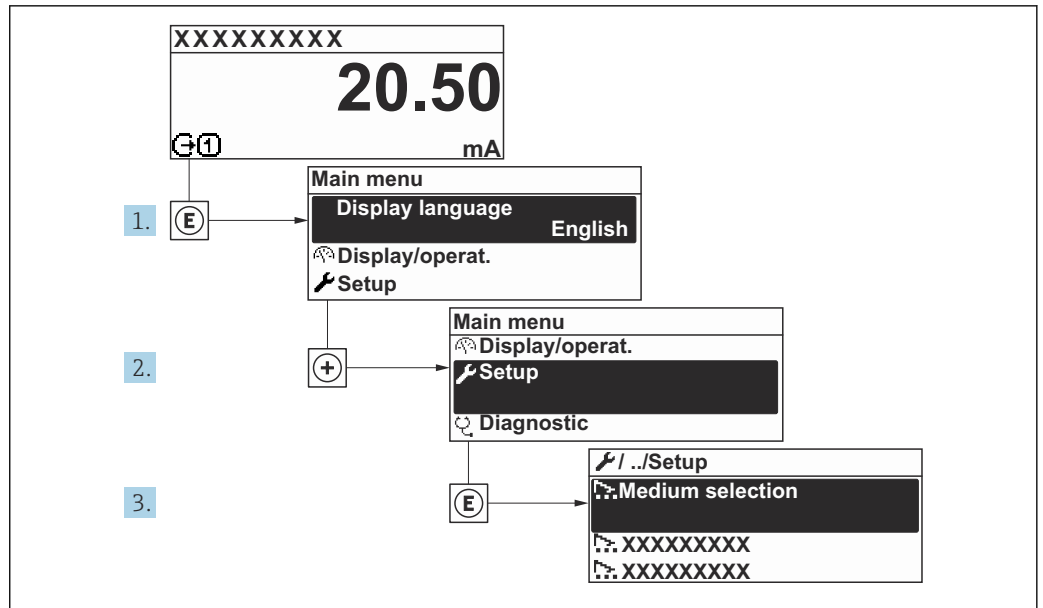
10.4 Configuring the measuring device

The **Setup** menu with its guided wizards contains all the parameters needed for standard operation.

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A0032222-EN

66 Navigation to "Setup" menu using the example of the local display

i The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operating Instructions. Instead a description is provided in the Special Documentation for the device ("Supplementary documentation").

Setup		
Device tag	→	96
► System units	→	96
► Measuring point	→	98
► Installation status	→	103
► I/O configuration	→	104
► Status input 1 to n	→	105
► Current input 1 to n	→	106
► Current output 1 to n	→	107
► Pulse/frequency/switch output 1 to n	→	110
► Relay output 1 to n	→	117
► Double pulse output	→	119
► Display	→	120

► Low flow cut off	→ 123
► Advanced setup	→ 125

10.4.1 Defining the tag name

To enable fast identification of the measuring point within the system, you can enter a unique designation using the **Device tag** parameter and thus change the factory setting.

A0029422

67 Header of the operational display with tag name

1 Tag name

Enter the tag name in the "FieldCare" operating tool → 87

Navigation

"Setup" menu → Device tag

Parameter overview with brief description

Parameter	Description	User entry	Factory setting
Device tag	Enter the name for the measuring point.	Max. 32 characters, such as letters, numbers or special characters (e.g. @, %, /).	Prosonic Flow

10.4.2 Setting the system units

In the **System units** submenu the units of all the measured values can be set.

Navigation

"Setup" menu → System units

► System units	
Volume flow unit	→ 97
Volume unit	→ 97
Mass flow unit	→ 97
Mass unit	→ 97
Velocity unit	→ 97

Temperature unit	→ 97
Density unit	→ 97
Reference density unit	→ 97
Length unit	→ 97

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Volume flow unit	Select volume flow unit. <i>Effect</i> The selected unit applies to: ▪ Output ▪ Low flow cut off ▪ Simulation process variable	Unit choose list	Depends on country: ▪ m ³ /h ▪ ft ³ /min
Volume unit	Select volume unit.	Unit choose list	Depends on country: ▪ m ³ ▪ ft ³
Mass flow unit	Select mass flow unit. <i>Result</i> The selected unit applies to: ▪ Output ▪ Low flow cut off ▪ Simulation process variable	Unit choose list	Depends on country: ▪ kg/h ▪ lb/min
Mass unit	Select mass unit.	Unit choose list	Country-specific: ▪ kg ▪ lb
Velocity unit	Select velocity unit. <i>Effect</i> The selected unit applies for: ▪ Flow velocity ▪ Sound velocity	Unit choose list	Country-specific: ▪ m/s ▪ ft/s
Temperature unit	Select temperature unit. <i>Effect</i> The selected unit applies for: ▪ Temperature ▪ Electronic temperature parameter (6053) ▪ External temperature parameter (6080) ▪ Reference temperature parameter (1816)	Unit choose list	Country-specific: ▪ °C ▪ °F
Density unit	Select density unit. <i>Effect</i> The selected unit applies for: ▪ Output ▪ Simulation process variable	Unit choose list	Country-specific: ▪ kg/dm ³ ▪ lb/ft ³
Reference density unit	Select reference density unit.	Unit choose list	kg/Nm ³
Length unit	Select the unit of length.	Unit choose list	Country-specific: ▪ mm ▪ in

10.4.3 Configuring the measuring point

The "**Measuring point**" wizard guides you systematically through all the parameters that must be set for the configuration of the measuring point.

Navigation

"Setup" menu → Measuring point

► Measuring point		
Measuring point configuration	→	📄 100
Medium	→	📄 100
Medium temperature	→	📄 100
Sound velocity calculation mode	→	📄 100
Sound velocity	→	📄 100
API commodity group	→	📄 100
API gravity	→	📄 100
Density	→	📄 100
Reference density	→	📄 100
Pressure	→	📄 101
API table selection	→	📄 101
Alternative pressure value	→	📄 101
Alternative temperature value	→	📄 101
Viscosity	→	📄 101
Pipe material	→	📄 101
Pipe sound velocity	→	📄 101
Pipe dimensions	→	📄 101
Pipe circumference	→	📄 101
Pipe outer diameter	→	📄 101
Pipe wall thickness	→	📄 102

Liner material	→ 102
Liner sound velocity	→ 102
Liner thickness	→ 102
Sensor type	→ 102
Sensor coupling	→ 102
Mounting type	→ 102
Cable length	→ 102
FlowDC inlet configuration	→ 102
Intermediate pipe length	→ 103
Inlet diameter	→ 103
Transition length	→ 103
Inlet run	→ 103
Relative sensor position	→ 103
Result sensor type / mounting type	→ 103
Result sensor distance / measuring aid	→ 103

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Measuring point configuration	–	Select configuration for the measuring point.	1 measuring point - signal path 1 1 measuring point - signal path 2 * 1 measuring point - 2 signal paths *	Depending on the sensor version
Medium	–	Select the medium.	- Water - Sea water - Distilled water - Ammonia NH₃ - Benzene - Ethanol - Glycol - Kerosene - Milk - Methanol - User-specific liquid - Air * - Liquid hydrocarbons *	Water
Medium temperature	–	Enter the medium temperature for the installation.	–200 to 550 °C	20 °C
Sound velocity calculation mode	The Liquid hydrocarbons option is selected in Medium parameter.	Select the process variable to use to calculate the sound velocity at installation.	- Fixed value - API gravity - Density - Reference density	API gravity
Sound velocity	The User-specific liquid option is selected in Medium parameter.	Enter the medium's sound velocity for the installation.	200 to 3 000 m/s	1 482.4 m/s
API commodity group	The Liquid hydrocarbons option is selected in the Medium parameter and the API gravity option or Density option or Reference density option is selected in the Sound velocity calculation mode parameter.	Select the medium's API commodity group.	- A - crude oil - B - refined products - D - lubricating oils	A - crude oil
API gravity	The Liquid hydrocarbons option is selected in the Medium parameter and the API gravity option is selected in the Sound velocity calculation mode parameter.	Enter the medium's API gravity for the installation.	0.0 to 100.0 °API	10.0 °API
Density	The Liquid hydrocarbons option is selected in the Medium parameter and the Density option is selected in the Sound velocity calculation mode parameter.	Enter the medium's density for the installation.	Signed floating-point number	1 000 kg/m ³
Reference density	The Liquid hydrocarbons option is selected in the Medium parameter and the Reference density option is selected in the Sound velocity calculation mode parameter.	Enter the medium's reference density for the installation.	Signed floating-point number	1 000 kg/m ³

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Pressure	The Liquid hydrocarbons option is selected in the Medium parameter and the API gravity option, Density option or Reference density option is selected in the Sound velocity calculation mode parameter.	Enter the process pressure for the installation.	0.8 to 110 bar	1.01325 bar
API table selection	The Liquid hydrocarbons option is selected in the Medium parameter and the API gravity option, Density option or Reference density option is selected in the Sound velocity calculation mode parameter.	Select the API reference conditions (temperature and pressure) that apply for the reference density specified.	■ API table 5/6 ■ API table 23/24 ■ API table 53/54 ■ API table 59/60 ■ Other	API table 23/24
Alternative pressure value	–	Enter an alternative user-defined reference value for the pressure.	0.8 to 110 bar	1.01325 bar
Alternative temperature value	–	Enter an alternative user-defined reference value for the temperature.	–10 to 110 °C	29.5 °C
Viscosity	The User-specific liquid option is selected in Medium parameter.	Enter medium viscosity at installation temperature.	0.01 to 10000 mm ² /s	1 mm ² /s
Pipe material	–	Select pipe material.	■ Carbon steel ■ Ductile cast iron ■ Stainless steel ■ 1.4301 (UNS S30400) ■ 1.4401 (UNS S31600) ■ 1.4550 (UNS S34700) ■ Hastelloy C ■ PVC ■ PE ■ LDPE ■ HDPE ■ GRP ■ PVDF ■ PA ■ PP ■ PTFE ■ Pyrex glass ■ Asbestos cement ■ Copper ■ Unknown pipe material	Stainless steel
Pipe sound velocity	The Unknown pipe material option is selected in the Pipe material parameter.	Enter sound velocity of pipe material.	800.0 to 3 800.0 m/s	3 120.0 m/s
Pipe dimensions	–	Select if pipe dimensions are defined by diameter or circumference.	■ Diameter ■ Pipe circumference	Diameter
Pipe circumference	The Pipe circumference option is selected in the Pipe dimensions parameter.	Define the pipe circumference.	30 to 62 800 mm	314.159 mm
Pipe outer diameter	The Diameter option is selected in Pipe dimensions parameter.	Define the outer diameter of the pipe.	0 to 20 000 mm	100 mm

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Pipe wall thickness	–	Enter the pipe wall thickness.	Positive floating point number	3 mm
Liner material	–	Select liner material.	■ None ■ Cement ■ Rubber ■ Epoxy resin ■ Unknown liner material	None
Liner sound velocity	The Unknown liner material option is selected in the Liner material parameter.	Define the sound velocity of liner material.	800.0 to 3 800.0 m/s	2 400.0 m/s
Liner thickness	–	Define the thickness of liner.	0 to 100 mm	0 mm
Sensor type	–	Select sensor type.	■ C-030-A ■ C-050-A ■ C-100-A ■ C-100-B ■ C-100-C ■ C-200-A ■ C-200-B ■ C-200-C ■ C-500-A ■ CH-050-A * ■ CH-100-A *	As per order
Sensor coupling	The following option is selected in Sensor type parameter: ■ C-030-A ■ C-050-A ■ C-100-A ■ C-100-B ■ C-100-C ■ C-200-A ■ C-200-B ■ C-200-C ■ C-500-A	Select coupling medium.	■ Coupling pad ■ Coupling paste	Coupling pad
Mounting type	–	Select how the sensors are arranged to each other. ■ (1) direct option: sensor arrangement with 1 traverse ■ (2) V-mounting option: sensor arrangement with 2 traverses ■ (3) Z-Mounting option: sensor arrangement with 3 traverses ■ (4) W-mounting option: sensor arrangement with 4 traverses	■ (1) direct ■ (2) V-mounting ■ (3) Z-Mounting ■ (4) W-mounting ■ Automatic	Automatic
Cable length	–	Enter length of sensor cables.	0 to 200 000 mm	As per order
FlowDC inlet configuration	The 1 measuring point - 2 signal paths option is selected in the Measuring point configuration parameter.	Select FlowDC inlet configuration.	■ Off ■ Single elbow ■ Double elbow ■ Double elbow 3D ■ 45° bend ■ 2 x 45° bend ■ Concentric diameter change ■ Other *	Off

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Intermediate pipe length	The 1 measuring point - 2 signal paths option is selected in Measuring point configuration parameter.	Enter the length of the intermediate pipe between the two bends.	Positive floating-point number	0 mm
Inlet diameter	- The 1 measuring point - 2 signal paths option is selected in the Measuring point configuration parameter. - The Concentric diameter change option is selected in the Inlet configuration parameter.	Enter the outer diameter of the pipe before the cross-section change. For convenience, the same measuring pipe wall thickness as for the clamp-on system is applied.	1 to 10 000 mm	88.9 mm
Transition length	- In the Measuring point configuration parameter, the 1 measuring point - 2 signal paths option is selected. - In the Inlet configuration parameter, the Concentric diameter change option is selected.	Enter length of the concentric diameter change.	0 to 20 000 mm	0 mm
Inlet run	The 1 measuring point - 2 signal paths option is selected in Measuring point configuration parameter.	Enter length of the available straight inlet run.	0 to 300 000 mm	0 mm
Relative sensor position	The 1 measuring point - 2 signal paths option is selected in the Measuring point configuration parameter and the Off option is not selected in FlowDC inlet configuration parameter.	Shows the correct position for the sensor.	90° 180°	–
Result sensor type / mounting type	–	Shows the selected sensor type and (if applicable automatically) selected mounting type.	e.g. C-100-A option / (2) V-mounting option	–
Result sensor distance / measuring aid	–	Shows the calculated sensor distance and vernier or wire length (if applicable) required for installation.	e.g. 201.3 mm / B 21	–

* Visibility depends on order options or device settings

10.4.4 Checking the installation status

The status of individual parameters can be checked in the **Installation status** submenu.

Navigation

"Setup" menu → Installation status

► Installation status

Installation status (2958)

→ 104

Signal strength (2914)

→ 104

Signal to noise ratio (2917)	→ 104
Sound velocity (2915)	→ 104
Sound velocity deviation (2986)	→ 104

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Installation status	Shows the device status on installation based on the measured values displayed. Displays the device status after installation according to the displayed measured values. ■ Good option: No further optimization required ■ Acceptable option: Measuring performance ok, optimize if possible. You should always aim for the status Good option. ■ Bad option: Optimization is required. Poor and unstable measuring performance.  Check the following points to optimize the sensor installation: ■ Sensor distance ■ Alignment of sensors ■ Check the measuring point parameters in the configuration	■ Good ■ Acceptable ■ Bad	Good
Signal strength	Displays the current signal strength (0 to 100 dB). Assessment of the signal strength: ■ < 10 dB: bad ■ > 90 dB: very good	Signed floating-point number	–
Signal to noise ratio	Displays the current signal to noise ratio (0 to 100 dB). Assessment of the signal-to-noise ratio: ■ < 20 dB: bad ■ > 50 dB: very good	Signed floating-point number	–
Sound velocity	Displays the sound velocity that is currently measured. Deviation of the measured sound velocity from the expected sound velocity: ■ < 1 %: good ■ 1 to 2 %: acceptable ■ > 2 %: bad	Signed floating-point number	–
Sound velocity deviation	Shows the deviation of the installation sound velocity from the measured sound velocity.	Signed floating-point number	0 %

10.4.5 Displaying the I/O configuration

The **I/O configuration** submenu guides the user systematically through all the parameters in which the configuration of the I/O modules is displayed.

Navigation

"Setup" menu → I/O configuration

► I/O configuration		
I/O module 1 to n terminal numbers	→	📄 105
I/O module 1 to n information	→	📄 105
I/O module 1 to n type	→	📄 105
Apply I/O configuration	→	📄 105
I/O alteration code	→	📄 105

Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry	Factory setting
I/O module 1 to n terminal numbers	Shows the terminal numbers used by the I/O module.	■ Not used ■ 26-27 (I/O 1) ■ 24-25 (I/O 2) ■ 22-23 (I/O 3)	–
I/O module 1 to n information	Shows information of the plugged I/O module.	■ Not plugged ■ Invalid ■ Not configurable ■ Configurable ■ HART	–
I/O module 1 to n type	Shows the I/O module type.	■ Off ■ Current output * ■ Current input * ■ Status input * ■ Pulse/frequency/switch output * ■ Double pulse output * ■ Relay output *	Off
Apply I/O configuration	Apply parameterization of the freely configurable I/O module.	■ No ■ Yes	No
I/O alteration code	Enter the code in order to change the I/O configuration.	Positive integer	0

* Visibility depends on order options or device settings

10.4.6 Configuring the status input

The **Status input** submenu guides the user systematically through all the parameters that have to be set for configuring the status input.

Navigation

"Setup" menu → Status input 1 to n

► Status input 1 to n

Assign status input	→ 106
Terminal number	→ 106
Active level	→ 106
Terminal number	→ 106
Response time status input	→ 106
Terminal number	→ 106

Parameter overview with brief description

Parameter	Description	Selection / User interface / User entry	Factory setting
Assign status input	Select function for the status input.	- Off - Reset totalizer 1 - Reset totalizer 2 - Reset totalizer 3 - Reset all totalizers - Flow override	Off
Terminal number	Shows the terminal numbers used by the status input module.	- Not used 24-25 (I/O 2) 22-23 (I/O 3)	–
Active level	Define input signal level at which the assigned function is triggered.	- High - Low	High
Response time status input	Define the minimum amount of time the input signal level must be present before the selected function is triggered.	5 to 200 ms	50 ms

10.4.7 Configuring the current input

The "Current input" wizard guides the user systematically through all the parameters that have to be set for configuring the current input.

Navigation

"Setup" menu → Current input

► Current input 1 to n	
Terminal number	→ 107
Signal mode	→ 107
0/4 mA value	→ 107
20 mA value	→ 107
Current span	→ 107

Failure mode	→ 107
Failure value	→ 107

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current input module.	- Not used 24-25 (I/O 2) 22-23 (I/O 3)	–
Signal mode	–	Select the signal mode for the current input.	- Passive - Active *	Passive
0/4 mA value	–	Enter 4 mA value.	Signed floating-point number	0
20 mA value	–	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Current span	–	Select current range for process value output and upper/lower level for alarm signal.	4...20 mA (4...20.5 mA) 4...20 mA NE (3.8...20.5 mA) 4...20 mA US (3.9...20.8 mA) 0...20 mA (0...20.5 mA)	Country-specific: 4...20 mA NE (3.8...20.5 mA) 4...20 mA US (3.9...20.8 mA)
Failure mode	–	Define input behavior in alarm condition.	- Alarm - Last valid value - Defined value	Alarm
Failure value	In the Failure mode parameter, the Defined value option is selected.	Enter value to be used by the device if input value from external device is missing.	Signed floating-point number	0

* Visibility depends on order options or device settings

10.4.8 Configuring the current output

The **Current output** wizard guides you systematically through all the parameters that have to be set for configuring the current output.

Navigation

"Setup" menu → Current output

► Current output 1 to n	
Terminal number	→ 108
Signal mode	→ 108
Process variable current output	→ 108
Current range output	→ 108

Lower range value output	→ 109
Upper range value output	→ 109
Fixed current	→ 109
Damping current output	→ 109
Failure behavior current output	→ 109
Failure current	→ 109

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current output module.	- Not used 26-27 (I/O 1) 24-25 (I/O 2) 22-23 (I/O 3)	–
Signal mode	–	Select the signal mode for the current output.	- Active * - Passive *	Active
Process variable current output	–	Select the process variable for the current output.	- Off * - Volume flow - Mass flow - Flow velocity - Sound velocity - Temperature * - Pressure * - Density * - Reference density * - S&W volume flow * - GSV flow * - NSV flow * - API gravity * - API slope * - Signal strength * - Signal to noise ratio * - Acceptance rate * - Turbulence * - Electronics temperature - Profile factor * - Cross flow factor *	Volume flow
Current range output	–	Select current range for process value output and upper/lower level for alarm signal.	4...20 mA NE (3.8...20.5 mA) 4...20 mA US (3.9...20.8 mA) 4...20 mA (4...20.5 mA) 0...20 mA (0...20.5 mA) - Fixed value	Depends on country: 4...20 mA NE (3.8...20.5 mA) 4...20 mA US (3.9...20.8 mA)

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Lower range value output	In Current span parameter (→  108), one of the following options is selected: ■ 4...20 mA NE (3.8...20.5 mA) ■ 4...20 mA US (3.9...20.8 mA) ■ 4...20 mA (4...20.5 mA) ■ 0...20 mA (0...20.5 mA)	Enter lower range value for the measured value range.	Signed floating-point number	Depends on country: ■ m³/h ■ ft³/h
Upper range value output	In Current span parameter (→  108), one of the following options is selected: ■ 4...20 mA NE (3.8...20.5 mA) ■ 4...20 mA US (3.9...20.8 mA) ■ 4...20 mA (4...20.5 mA) ■ 0...20 mA (0...20.5 mA)	Enter upper range value for the measured value range.	Signed floating-point number	Depends on country and nominal diameter
Fixed current	The Fixed current option is selected in the Current span parameter (→  108).	Defines the fixed output current.	0 to 22.5 mA	22.5 mA
Damping current output	A process variable is selected in the Assign current output parameter (→  108) and one of the following options is selected in the Current span parameter (→  108): ■ 4...20 mA NE (3.8...20.5 mA) ■ 4...20 mA US (3.9...20.8 mA) ■ 4...20 mA (4...20.5 mA) ■ 0...20 mA (0...20.5 mA)	Enter time constant for output damping (PT1 element). Damping reduces the effect of fluctuations in the measured value on the output signal.	0.0 to 999.9 s	1.0 s
Failure behavior current output	A process variable is selected in the Assign current output parameter (→  108) and one of the following options is selected in the Current span parameter (→  108): ■ 4...20 mA NE (3.8...20.5 mA) ■ 4...20 mA US (3.9...20.8 mA) ■ 4...20 mA (4...20.5 mA) ■ 0...20 mA (0...20.5 mA)	Select output behavior in the event of a device alarm.	■ Min. ■ Max. ■ Last valid value ■ Actual value ■ Fixed value	Max.
Failure current	The Defined value option is selected in the Failure mode parameter.	Enter current output value in alarm condition.	0 to 22.5 mA	22.5 mA

* Visibility depends on order options or device settings

10.4.9 Configuring the pulse/frequency/switch output

The **Pulse/frequency/switch output** wizard guides you systematically through all the parameters that can be set for configuring the selected output type.

Navigation

"Setup" menu → Advanced setup → Pulse/frequency/switch output

► Pulse/frequency/switch output
1 to n

Operating mode

→ ⓘ 110

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Operating mode	Define the output as a pulse, frequency or switch output.	■ Pulse ■ Frequency ■ Switch	Pulse

Configuring the pulse output

Navigation

"Setup" menu → Pulse/frequency/switch output

► Pulse/frequency/switch output
1 to n

Operating mode

→ ⓘ 111

Terminal number

→ ⓘ 111

Signal mode

→ ⓘ 111

Assign pulse output

→ ⓘ 111

Pulse scaling

→ ⓘ 111

Pulse width

→ ⓘ 111

Failure mode

→ ⓘ 112

Invert output signal

→ ⓘ 112

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	■ Pulse ■ Frequency ■ Switch	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	■ Not used ■ 24-25 (I/O 2) ■ 22-23 (I/O 3)	–
Signal mode	–	Select the signal mode for the PFS output.	■ Passive ■ Active * ■ Passive NE	Passive
Assign pulse output	The Pulse option is selected in Operating mode parameter.	Select process variable for pulse output.	■ Off ■ Volume flow ■ Mass flow ■ GSV flow * ■ NSV flow * ■ S&W volume flow * ■ Product 1 volume flow * ■ Product 2 volume flow * ■ Product 3 volume flow * ■ Product 4 volume flow * ■ Product 5 volume flow * ■ Product 1 mass flow * ■ Product 2 mass flow * ■ Product 3 mass flow * ■ Product 4 mass flow * ■ Product 5 mass flow * ■ Product 1 NSV flow * ■ Product 2 NSV flow * ■ Product 3 NSV flow * ■ Product 4 NSV flow * ■ Product 5 NSV flow *	Off
Pulse scaling	The Pulse option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign pulse output parameter (→ 111).	Enter quantity for measured value at which a pulse is output.	Positive floating point number	Depends on country and nominal diameter
Pulse width	The Pulse option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign pulse output parameter (→ 111).	Define time width of the output pulse.	0.05 to 2 000 ms	100 ms

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Failure mode	The Pulse option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign pulse output parameter (→ 111).	Select output behavior in the event of a device alarm.	- Actual value - No pulses	No pulses
Invert output signal	–	Invert the output signal.	- No - Yes	No

* Visibility depends on order options or device settings

Configuring the frequency output

Navigation

"Setup" menu → Pulse/frequency/switch output

**► Pulse/frequency/switch output
1 to n**

Operating mode

→ 113

Terminal number

→ 113

Signal mode

→ 113

Assign frequency output

→ 113

Minimum frequency value

→ 113

Maximum frequency value

→ 113

Measuring value at minimum frequency

→ 113

Measuring value at maximum frequency

→ 113

Failure mode

→ 114

Failure frequency

→ 114

Invert output signal

→ 114

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	■ Pulse ■ Frequency ■ Switch	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	■ Not used ■ 24-25 (I/O 2) ■ 22-23 (I/O 3)	–
Signal mode	–	Select the signal mode for the PFS output.	■ Passive ■ Active * ■ Passive NE	Passive
Assign frequency output	The Frequency option is selected in Operating mode parameter (→ 110).	Select process variable for frequency output.	■ Off ■ Volume flow ■ Mass flow ■ Flow velocity ■ Sound velocity * ■ Temperature ■ Pressure * ■ Density * ■ Reference density * ■ S&W volume flow * ■ GSV flow * ■ NSV flow * ■ API gravity * ■ API slope * ■ Signal strength * ■ Signal to noise ratio * ■ Acceptance rate * ■ Turbulence * ■ Electronics temperature ■ Profile factor * ■ Cross flow factor *	Off
Minimum frequency value	The Frequency option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign frequency output parameter (→ 113).	Enter minimum frequency.	0.0 to 10 000.0 Hz	0.0 Hz
Maximum frequency value	The Frequency option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign frequency output parameter (→ 113).	Enter maximum frequency.	0.0 to 10 000.0 Hz	10 000.0 Hz
Measuring value at minimum frequency	The Frequency option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign frequency output parameter (→ 113).	Enter measured value for minimum frequency.	Signed floating-point number	Depends on country and nominal diameter
Measuring value at maximum frequency	The Frequency option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign frequency output parameter (→ 113).	Enter measured value for maximum frequency.	Signed floating-point number	Depends on country and nominal diameter

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Failure mode	The Frequency option is selected in the Operating mode parameter (→ 110) and a process variable is selected in the Assign frequency output parameter (→ 113).	Select output behavior in the event of a device alarm.	■ Actual value ■ Defined value ■ 0 Hz	0 Hz
Failure frequency	In the Operating mode parameter (→ 110), the Frequency option is selected, in the Assign frequency output parameter (→ 113) a process variable is selected, and in the Failure mode parameter, the Defined value option is selected.	Enter frequency output value in alarm condition.	0.0 to 12 500.0 Hz	0.0 Hz
Invert output signal	–	Invert the output signal.	■ No ■ Yes	No

* Visibility depends on order options or device settings

Configuring the switch output

Navigation

"Setup" menu → Pulse/frequency/switch output

► Pulse/frequency/switch output 1 to n		
Operating mode	→	📖 115
Terminal number	→	📖 115
Signal mode	→	📖 115
Switch output function	→	📖 116
Assign diagnostic behavior	→	📖 116
Assign limit	→	📖 116
Assign flow direction check	→	📖 116
Assign status	→	📖 116
Switch-on value	→	📖 116
Switch-off value	→	📖 117
Switch-on delay	→	📖 117
Switch-off delay	→	📖 117
Failure mode	→	📖 117
Invert output signal	→	📖 117

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	■ Pulse ■ Frequency ■ Switch	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	■ Not used ■ 24-25 (I/O 2) ■ 22-23 (I/O 3)	–
Signal mode	–	Select the signal mode for the PFS output.	■ Passive ■ Active* ■ Passive NE	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch output function	The Switch option is selected in the Operating mode parameter.	Select function for switch output.	- Off - On - Diagnostic behavior - Limit - Flow direction check - Status	Off
Assign diagnostic behavior	- In the Operating mode parameter, the Switch option is selected. - In the Switch output function parameter, the Diagnostic behavior option is selected.	The output is switched on (closed, conductive), if there is a pending diagnostic event of the assigned behavioral category.	- Alarm - Alarm or warning - Warning	Alarm
Assign limit	- The Switch option is selected in the Operating mode parameter. - The Limit option is selected in the Switch output function parameter.	Select the variable to monitor in case the specified limit value is exceeded. If a limit value is exceeded, the output is switched on (conductive).	- Off - Volume flow - Mass flow - Flow velocity - Sound velocity - Temperature * - Pressure * - Density * - Reference density * - S&W volume flow * - GSV flow * - NSV flow * - API gravity * - API slope * - Signal strength * - Signal to noise ratio * - Acceptance rate * - Turbulence * - Electronics temperature - Totalizer 1 - Totalizer 2 - Totalizer 3 - Profile factor * - Cross flow factor *	Volume flow
Assign flow direction check	- The Switch option is selected in the Operating mode parameter. - The Flow direction check option is selected in the Switch output function parameter.	Select process variable for flow direction monitoring.	- Off - Volume flow - Mass flow - Flow velocity	Volume flow
Assign status	- The Switch option is selected in the Operating mode parameter. - The Status option is selected in the Switch output function parameter.	Select the device function for which to report the status. If the function is triggered, the output is closed and conductive (standard configuration).	- Off - Low flow cut off - Product identification *	Low flow cut off
Switch-on value	- The Switch option is selected in the Operating mode parameter. - The Limit option is selected in the Switch output function parameter.	Enter limit value for switch-on point (process variable > switch-on value = closed, conductive).	Signed floating-point number	Depends on country

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch-off value	- The Switch option is selected in the Operating mode parameter. - The Limit option is selected in the Switch output function parameter.	Enter limit value for switch-off point (process variable < switch-off value = open, nonconductive).	Signed floating-point number	Depends on country
Switch-on delay	- The Switch option is selected in the Operating mode parameter. - The Limit option is selected in the Switch output function parameter.	Enter a delay before the output is switched on.	0.0 to 100.0 s	0.0 s
Switch-off delay	- The Switch option is selected in the Operating mode parameter. - The Limit option is selected in the Switch output function parameter.	Enter a delay before the output is switched off.	0.0 to 100.0 s	0.0 s
Failure mode	–	Select output behavior in the event of a device alarm.	- Actual status - Open - Closed	Open
Invert output signal	–	Invert the output signal.	- No - Yes	No

* Visibility depends on order options or device settings

10.4.10 Configuring the relay output

The **Relay output** wizard guides the user systematically through all the parameters that have to be set for configuring the relay output.

Navigation

"Setup" menu → Relay output 1 to n

► Relay output 1 to n

Terminal number

→ 118

Relay output function

→ 118

Assign flow direction check

→ 118

Assign limit

→ 118

Assign diagnostic behavior

→ 118

Assign status

→ 119

Switch-off value

→ 119

Switch-off delay

→ 119

Switch-on value	→ 119
Switch-on delay	→ 119
Failure mode	→ 119
Switch state	→ 119
Powerless relay status	→ 119

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the relay output module.	- Not used 24-25 (I/O 2) 22-23 (I/O 3)	–
Relay output function	–	Select the function for the relay output.	- Closed - Open - Diagnostic behavior - Limit - Flow direction check - Status	Closed
Assign flow direction check	The Flow direction check option is selected in the Relay output function parameter.	Select process variable for flow direction monitoring.	- Off - Volume flow - Mass flow - Flow velocity	Volume flow
Assign limit	The Limit option is selected in the Relay output function parameter.	Select the variable to monitor in case the specified limit value is exceeded. If a limit value is exceeded, the output is switched on (conductive).	- Off - Volume flow - Mass flow - Flow velocity - Sound velocity - Temperature * - Pressure * - Density * - Reference density * - S&W volume flow * - GSV flow * - NSV flow * - API gravity * - API slope * - Signal strength * - Signal to noise ratio * - Acceptance rate * - Turbulence * - Electronics temperature - Totalizer 1 - Totalizer 2 - Totalizer 3 - Profile factor * - Cross flow factor *	Volume flow
Assign diagnostic behavior	In the Relay output function parameter, the Diagnostic behavior option is selected.	The output is switched on (closed, conductive), if there is a pending diagnostic event of the assigned behavioral category.	- Alarm - Alarm or warning - Warning	Alarm

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Assign status	In the Relay output function parameter, the Digital Output option is selected.	Select the device function for which to display the status. If the switch on point is reached, the output is switched on (closed, conductive).	- Off - Low flow cut off - Product identification *	Off
Switch-off value	The Limit option is selected in the Relay output function parameter.	Enter limit value for switch-off point (process variable < switch-off value = open, nonconductive).	Signed floating-point number	0 m³/h
Switch-off delay	In the Relay output function parameter, the Limit option is selected.	Enter a delay before the output is switched off.	0.0 to 100.0 s	0.0 s
Switch-on value	The Limit option is selected in the Relay output function parameter.	Enter measured value for the switch-on point.	Signed floating-point number	0 m³/h
Switch-on delay	In the Relay output function parameter, the Limit option is selected.	Enter a delay before the output is switched on.	0.0 to 100.0 s	0.0 s
Failure mode	–	Select output behavior in the event of a device alarm.	- Actual status - Open - Closed	Open
Switch state	–	Indicates the current switch state of the output.	- Open - Closed	–
Powerless relay status	–	Select quiescent state for relay.	- Open - Closed	Open

* Visibility depends on order options or device settings

10.4.11 Configuring the double pulse output

The **Double pulse output** submenu guides the user systematically through all the parameters that have to be set for configuring the double pulse output.

Navigation

"Setup" menu → Double pulse output

► Double pulse output

Signal mode

→ 120

Master terminal number

→ 120

Assign pulse output

→ 120

Measuring mode

→ 120

Value per pulse

→ 120

Pulse width

→ 120

Failure mode	→ 120
Invert output signal	→ 120

Parameter overview with brief description

Parameter	Description	Selection / User interface / User entry	Factory setting
Signal mode	Select the signal mode for the double pulse output.	- Passive - Active* - Passive NE	Passive
Master terminal number	Shows the terminal numbers used by the master of the double pulse output module.	- Not used 24-25 (I/O 2) 22-23 (I/O 3)	–
Assign pulse output	Select process variable for pulse output.	- Off - Volume flow - Mass flow - GSV flow* - NSV flow* - S&W volume flow* - Product 1 volume flow* - Product 2 volume flow* - Product 3 volume flow* - Product 4 volume flow* - Product 5 volume flow* - Product 1 mass flow* - Product 2 mass flow* - Product 3 mass flow* - Product 4 mass flow* - Product 5 mass flow* - Product 1 NSV flow* - Product 2 NSV flow* - Product 3 NSV flow* - Product 4 NSV flow* - Product 5 NSV flow*	Off
Measuring mode	Select measuring mode for pulse output.	- Forward flow - Forward/Reverse flow - Reverse flow - Reverse flow compensation	Forward flow
Value per pulse	Enter measured value at which a pulse is output.	Signed floating-point number	Depends on country and nominal diameter
Pulse width	Define time width of the output pulse.	0.5 to 2 000 ms	0.5 ms
Failure mode	Select output behavior in the event of a device alarm.	- Actual value - No pulses	No pulses
Invert output signal	Invert the output signal.	- No - Yes	No

* Visibility depends on order options or device settings

10.4.12 Configuring the local display

The **Display** wizard guides you systematically through all the parameters that can be configured for configuring the local display.

Navigation

"Setup" menu → Display

► Display		
Format display	→	📄 122
Value 1 display	→	📄 122
0% bargraph value 1	→	📄 122
100% bargraph value 1	→	📄 122
Value 2 display	→	📄 122
Value 3 display	→	📄 122
0% bargraph value 3	→	📄 122
100% bargraph value 3	→	📄 122
Value 4 display	→	📄 122

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	■ 1 value, max. size ■ 1 bargraph + 1 value ■ 2 values ■ 1 value large + 2 values ■ 4 values	1 value, max. size
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	■ Mass flow ■ Flow velocity ■ Sound velocity ■ Volume flow ■ Density * ■ Reference density * ■ S&W volume flow * ■ GSV flow * ■ NSV flow * ■ API gravity * ■ API slope * ■ Signal strength * ■ Signal to noise ratio * ■ Acceptance rate * ■ Turbulence * ■ Electronics temperature ■ Temperature * ■ Pressure * ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Current output 1 ■ Current output 2 * ■ Current output 3 * ■ Profile factor * ■ Cross flow factor *	Volume flow
0% bargraph value 1	A local display is provided.	Enter 0 % value for bar graph display.	Signed floating-point number	Country-specific
100% bargraph value 1	A local display is provided.	Enter 100 % value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0 % value for bar graph display.	Signed floating-point number	Country-specific
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100 % value for bar graph display.	Signed floating-point number	0
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
Value 5 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None

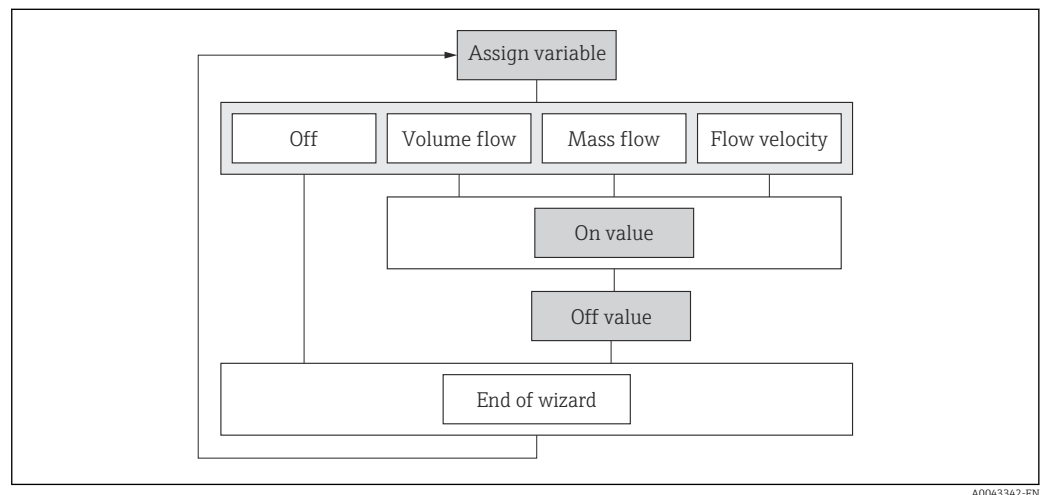
Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 6 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
Value 7 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
Value 8 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None

* Visibility depends on order options or device settings

10.4.13 Configuring the low flow cut off

The **Low flow cut off** wizard systematically guides the user through all the parameters that must be set to configure low flow cut off.

Structure of the wizard



68 "Low flow cutoff" wizard in the "Setup" menu

Navigation

"Setup" menu → Low flow cut off

► Low flow cut off	
Assign process variable (1837)	→ 124
On value low flow cutoff (1805)	→ 124
Off value low flow cutoff (1804)	→ 124

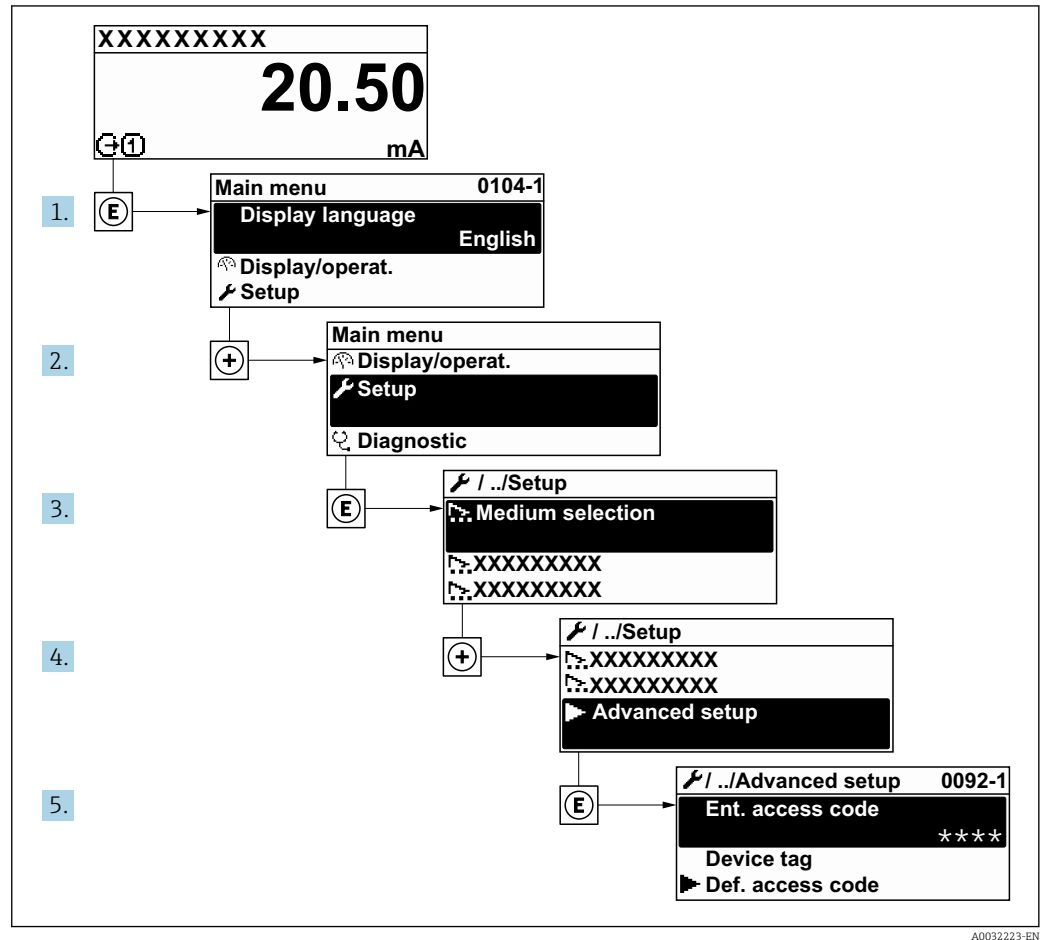
Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	–	Select process variable for low flow cut off.	■ Off ■ Volume flow ■ Mass flow ■ Flow velocity	Flow velocity
On value low flow cutoff	A process variable is selected in the Assign process variable parameter (→ 124).	Enter on value for low flow cut off.	Positive floating-point number	Depends on country and nominal diameter
Off value low flow cutoff	A process variable is selected in the Assign process variable parameter (→ 124).	Enter off value for low flow cut off.	0 to 100.0 %	50 %

10.5 Advanced settings

The **Advanced setup** submenu with its submenus contains parameters for specific settings.

Navigation to the "Advanced setup" submenu

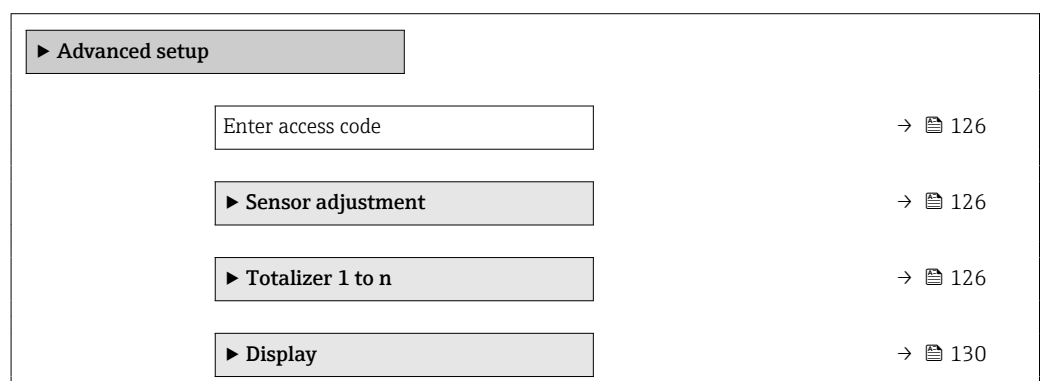


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i The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operating Instructions. Instead a description is provided in the Special Documentation for the device ("Supplementary documentation").

Navigation

"Setup" menu → Advanced setup



► WLAN settings	→ 133
► Configuration backup	→ 134
► Administration	→ 136

10.5.1 Using the parameter to enter the access code

Navigation

"Setup" menu → Advanced setup

Parameter overview with brief description

Parameter	Description	User entry
Enter access code	Enter access code to disable write protection of parameters.	Max. 16-digit character string comprising numbers, letters and special characters

10.5.2 Carrying out a sensor adjustment

The **Sensor adjustment** submenu contains parameters that pertain to the functionality of the sensor.

Navigation

"Setup" menu → Advanced setup → Sensor adjustment

► Sensor adjustment	
Installation direction	→ 126

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Installation direction	Select sign of flow direction.	- Forward flow - Reverse flow	Forward flow

10.5.3 Configuring the totalizer

In the **"Totalizer 1 to n"** submenu the individual totalizer can be configured.

Navigation

"Setup" menu → Advanced setup → Totalizer 1 to n

► Totalizer 1 to n	
Assign process variable 1 to n	→ 128
Process variable unit 1 to n	→ 129

Totalizer 1 to n operation mode	→ 129
Totalizer 1 to n failure behavior	→ 129

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection	Factory setting
Assign process variable 1 to n	–	Select process variable for totalizer.	■ Off ■ Volume flow ■ Mass flow ■ S&W volume flow * ■ GSV flow * ■ NSV flow * ■ Product 1 volume flow * ■ Product 2 volume flow * ■ Product 3 volume flow * ■ Product 4 volume flow * ■ Product 5 volume flow * ■ Product 1 mass flow * ■ Product 2 mass flow * ■ Product 3 mass flow * ■ Product 4 mass flow * ■ Product 5 mass flow * ■ Product 1 NSV flow * ■ Product 2 NSV flow * ■ Product 3 NSV flow * ■ Product 4 NSV flow * ■ Product 5 NSV flow *	Volume flow

Parameter	Prerequisite	Description	Selection	Factory setting
Process variable unit 1 to n	A process variable is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu.	Select the unit for the process variable of the totalizer.	■ g * ■ kg * ■ t * ■ oz * ■ lb * ■ STon * ■ cm³ * ■ dm³ * ■ m³ * ■ ml * ■ l * ■ hl * ■ Ml Mega * ■ af * ■ ft³ * ■ Mft³ * ■ Mft³ * ■ fl oz (us) * ■ gal (us) * ■ kgal (us) * ■ Mgal (us) * ■ bbl (us;liq.) * ■ bbl (us;beer) * ■ bbl (us;oil) * ■ bbl (us;tank) * ■ gal (imp) * ■ Mgal (imp) * ■ bbl (imp;beer) * ■ bbl (imp;oil) * ■ MSft³ * ■ None *	Depends on country: ■ m³ ■ ft³
Totalizer 1 to n operation mode	A process variable is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu.	Select totalizer operation mode, e.g. only totalize forward flow or only totalize reverse flow.	■ Net ■ Forward ■ Reverse	Net flow total
Totalizer 1 to n failure behavior	A process variable is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu.	Select totalizer behavior in the event of a device alarm.	■ Hold ■ Continue ■ Last valid value + continue	Stop

* Visibility depends on order options or device settings

10.5.4 Carrying out additional display configurations

In the **Display** submenu you can set all the parameters associated with the configuration of the local display.

Navigation

"Setup" menu → Advanced setup → Display

► Display	
Format display	→ 131
Value 1 display	→ 131
0% bargraph value 1	→ 131
100% bargraph value 1	→ 131
Decimal places 1	→ 131
Value 2 display	→ 131
Decimal places 2	→ 131
Value 3 display	→ 131
0% bargraph value 3	→ 131
100% bargraph value 3	→ 132
Decimal places 3	→ 132
Value 4 display	→ 132
Decimal places 4	→ 132
Display language	→ 132
Display interval	→ 132
Display damping	→ 132
Header	→ 132
Header text	→ 132
Separator	→ 132
Backlight	→ 132

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	■ 1 value, max. size ■ 1 bargraph + 1 value ■ 2 values ■ 1 value large + 2 values ■ 4 values	1 value, max. size
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	■ Mass flow ■ Flow velocity ■ Sound velocity ■ Volume flow ■ Density * ■ Reference density * ■ S&W volume flow * ■ GSV flow * ■ NSV flow * ■ API gravity * ■ API slope * ■ Signal strength * ■ Signal to noise ratio * ■ Acceptance rate * ■ Turbulence * ■ Electronics temperature * ■ Temperature * ■ Pressure * ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Current output 1 * ■ Current output 2 * ■ Current output 3 * ■ Profile factor * ■ Cross flow factor *	Volume flow
0% bargraph value 1	A local display is provided.	Enter 0 % value for bar graph display.	Signed floating-point number	Country-specific
100% bargraph value 1	A local display is provided.	Enter 100 % value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Decimal places 1	A measured value is specified in the Value 1 display parameter.	Select the number of decimal places for the display value.	■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx	x.xx
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
Decimal places 2	A measured value is specified in the Value 2 display parameter.	Select the number of decimal places for the display value.	■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx	x.xx
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0 % value for bar graph display.	Signed floating-point number	Country-specific

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100 % value for bar graph display.	Signed floating-point number	0
Decimal places 3	A measured value is specified in the Value 3 display parameter.	Select the number of decimal places for the display value.	■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx	x.xx
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see Value 1 display parameter (→ 122)	None
Decimal places 4	A measured value is specified in the Value 4 display parameter.	Select the number of decimal places for the display value.	■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx	x.xx
Display language	A local display is provided.	Set display language.	■ English ■ Deutsch ■ Français ■ Español ■ Italiano ■ Nederlands ■ Portuguesa ■ Polski ■ русский язык (Russian) ■ Svenska ■ Türkçe ■ 中文 (Chinese) ■ 日本語 (Japanese) ■ 한국어 (Korean) ■ tiếng Việt (Vietnamese) ■ čeština (Czech)	English (alternatively, the ordered language is preset in the device)
Display interval	A local display is provided.	Set time measured values are shown on display if display alternates between values.	1 to 10 s	5 s
Display damping	A local display is provided.	Set display reaction time to fluctuations in the measured value.	0.0 to 999.9 s	0.0 s
Header	A local display is provided.	Select header contents on local display.	■ Device tag ■ Free text	Device tag
Header text	The Free text option is selected in the Header parameter.	Enter display header text.	Max. 12 characters, such as letters, numbers or special characters (e.g. @, %, /)	-----
Separator	A local display is provided.	Select decimal separator for displaying numerical values.	■ . (point) ■ , (comma)	. (point)
Backlight	One of the following conditions is met: ■ Order code for "Display; operation", option F "4-line, illum.; touch control" ■ Order code for "Display; operation", option G "4-line, illum.; touch control +WLAN"	Switch the local display backlight on and off.	■ Disable ■ Enable	Enable

* Visibility depends on order options or device settings

10.5.5 WLAN configuration

The **WLAN Settings** submenu guides the user systematically through all the parameters that have to be set for the WLAN configuration.

Navigation

"Setup" menu → Advanced setup → WLAN settings

▶ WLAN settings

WLAN	→ ⓘ 133
WLAN mode	→ ⓘ 133
SSID name	→ ⓘ 133
Network security	→ ⓘ 134
Security identification	→ ⓘ 134
User name	→ ⓘ 134
WLAN password	→ ⓘ 134
WLAN IP address	→ ⓘ 134
WLAN MAC address	→ ⓘ 134
WLAN passphrase	→ ⓘ 134
Assign SSID name	→ ⓘ 134
SSID name	→ ⓘ 134
Connection state	→ ⓘ 134
Received signal strength	→ ⓘ 134

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN	–	Switch WLAN on and off.	■ Disable ■ Enable	Enable
WLAN mode	–	Select WLAN mode.	■ WLAN access point ■ WLAN Client	WLAN access point
SSID name	The client is activated.	Enter the user-defined SSID name (max. 32 characters).	–	–

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Network security	–	Select the security type of the WLAN network.	- Unsecured - WPA2-PSK - EAP-PEAP with MSCHAPv2 * - EAP-PEAP MSCHAPv2 no server authentic. * - EAP-TLS *	WPA2-PSK
Security identification	–	Select security settings and download these settings via menu Data management > Security > WLAN.	- Trusted issuer certificate - Device certificate - Device private key	–
User name	–	Enter user name.	–	–
WLAN password	–	Enter WLAN password.	–	–
WLAN IP address	–	Enter IP address of the WLAN interface of the device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
WLAN MAC address	–	Enter MAC address of the WLAN interface of the device.	Unique 12-digit character string comprising letters and numbers	Each measuring device is given an individual address.
WLAN passphrase	The WPA2-PSK option is selected in the Security type parameter.	Enter the network key (8 to 32 characters).  The network key supplied with the device should be changed during commissioning for security reasons.	8 to 32-digit character string comprising numbers, letters and special characters (without spaces)	Serial number of the measuring device (e.g. L100A802000)
Assign SSID name	–	Select which name will be used for SSID: device tag or user-defined name.	- Device tag - User-defined	User-defined
SSID name	- The User-defined option is selected in the Assign SSID name parameter. - The WLAN access point option is selected in the WLAN mode parameter.	Enter the user-defined SSID name (max. 32 characters).  The user-defined SSID name may only be assigned once. If the SSID name is assigned more than once, the devices can interfere with one another.	Max. 32-digit character string comprising numbers, letters and special characters	EH_device designation_last 7 digits of the serial number (e.g. EH_Prosonic_Flow_500_A802000)
Connection state	–	Displays the connection status.	- Connected - Not connected	Not connected
Received signal strength	–	Shows the received signal strength.	- Low - Medium - High	High

* Visibility depends on order options or device settings

10.5.6 Configuration management

After commissioning, you can save the current device configuration or restore the previous device configuration. The device configuration is managed via the **Configuration management** parameter.

Navigation

"Setup" menu → Advanced setup → Configuration backup

► Configuration backup		
Operating time	→	📄 135
Last backup	→	📄 135
Configuration management	→	📄 135
Backup state	→	📄 135
Comparison result	→	📄 135

Parameter overview with brief description

Parameter	Description	User interface / Selection	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	–
Last backup	Shows when the last data backup was saved to HistoROM backup.	Days (d), hours (h), minutes (m) and seconds (s)	–
Configuration management	Select action for managing the device data in the HistoROM backup.	■ Cancel ■ Execute backup ■ Restore * ■ Compare * ■ Clear backup data	Cancel
Backup state	Shows the current status of data saving or restoring.	■ None ■ Backup in progress ■ Restoring in progress ■ Delete in progress ■ Compare in progress ■ Restoring failed ■ Backup failed	None
Comparison result	Comparison of current device data with HistoROM backup.	■ Settings identical ■ Settings not identical ■ No backup available ■ Backup settings corrupt ■ Check not done ■ Dataset incompatible	Check not done

* Visibility depends on order options or device settings

Function scope of the "Configuration management" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Execute backup	A backup copy of the current device configuration is saved from the HistoROM backup to the memory of the device. The backup copy includes the transmitter data of the device.
Restore	The last backup copy of the device configuration is restored from the device memory to the device's HistoROM backup. The backup copy includes the transmitter data of the device.

Options	Description
Compare	The device configuration saved in the device memory is compared with the current device configuration of the HistoROM backup.
Clear backup data	The backup copy of the device configuration is deleted from the memory of the device.

HistoROM backup

A HistoROM is a "non-volatile" device memory in the form of an EEPROM.

 While this action is in progress, the configuration cannot be edited via the local display and a message on the processing status appears on the display.

10.5.7 Using parameters for device administration

The **Administration** submenu systematically guides the user through all the parameters that can be used for device administration purposes.

Navigation

"Setup" menu → Advanced setup → Administration

► Administration	
► Define access code	→  136
► Reset access code	→  137
Device reset	→  137

Using the parameter to define the access code

Complete this wizard to specify an access code for the Maintenance role.

Navigation

"Setup" menu → Advanced setup → Administration → Define access code

► Define access code	
Define access code	→  136
Confirm access code	→  136

Parameter overview with brief description

Parameter	Description	User entry
Define access code	Specify an access code that is required to obtain the access rights for the Maintenance role.	Max. 16-digit character string comprising numbers, letters and special characters
Confirm access code	Confirm the access code entered for the Maintenance role.	Max. 16-digit character string comprising numbers, letters and special characters

Using the parameter to reset the access code

Navigation

"Setup" menu → Advanced setup → Administration → Reset access code

▶ Reset access code

Operating time

→ ⓘ 137

Reset access code

→ ⓘ 137

Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	–
Reset access code	Enter the code provided by Endress+Hauser Technical Support to reset the Maintenance code.  For a reset code, contact your Endress+Hauser service organization. The reset code can only be entered via: ▪ Web browser ▪ DeviceCare, FieldCare (via CDI-RJ45 service interface) ▪ Fieldbus	Character string comprising numbers, letters and special characters	0x00

Using the parameter to reset the device

Navigation

"Setup" menu → Advanced setup → Administration

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Device reset	Reset the device configuration - either entirely or in part - to a defined state.	▪ Cancel ▪ To delivery settings ▪ Restart device ▪ Restore S-DAT backup *	Cancel

* Visibility depends on order options or device settings

10.6 Simulation

Via the **Simulation** submenu, it is possible to simulate various process variables in the process and the device alarm mode and verify downstream signal chains (switching valves or closed-control loops). The simulation can be performed without a real measurement (no flow of medium through the device).

Navigation

"Diagnostics" menu → Simulation

► Simulation	
Assign simulation process variable	→ 139
Process variable value	→ 139
Current input 1 to n simulation	→ 140
Value current input 1 to n	→ 140
Status input 1 to n simulation	→ 140
Input signal level 1 to n	→ 140
Current output 1 to n simulation	→ 139
Current output value	→ 139
Frequency output 1 to n simulation	→ 139
Frequency output 1 to n value	→ 139
Pulse output simulation 1 to n	→ 139
Pulse value 1 to n	→ 139
Switch output simulation 1 to n	→ 139
Switch state 1 to n	→ 139
Relay output 1 to n simulation	→ 139
Switch state 1 to n	→ 139
Pulse output simulation	→ 139
Pulse value	→ 140
Device alarm simulation	→ 140
Diagnostic event category	→ 140
Diagnostic event simulation	→ 140

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign simulation process variable	–	Select a process variable for the simulation process that is activated.	■ Off ■ Volume flow ■ Mass flow ■ Flow velocity ■ Sound velocity ■ Temperature * ■ Pressure * ■ Density * ■ Reference density * ■ S&W volume flow * ■ GSV flow * ■ NSV flow * ■ API gravity * ■ API slope *	Off
Process variable value	A process variable is selected in the Assign simulation process variable parameter (→ 139).	Enter the simulation value for the selected process variable.	Depends on the process variable selected	0
Current output 1 to n simulation	–	Switch the simulation of the current output on and off.	■ Off ■ On	Off
Current output value	In the Current output 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	3.59 to 22.5 mA	3.59 mA
Frequency output 1 to n simulation	In the Operating mode parameter, the Frequency option is selected.	Switch the simulation of the frequency output on and off.	■ Off ■ On	Off
Frequency output 1 to n value	In the Frequency simulation 1 to n parameter, the On option is selected.	Enter the frequency value for the simulation.	0.0 to 12 500.0 Hz	0.0 Hz
Pulse output simulation 1 to n	In the Operating mode parameter, the Pulse option is selected.	Set and switch off the pulse output simulation.  For Fixed value option: Pulse width parameter (→ 111) defines the pulse width of the pulses output.	■ Off ■ Fixed value ■ Down-counting value	Off
Pulse value 1 to n	In the Pulse output simulation 1 to n parameter, the Down-counting value option is selected.	Enter the number of pulses for simulation.	0 to 65 535	0
Switch output simulation 1 to n	In the Operating mode parameter, the Switch option is selected.	Switch the simulation of the switch output on and off.	■ Off ■ On	Off
Switch state 1 to n	–	Select the status of the status output for the simulation.	■ Open ■ Closed	Open
Relay output 1 to n simulation	–	Switch simulation of the relay output on and off.	■ Off ■ On	Off
Switch state 1 to n	The On option is selected in the Switch output simulation 1 to n parameter.	Select status of the relay output for the simulation.	■ Open ■ Closed	Open
Pulse output simulation	–	Set and switch off the pulse output simulation.  For Fixed value option: Pulse width parameter defines the pulse width of the pulses output.	■ Off ■ Fixed value ■ Down-counting value	Off

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Pulse value	In the Pulse output simulation parameter, the Down-counting value option is selected.	Set and switch off the pulse output simulation.	0 to 65 535	0
Device alarm simulation	–	Switch the device alarm on and off.	■ Off ■ On	Off
Diagnostic event category	–	Select a diagnostic event category.	■ Sensor ■ Electronics ■ Configuration ■ Process	Process
Diagnostic event simulation	–	Select a diagnostic event to simulate this event.	■ Off ■ Diagnostic event picklist (depends on the category selected)	Off
Current input 1 to n simulation	–	Switch simulation of the current input on and off.	■ Off ■ On	Off
Value current input 1 to n	In the Current input 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	0 to 22.5 mA	0 mA
Status input 1 to n simulation	–	Switch simulation of the status input on and off.	■ Off ■ On	Off
Input signal level 1 to n	In the Status input simulation parameter, the On option is selected.	Select the signal level for the simulation of the status input.	■ High ■ Low	High

* Visibility depends on order options or device settings

10.7 Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:

- Protect access to parameters via access code →  140
- Protect access to local operation via key locking →  75
- Protect access to measuring device via write protection switch →  142

10.7.1 Write protection via access code

The effects of the user-specific access code are as follows:

- Via local operation, the parameters for the measuring device configuration are write-protected and their values can no longer be changed.
- Device access is protected via the Web browser, as are the parameters for the measuring device configuration.
- Device access is protected via FieldCare or DeviceCare (via CDI-RJ45 service interface), as are the parameters for the measuring device configuration.

Defining the access code via the local display

1. Navigate to the **Define access code** parameter (→  136).
2. Maximum of 16-digit character string comprising numbers, letters and special characters as the access code.

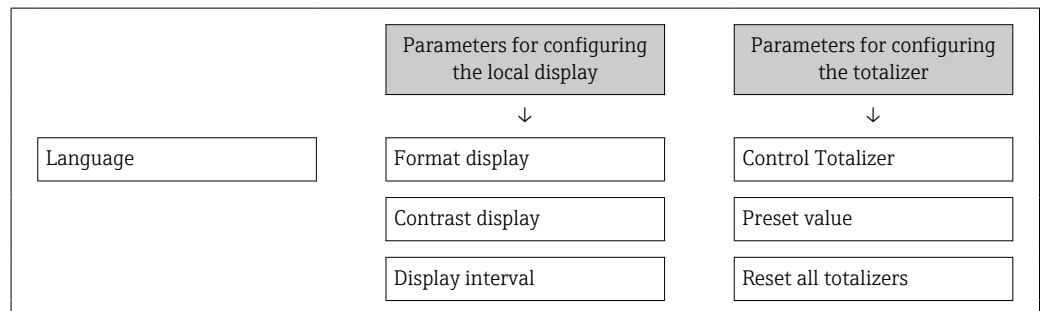
3. Enter the access code again in the **Confirm access code** parameter (→ 136) to confirm.

↳ The  symbol appears in front of all write-protected parameters.

- 
 - Disabling parameter write protection via access code → 74.
 - If the access code is lost: Resetting the access code → 141.
 - The user role with which the user is currently logged in is displayed in **Access status** parameter.
 - Navigation path: Operation → Access status
 - User roles and their access rights → 74
- The device automatically locks the write-protected parameters again if a key is not pressed for 10 minutes in the navigation and editing view.
- The device locks the write-protected parameters automatically after 60 s if the user skips back to the operational display mode from the navigation and editing view.

Parameters which can always be modified via the local display

Certain parameters that do not affect the measurement are excepted from parameter write protection via the local display. Despite the user-specific access code, they can always be modified, even if the other parameters are locked.



Defining the access code via the web browser

1. Navigate to the **Define access code** parameter (→ 136).
2. Define a 16-digit (max.) numeric code as the access code.
3. Enter the access code again in the **Confirm access code** parameter (→ 136) to confirm.

↳ The web browser switches to the login page.

- 
 - Disabling parameter write protection via access code → 74.
 - If the access code is lost: Resetting the access code → 141.
 - The **Access status** parameter shows which user role the user is currently logged in with.
 - Navigation path: Operation → Access status
 - User roles and their access rights → 74

If no action is performed for 10 minutes, the web browser automatically returns to the login page.

Resetting the access code

If you misplace the user-specific access code, it is possible to reset the code to the factory setting. A reset code must be entered for this purpose. The user-specific access code can then be defined again afterwards.

Via Web browser, FieldCare, DeviceCare (via CDI-RJ45 service interface), fieldbus

i You can only obtain a reset code from your local Endress+Hauser service organization. The code must be calculated explicitly for every device.

1. Note down the serial number of the device.
2. Read off the **Operating time** parameter.
3. Contact the local Endress+Hauser service organization and tell them the serial number and the operating time.
 - ↳ Get the calculated reset code.
4. Enter the reset code in the **Reset access code** parameter (→ 137).
 - ↳ The access code has been reset to the factory setting **0000**. It can be redefined → 140.

i For IT security reasons, the calculated reset code is only valid for 96 hours from the specified operating time and for the specific serial number. If you cannot return to the device within 96 hours, you should either increase the operating time you read out by a few days or switch off the device.

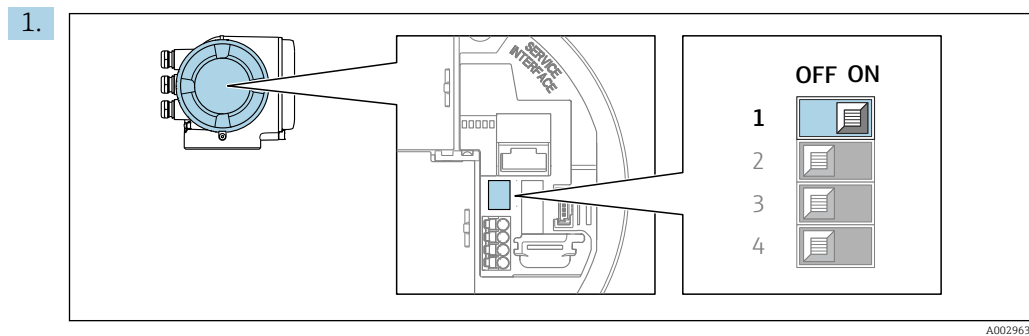
10.7.2 Write protection via write protection switch

Unlike parameter write protection via a user-specific access code, this allows the user to lock write access to the entire operating menu - apart from the **"Contrast display" parameter**.

The parameter values are now read only and cannot be edited any more (exception **"Contrast display" parameter**):

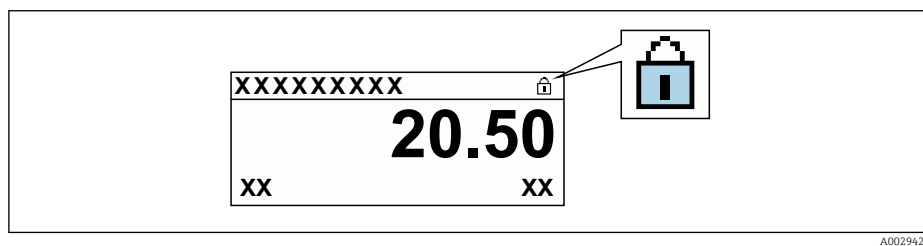
- Via local display
- Via HART protocol

Proline 500



Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.

- ↳ In the **Locking status** parameter, the **Hardware locked** option is displayed → 144. In addition, on the local display the symbol appears in front of the parameters in the header of the operational display and in the navigation view.



2. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.
 - ↳ No option is displayed in the **Locking status** parameter → 144. On the local display, the  symbol disappears from in front of the parameters in the header of the operational display and in the navigation view.

11 Operation

11.1 Reading off the device locking status

Device active write protection: **Locking status** parameter

Operation → Locking status

Function scope of the "Locking status" parameter

Options	Description
None	The access authorization displayed in the Access status parameter applies → 74. Only appears on local display.
Hardware locked	The DIP switch for hardware locking is activated on the PCB board. This locks write access to the parameters (e.g. via local display or operating tool) → 142.
SIL locked	The SIL mode is enabled. This locks write access to the parameters (e.g. via local display or operating tool).
Temporarily locked	Write access to the parameters is temporarily locked on account of internal processes running in the device (e.g. data upload/download, reset, etc.). Once the internal processing has been completed, the parameters can be changed once again.

11.2 Adjusting the operating language

 Detailed information:

- To configure the operating language → 94
- For information on the operating languages supported by the measuring device → 209

11.3 Configuring the display

Detailed information:

- On the basic settings for the local display → 120
- On the advanced settings for the local display → 130

11.4 Reading off measured values

With the **Measured values** submenu, it is possible to read all the measured values.

Navigation

"Diagnostics" menu → Measured values

► Measured values	
► Process variables	→ 145
► System values	→ 149
► Totalizer	→ 153

► Input values	→ 150
► Output values	→ 151

11.4.1 Process variables

The **Process variables** submenu contains all the parameters needed to display the current measured values for each process variable.

Navigation

"Diagnostics" menu → Measured values → Process variables

► Process variables	
Volume flow	→ 146
Mass flow	→ 146
Sound velocity	→ 146
Pressure	→ 146
Flow velocity	→ 146
Temperature	→ 146
Density	→ 146
CPL	→ 147
CTL	→ 147
CTPL	→ 147
GSV flow	→ 147
NSV flow	→ 148
S&W correction value	→ 148
S&W volume flow	→ 148
API gravity	→ 148
API slope	→ 149
Reference density	→ 149

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface	Factory setting
Volume flow	–	Displays the volume flow that is currently measured. <i>Dependency</i> The unit is taken from: Volume flow unit parameter (→ 97)	Signed floating-point number	–
Mass flow	–	Displays the mass flow that is currently calculated. <i>Dependency</i> The unit is taken from the Mass flow unit parameter (→ 97).	Signed floating-point number	–
Sound velocity	–	Displays the sound velocity that is currently measured. <i>Dependency</i> The unit is taken from the Velocity unit parameter.	Signed floating-point number	–
Pressure	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ The API referenced correction option is selected in the Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Shows depending on the setting the external, entered or measured pressure value.	Signed floating-point number	–
Flow velocity	–	Displays the average flow velocity that is currently calculated. <i>Dependency</i> The unit is taken from: Velocity unit parameter	Signed floating-point number	–
Temperature	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ The API referenced correction option is selected in the Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the temperature that is currently measured. <i>Dependency</i> The unit is taken from: Temperature unit parameter	Signed floating-point number	–
Density	–	Displays the density that is currently calculated. <i>Dependency</i> The unit is taken from: Density unit parameter	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
CPL	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the calibration factor which represents the effect of pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at reference pressure.	Positive floating-point number	–
CTL	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the calibration factor which represents the effect of temperature on the fluid. This is used to convert the measured volume flow and the measured density to values at reference temperature.	Positive floating-point number	–
CTPL	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the combined calibration factor which represents the effect of temperature and pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at reference temperature and reference pressure.	Positive floating-point number	–
GSV flow	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the measured total volume flow, corrected to the reference temperature and the reference pressure. <i>Dependency</i> The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
NSV flow	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the net volume flow which is calculated from the measured total volume flow minus the value for sediment & water and minus the shrinkage. <i>Dependency</i> The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	–
S&W correction value	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The External value option or Current input 1...n option is selected in the S&W input mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Shows the correction value for sediment and water.	Positive floating-point number	–
S&W volume flow	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the S&W volume flow which is calculated from the measured total volume flow minus the net volume flow. <i>Dependency</i> The unit is taken from: Volume flow unit parameter	Signed floating-point number	–
API gravity	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Displays the reference density in API degrees (specified depending on the option, or read in by an external device).	0.0 to 100.0 °API	–

Parameter	Prerequisite	Description	User interface	Factory setting
API slope	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Shows the API slope (change of API over time). Can be used e.g. to detect different products.	-10 to 100 °API/s	-
Reference density	For the following order code: ▪ "Application package", option EJ "Petroleum" ▪ "Application package", option EQ "Petroleum & Product identification" ▪ The API referenced correction option is selected in Petroleum mode parameter.  The software options currently enabled are displayed in the Software option overview parameter.	Shows the reference density at the API reference conditions specified for temperature and pressure.	0 to 30 kg/Nm ³	-

11.4.2 System values

The **System values** submenu contains all the parameters needed to display the current measured values for every system value.

Navigation

"Diagnostics" menu → Measured values → System values

► System values	
Signal strength	→  150
Acceptance rate	→  150
Signal to noise ratio	→  150
Turbulence	→  150

Parameter overview with brief description

Parameter	Description	User interface
Signal strength	Displays the current signal strength (0 to 100 dB). Assessment of the signal strength: ■ < 10 dB: bad ■ > 90 dB: very good	Signed floating-point number
Acceptance rate	Displays the ratio of the number of ultrasonic signals accepted for flow calculation and the total number of ultrasonic signals emitted.	0 to 100 %
Signal to noise ratio	Displays the current signal to noise ratio (0 to 100 dB). Assessment of the signal-to-noise ratio: ■ < 20 dB: bad ■ > 50 dB: very good	Signed floating-point number
Turbulence	Displays the current turbulence.	Signed floating-point number

11.4.3 "Input values" submenu

The **Input values** submenu guides you systematically to the individual input values.

Navigation

"Diagnostics" menu → Measured values → Input values

► Input values	
► Current input 1 to n	→ 150
► Status input 1 to n	→ 151

Input values of current input

The **Current input 1 to n** submenu contains all the parameters needed to display the current measured values for every current input.

Navigation

"Diagnostics" menu → Measured values → Input values → Current input 1 to n

► Current input 1 to n	
Measured values 1 to n	→ 150
Measured current 1 to n	→ 150

Parameter overview with brief description

Parameter	Description	User interface
Measured values 1 to n	Displays the current input value. <i>Dependency</i>  The unit is taken from the Pressure unit parameter	Signed floating-point number
Measured current 1 to n	Displays the current value of the current input.	0 to 22.5 mA

Input values of status input

The **Status input 1 to n** submenu contains all the parameters needed to display the current measured values for every status input.

Navigation

"Diagnostics" menu → Measured values → Input values → Status input 1 to n

▶ Status input 1 to n

Value status input

→ 151

Parameter overview with brief description

Parameter	Description	User interface
Value status input	Shows the current input signal level.	■ High ■ Low

11.4.4 Output values

The **Output values** submenu contains all the parameters needed to display the current measured values for every output.

Navigation

"Diagnostics" menu → Measured values → Output values

▶ Output values

▶ Current output 1 to n

→ 151

▶ Pulse/frequency/switch output 1 to n

→ 152

▶ Relay output 1 to n

→ 152

▶ Double pulse output

→ 153

Output values of current output

The **Value current output** submenu contains all the parameters needed to display the current measured values for every current output.

Navigation

"Diagnostics" menu → Measured values → Output values → Value current output 1 to n

▶ Current output 1 to n

Output current

→ 152

Measured current

→ 152

Parameter overview with brief description

Parameter	Description	User interface
Output current	Displays the current value currently calculated for the current output.	3.59 to 22.5 mA
Measured current	Displays the current value currently measured for the current output.	0 to 30 mA

Output values for pulse/frequency/switch output

The **Pulse/frequency/switch output 1 to n** submenu contains all the parameters needed to display the current measured values for every pulse/frequency/switch output.

Navigation

"Diagnostics" menu → Measured values → Output values → Pulse/frequency/switch output 1 to n

► Pulse/frequency/switch output 1 to n		
Output frequency		→ 152
Pulse output		→ 152
Switch state		→ 152

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Output frequency	In the Operating mode parameter, the Frequency option is selected.	Displays the value currently measured for the frequency output.	0.0 to 12 500.0 Hz
Pulse output	The Pulse option is selected in the Operating mode parameter.	Displays the pulse frequency currently output.	Positive floating-point number
Switch state	The Switch option is selected in the Operating mode parameter.	Displays the current switch output status.	■ Open ■ Closed

Output values for relay output

The **Relay output 1 to n** submenu contains all the parameters needed to display the current measured values for every relay output.

Navigation

"Diagnostics" menu → Measured values → Output values → Relay output 1 to n

► Relay output 1 to n		
Switch state		→ 153
Switch cycles		→ 153
Max. switch cycles number		→ 153

Parameter overview with brief description

Parameter	Description	User interface
Switch state	Indicates the current switch state of the output.	■ Open ■ Closed
Switch cycles	Shows number of all performed switch cycles.	Positive integer
Max. switch cycles number	Shows the maximal number of guaranteed switch cycles.	Positive integer

Output values for double pulse output

The **Double pulse output** submenu contains all the parameters needed to display the current measured values for every double pulse output.

Navigation

"Diagnostics" menu → Measured values → Output values → Double pulse output

▶ Double pulse output

Pulse output

→ 153

Parameter overview with brief description

Parameter	Description	User interface
Pulse output	Shows the currently output pulse frequency.	Positive floating-point number

11.4.5 "Totalizer" submenu

The **Totalizer** submenu contains all the parameters needed to display the current measured values for every totalizer.

Navigation

"Diagnostics" menu → Measured values → Totalizer

▶ Totalizer

Totalizer 1 to n value

→ 154

Totalizer 1 to n overflow

→ 154

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Totalizer 1 to n value	One of the following options is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu: - Volume flow - Mass flow	Displays the current totalizer counter value.	Signed floating-point number
Totalizer 1 to n overflow	One of the following options is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu: - Volume flow - Mass flow	Displays the current totalizer overflow.	Integer with sign

11.5 Adapting the measuring device to the process conditions

The following are available for this purpose:

- Basic settings using the **Setup** menu (→ 94)
- Advanced settings using the **Advanced setup** submenu (→ 125)

11.6 Performing a totalizer reset

The totalizers are reset in the **Operation** submenu:

- Control Totalizer
- Reset all totalizers

Navigation

"Operation" menu → Totalizer handling

► Totalizer handling	
Control Totalizer 1 to n	→ 155
Preset value 1 to n	→ 155
Totalizer value 1 to n	→ 155
Reset all totalizers	→ 155

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Control Totalizer 1 to n	A process variable is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu.	Control totalizer value.	■ Totalize ■ Reset + hold ■ Preset + hold ■ Reset + totalize ■ Preset + totalize ■ Hold	Totalize
Preset value 1 to n	A process variable is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu.	Specify start value for totalizer. <i>Dependency</i>  The unit of the selected process variable is defined in the Unit totalizer parameter (→ 129) for the totalizer.	Signed floating-point number	Depends on country: ■ 0 m³ ■ 0 ft³
Totalizer value	One of the following options is selected in the Assign process variable parameter (→ 128) of the Totalizer 1 to n submenu: ■ Volume flow ■ Mass flow	Displays the current totalizer counter value.	Signed floating-point number	–
Reset all totalizers	–	Reset all totalizers to 0 and start.	■ Cancel ■ Reset + totalize	Cancel

11.6.1 Function scope of "Control Totalizer" parameter

Options	Description
Totalize	The totalizer is started or continues running.
Reset + hold	The totaling process is stopped and the totalizer is reset to 0.
Preset + hold ¹⁾	The totaling process is stopped and the totalizer is set to its defined start value from the Preset value parameter.
Reset + totalize	The totalizer is reset to 0 and the totaling process is restarted.
Preset + totalize ¹⁾	The totalizer is set to the defined start value in the Preset value parameter and the totaling process is restarted.
Hold	Totalizing is stopped.

1) Visible depending on the order options or device settings

11.6.2 Function range of "Reset all totalizers" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Reset + totalize	Resets all totalizers to 0 and restarts the totaling process. This deletes all the previously aggregated flow values.

11.7 Displaying the measured value history

The **Extended HistoROM** application package must be enabled in the device (order option) for the **Data logging** submenu to appear. This contains all the parameters for the measured value history.

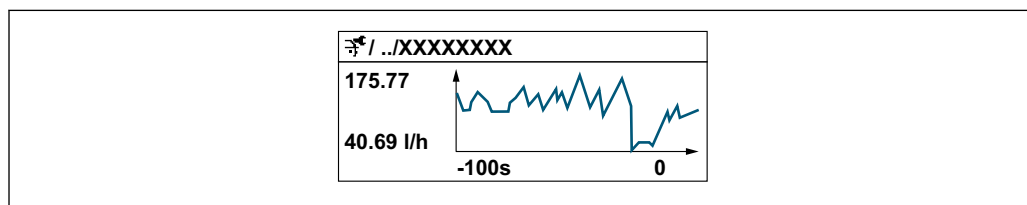


Data logging is also available via:

- Plant Asset Management Tool FieldCare → 86.
- Web browser

Function range

- A total of 1000 measured values can be stored
- 4 logging channels
- Adjustable logging interval for data logging
- Measured value trend for each logging channel displayed in the form of a chart



A0034352

- x-axis: depending on the number of channels selected displays 250 to 1000 measured values of a process variable.
- y-axis: displays the approximate measured value span and constantly adapts this to the ongoing measurement.



If the length of the logging interval or the assignment of the process variables to the channels is changed, the content of the data logging is deleted.

Navigation

"Diagnostics" menu → Data logging

► Data logging	
Assign channel 1	→ 157
Assign channel 2	→ 157
Assign channel 3	→ 157
Assign channel 4	→ 157
Logging interval	→ 158
Clear logging data	→ 158
Data logging	→ 158
Logging delay	→ 158
Data logging control	→ 158

Data logging status	→ 158
Entire logging duration	→ 158

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign channel 1	The Extended HistoROM application package is available.	Assign process variable to logging channel.	■ Off ■ Volume flow ■ Mass flow ■ Flow velocity ■ Sound velocity ■ Temperature ■ Pressure ■ Density ■ Current output 2 ■ Current output 3 ■ Reference density ■ S&W volume flow ■ GSV flow ■ NSV flow ■ API gravity ■ API slope ■ Signal strength ■ Signal to noise ratio ■ Acceptance rate ■ Turbulence ■ Electronics temperature ■ Current output 1 ■ Profile factor ■ Cross flow factor	Off
Assign channel 2	The Extended HistoROM application package is available.  The software options currently enabled are displayed in the Software option overview parameter.	Assign a process variable to logging channel.	For the picklist, see Assign channel 1 parameter (→ 157)	Off
Assign channel 3	The Extended HistoROM application package is available.  The software options currently enabled are displayed in the Software option overview parameter.	Assign a process variable to logging channel.	For the picklist, see Assign channel 1 parameter (→ 157)	Off
Assign channel 4	The Extended HistoROM application package is available.  The software options currently enabled are displayed in the Software option overview parameter.	Assign a process variable to logging channel.	For the picklist, see Assign channel 1 parameter (→ 157)	Off

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Logging interval	The Extended HistoROM application package is available.	Define the logging interval for data logging. This value defines the time interval between the individual data points in the memory.	0.1 to 3 600.0 s	1.0 s
Clear logging data	The Extended HistoROM application package is available.	Clear the entire logging data.	■ Cancel ■ Clear data	Cancel
Data logging	–	Select the type of data logging.	■ Overwriting ■ Not overwriting	Overwriting
Logging delay	In the Data logging parameter, the Not overwriting option is selected.	Enter the time delay for measured value logging.	0 to 999 h	0 h
Data logging control	In the Data logging parameter, the Not overwriting option is selected.	Start and stop measured value logging.	■ None ■ Delete + start ■ Stop	None
Data logging status	In the Data logging parameter, the Not overwriting option is selected.	Displays the measured value logging status.	■ Done ■ Delay active ■ Active ■ Stopped	Done
Entire logging duration	In the Data logging parameter, the Not overwriting option is selected.	Displays the total logging duration.	Positive floating-point number	0 s

* Visibility depends on order options or device settings

12 Diagnosis and troubleshooting

12.1 General troubleshooting

For local display

Error	Possible causes	Remedial action
Local display is dark, but signal output is within the valid range	The cable of the display module is not plugged in correctly.	Insert the plug correctly into the main electronics module and display module.
Local display dark and no output signals	Supply voltage does not match the voltage specified on the nameplate.	Apply the correct supply voltage → 51.
Local display dark and no output signals	Supply voltage has incorrect polarity.	Reverse polarity of supply voltage.
Local display dark and no output signals	No contact between connecting cables and terminals.	Ensure electrical contact between the cable and the terminal.
Local display dark and no output signals	- Terminals are not plugged into the I/O electronics module correctly. - Terminals are not plugged into the main electronics module correctly.	Check terminals.
Local display dark and no output signals	- I/O electronics module is defective. - Main electronics module is defective.	Order spare part → 187.
Local display dark and no output signals	The connector between the main electronics module and display module is not plugged in correctly.	Check the connection and correct if necessary.
Local display cannot be read, but signal output is within the valid range	Display is set too bright or too dark.	- Set the display brighter by simultaneously pressing $\square + \square$. - Set the display darker by simultaneously pressing $\square + \square$.
Local display is dark, but signal output is within the valid range	Display module is defective.	Order spare part → 187.
Backlighting of local display is red	Diagnostic event with "Alarm" diagnostic behavior has occurred.	Take remedial measures → 172
Text on local display appears in a language that cannot be understood.	The selected operating language cannot be understood.	- Press $\square + \square$ for 2 s ("home position"). - Press $\square$. - Configure the required language in the Display language parameter (→ 132).
Message on local display: "Communication Error" "Check Electronics"	Communication between the display module and the electronics is interrupted.	- Check the cable and the connector between the main electronics module and display module. - Order spare part → 187.

For output signals

Error	Possible causes	Remedial action
Signal output outside the valid range	Main electronics module is defective.	Order spare part → 187.
Signal output outside the valid current range (< 3.6 mA or > 22 mA)	Main electronics module is defective. I/O electronics module is defective.	Order spare part → 187.
Device shows correct value on local display, but signal output is incorrect, though in the valid range.	Parameter configuration error	Check and adjust parameter configuration.
Device measures incorrectly.	Configuration error or device is operated outside the application.	- Check and correct parameter configuration. - Observe limit values specified in the "Technical Data".

For access

Fault	Possible causes	Remedial action
Write access to parameters is not possible.	Hardware write protection is enabled.	Set the write protection switch on the main electronics module to the OFF position → 142.
Write access to parameters is not possible.	Current user role has limited access authorization.	1. Check user role → 74. 2. Enter correct customer-specific access code → 74.
Connection via HART protocol is not possible.	Missing or incorrectly installed communication resistor	Install the communication resistor (250 Ω) correctly. Observe the maximum load → 196.
Connection via HART protocol is not possible.	Commubox - Incorrectly connected. - Incorrectly configured. - Driver is not installed correctly. - The USB port on the PC is incorrectly configured.	Refer to the documentation on Commubox FXA195 HART:  Technical Information TI00404F
Unable to connect to the web server.	Web server is disabled.	Using the "FieldCare" or "DeviceCare" operating tool, check whether the web server of the measuring device is enabled, and enable it if necessary → 81.
	The Ethernet interface on the PC is incorrectly configured.	- Check the properties of the Internet protocol (TCP/IP) → 77. - Check the network settings with the IT manager.
Unable to connect to the web server.	The IP address on the PC is incorrectly configured.	Check the IP address: 192.168.1.212 → 77
Unable to connect to the web server.	WLAN access data are incorrect.	- Check WLAN network status. - Log on to the device again using WLAN access data. - Check that WLAN is enabled on the measuring device and operating unit → 77.
	WLAN communication is disabled.	–
Unable to connect to web server, FieldCare or DeviceCare.	WLAN network is not available.	- Check if WLAN reception is present: LED on display module is lit blue. - Check if WLAN connection is enabled: LED on display module flashes blue. - Switch on instrument function.
Network connection not present or unstable	WLAN network is weak.	- Operating unit outside reception range: Check network status on operating unit. - To improve network performance, use an external WLAN antenna.
	Parallel WLAN and Ethernet communication	- Check network settings. - Temporarily enable only the WLAN as an interface.
Web browser frozen and operation no longer possible	Data transfer is active.	Wait until data transfer or current action is finished.
	Connection lost	- Check cable connection and power supply. - Refresh the web browser and restart if necessary.
Display of web browser content is difficult to read or incomplete.	Web browser version used is not optimal.	- Use correct web browser version → 76. - Empty the web browser cache. - Restart the web browser.
	Unsuitable view settings.	Change the font size/display ratio of the web browser.
Incomplete or no display of content in the web browser	- JavaScript is not enabled. - JavaScript cannot be enabled.	- Enable JavaScript. - Enter http://XXX.XXX.X.XX/servlet/basic.html as the IP address.

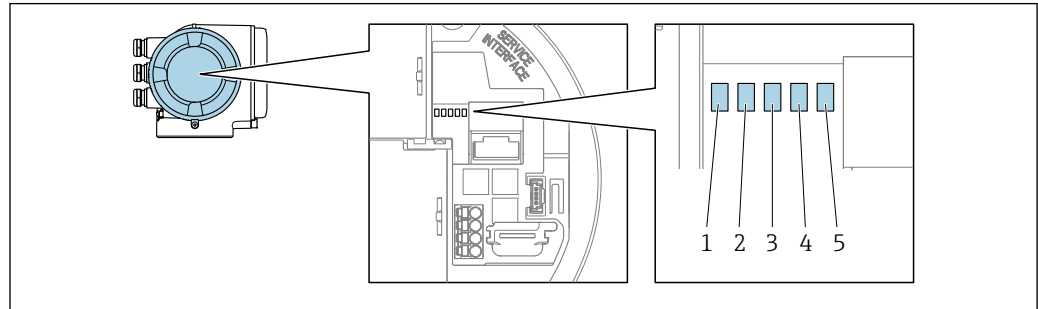
Fault	Possible causes	Remedial action
Operation with FieldCare or DeviceCare via service interface CDI-RJ45 (port 8000) is not possible.	Firewall of the PC or network is blocking communication.	Depending on the settings of the firewall used on the PC or in the network, the firewall must be adapted or disabled to allow FieldCare/ DeviceCare access.
Flashing the firmware with FieldCare or DeviceCare via service interface CDI-RJ45 (port 8000 or TFTP ports) is not possible.	Firewall of the PC or network is blocking communication.	Depending on the settings of the firewall used on the PC or in the network, the firewall must be adapted or disabled to allow FieldCare/ DeviceCare access.

12.2 Diagnostic information via LEDs

12.2.1 Transmitter

Proline 500

Different LEDs in the transmitter provide information on the device status.



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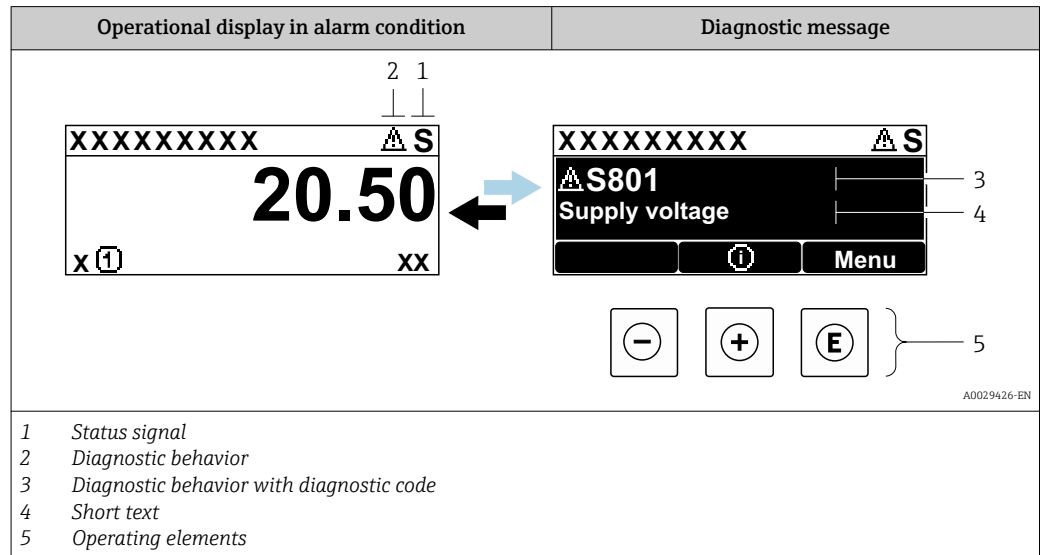
- 1 Supply voltage
- 2 Device status
- 3 Not used
- 4 Communication
- 5 Service interface (CDI) active

LED	Color	Meaning
1 Supply voltage	Off	Supply voltage is off or too low.
	Green	Supply voltage is ok.
2 Device status (normal operation)	Off	Firmware error
	Green	Device status is ok.
	Flashing green	Device is not configured.
	Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
	Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
2 Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3 Not used	–	–
4 Communication	Off	Communication not active.
	White	Communication active.
5 Service interface (CDI)	Off	Not connected or no connection established.
	Yellow	Connected and connection established.
	Flashing yellow	Service interface active.

12.3 Diagnostic information on local display

12.3.1 Diagnostic message

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display.



If two or more diagnostic events are pending simultaneously, only the message of the diagnostic event with the highest priority is shown.

- i** Other diagnostic events that have occurred can be displayed in the **Diagnostics** menu:
- Via parameter → 177
 - Via submenus → 177

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

- i** The status signals are categorized according to VDI/VDE 2650 and NAMUR Recommendation NE 107: F = Failure, C = Function Check, S = Out of Specification, M = Maintenance Required

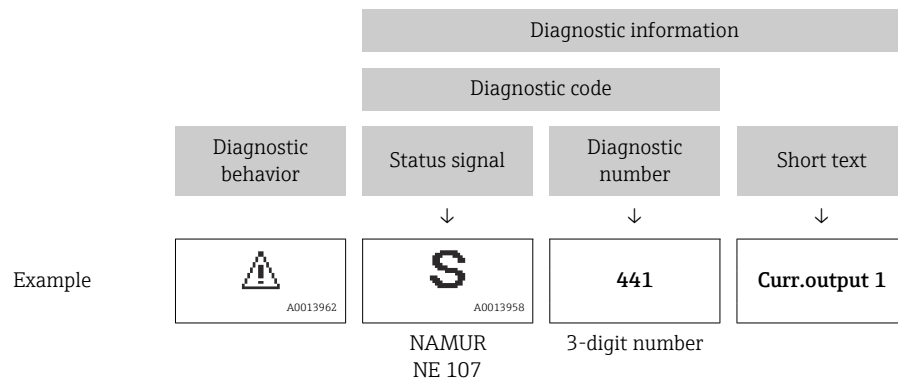
Symbol	Meaning
F	Failure A device error has occurred. The measured value is no longer valid.
C	Function check The device is in service mode (e.g. during a simulation).
S	Out of specification The device is being operated: ■ Outside its technical specification limits (e.g. outside the process temperature range) ■ Outside of the configuration carried out by the user (e.g. maximum flow in parameter 20 mA value)
M	Maintenance required Maintenance is required. The measured value remains valid.

Diagnostic behavior

Symbol	Meaning
	Alarm - Measurement is interrupted. - Signal outputs and totalizers assume the defined alarm condition. - A diagnostic message is generated.
	Warning - Measurement is resumed. - The signal outputs and totalizers are not affected. - A diagnostic message is generated.

Diagnostic information

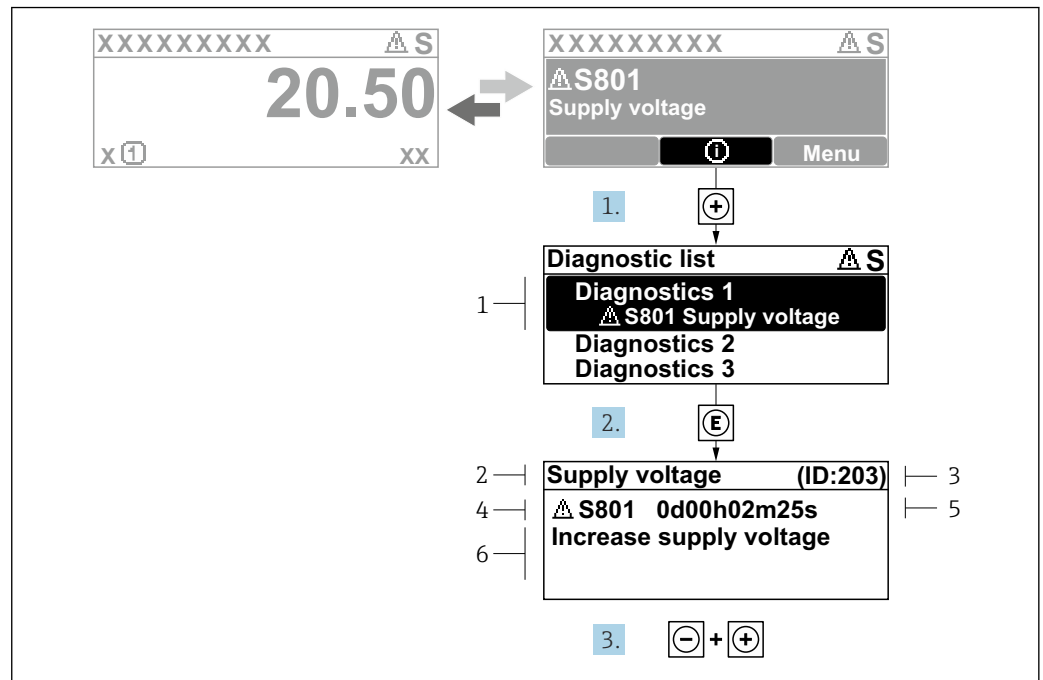
The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.



Operating elements

Operating key	Meaning
	Plus key <i>In menu, submenu</i> Opens the message about the remedial measures.
	Enter key <i>In menu, submenu</i> Opens the operating menu.

12.3.2 Calling up remedial measures



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69 Message for remedial measures

- 1 Diagnostic information
- 2 Short text
- 3 Service ID
- 4 Diagnostic behavior with diagnostic code
- 5 Operation time when error occurred
- 6 Remedial measures

1. The user is in the diagnostic message.
Press $\oplus$ (Ⓢ symbol).
↳ The **Diagnostic list** submenu opens.
2. Select the desired diagnostic event with $\oplus$ or $\ominus$ and press $\boxplus$.
↳ The message about the remedial measures opens.
3. Press $\ominus$ + $\oplus$ simultaneously.
↳ The message about the remedial measures closes.

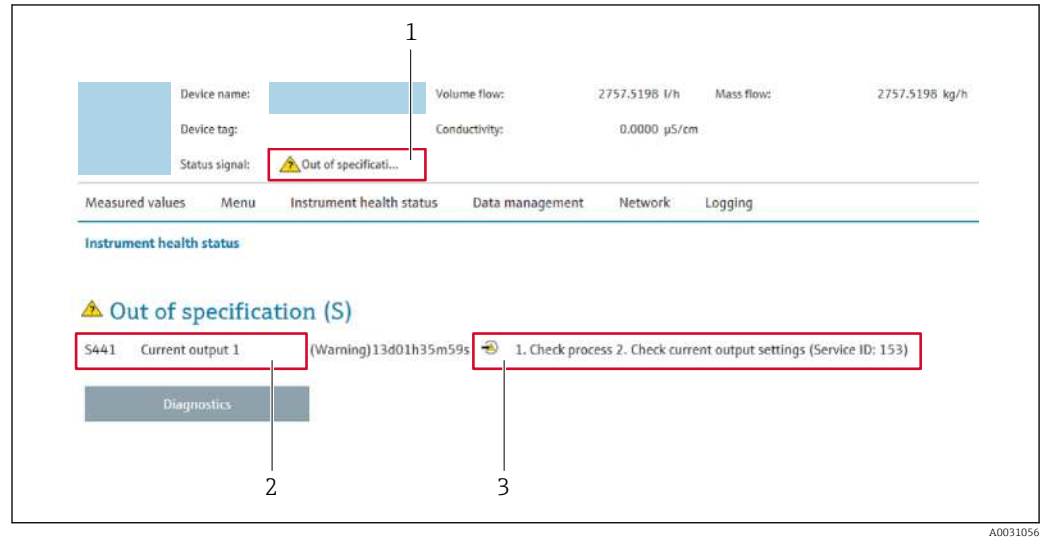
The user is in the **Diagnostics** menu at an entry for a diagnostics event, e.g. in the **Diagnostic list** submenu or **Previous diagnostics** parameter.

1. Press $\boxplus$.
↳ The message for the remedial measures for the selected diagnostic event opens.
2. Press $\ominus$ + $\oplus$ simultaneously.
↳ The message for the remedial measures closes.

12.4 Diagnostic information in the web browser

12.4.1 Diagnostic options

Any faults detected by the measuring device are displayed in the Web browser on the home page once the user has logged on.



- 1 Status area with status signal
 2 Diagnostic information
 3 Remedial measures with service ID

i In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter → 177
- Via submenu → 177

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

Symbol	Meaning
	Failure A device error has occurred. The measured value is no longer valid.
	Function check The device is in service mode (e.g. during a simulation).
	Out of specification The device is being operated: ■ Outside its technical specification limits (e.g. outside the process temperature range) ■ Outside of the configuration carried out by the user (e.g. maximum flow in parameter 20 mA value)
	Maintenance required Maintenance is required. The measured value remains valid.

i The status signals are categorized in accordance with VDI/VDE 2650 and NAMUR Recommendation NE 107.

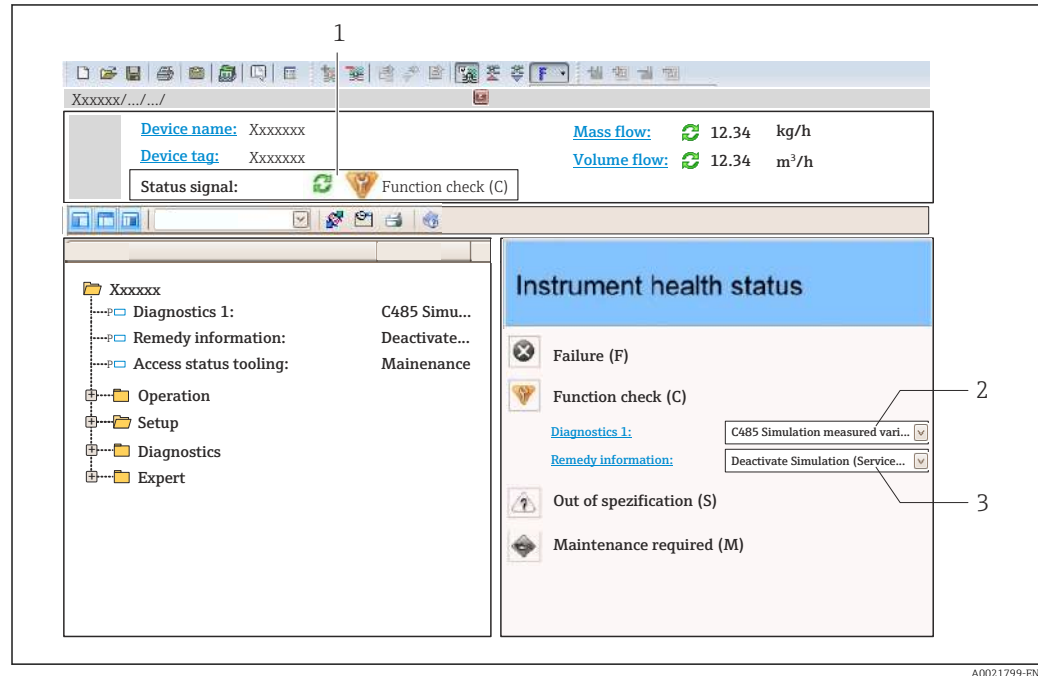
12.4.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly. These measures are displayed in red along with the diagnostic event and the related diagnostic information.

12.5 Diagnostic information in FieldCare or DeviceCare

12.5.1 Diagnostic options

Any faults detected by the measuring device are displayed on the home page of the operating tool once the connection has been established.



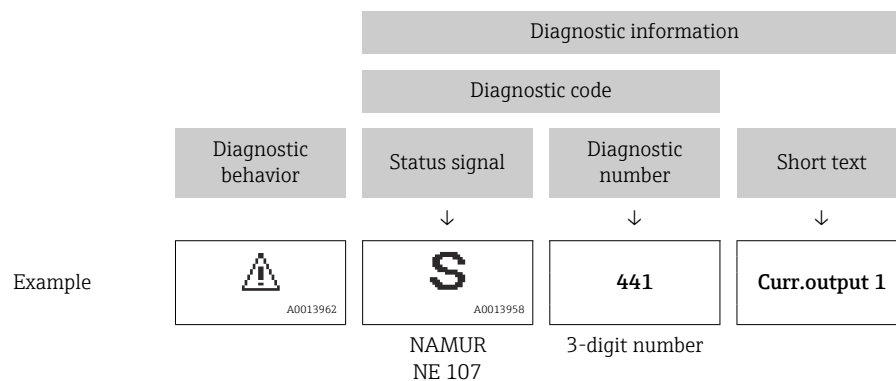
- 1 Status area with status signal → 163
 2 Diagnostic information → 164
 3 Remedial measures with service ID

i In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter → 177
- Via submenu → 177

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.



12.5.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly:

- On the home page
Remedy information is displayed in a separate field below the diagnostics information.
- In the **Diagnostics** menu
Remedy information can be called up in the working area of the user interface.

The user is in the **Diagnostics** menu.

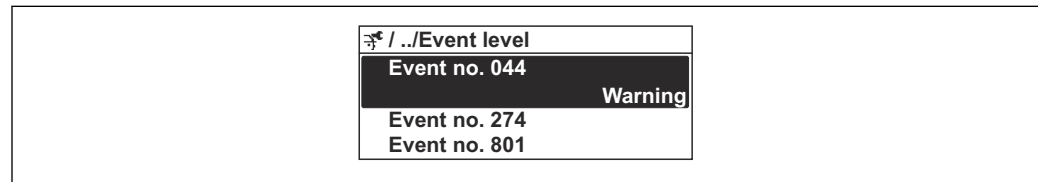
1. Call up the desired parameter.
2. On the right in the working area, mouse over the parameter.
 - ↳ A tool tip with remedy information for the diagnostic event appears.

12.6 Adapting the diagnostic information

12.6.1 Adapting the diagnostic behavior

Each item of diagnostic information is assigned a specific diagnostic behavior at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic behavior** submenu.

Expert → System → Diagnostic handling → Diagnostic behavior



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 70 Using the example of the local display

You can assign the following options to the diagnostic number as the diagnostic behavior:

Options	Description
Alarm	The device stops measurement. The signal outputs and totalizers assume the defined alarm condition. A diagnostic message is generated. The background lighting changes to red.
Warning	The device continues to measure. The signal outputs and totalizers are not affected. A diagnostic message is generated.
Logbook entry only	The device continues to measure. The diagnostic message is only displayed in the Event logbook submenu (Event list submenu) and is not displayed in alternating sequence with the operational display.
Off	The diagnostic event is ignored, and no diagnostic message is generated or entered.

12.6.2 Adapting the status signal

Each item of diagnostic information is assigned a specific status signal at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic event category** submenu.

Expert → Communication → Diagnostic event category

Available status signals

Configuration as per HART 7 Specification (Condensed Status), in accordance with NAMUR NE107.

Symbol	Meaning
F A0013956	Failure A device error has occurred. The measured value is no longer valid.
C A0013959	Function check The device is in service mode (e.g. during a simulation).
S A0013958	Out of specification The device is being operated: - Outside its technical specification limits (e.g. outside the process temperature range) - Outside of the configuration carried out by the user (e.g. maximum flow in parameter 20 mA value)

Symbol	Meaning
M A0013957	Maintenance required Maintenance is required. The measured value remains valid.
N A0023076	Has no effect on the condensed status.

12.7 Overview of diagnostic information

-  The amount of diagnostic information and the number of measured variables affected increase if the measuring device has one or more application packages.
-  In the case of some items of diagnostic information, the status signal and the diagnostic behavior can be changed. Change the diagnostic information →  170
-  Not all the diagnostics information is available for the device.

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
Diagnostic of sensor				
019	Device initialization active	Device initialization in progress, please wait	S	Warning ¹⁾
022	Temperature sensor defective	Replace sensor electronic module (ISEM)	F	Alarm
082	Data storage inconsistent	Check module connections	F	Alarm
083	Memory content inconsistent	1. Restart device 2. Restore S-DAT data 3. Replace S-DAT	F	Alarm
104	Sensor signal path 1 to n	1. Check process conditions 2. Clean or replace transducers 3. Replace sensor electronic module (ISEM)	F	Alarm
105	Downstream transducer path 1 to n defective	1. Check connection to the downstream transducer 2. Replace downstream transducer	F	Alarm
106	Upstream transducer path 1 to n defective	1. Check connection to the upstream transducer 2. Replace upstream transducer	F	Alarm
124	Relative signal strength	1. Check process conditions 2. Clean or replace transducers 3. Replace sensor electronic module (ISEM)	M	Warning ¹⁾
125	Relative sound velocity	1. Check process conditions 2. Clean or replace transducers 3. Replace sensor electronic module (ISEM)	M	Warning ¹⁾
160	Signal path switched off	Contact service	M	Warning ¹⁾
170	Pressure cell connection defective	1. Check plug connections 2. Replace pressure cell	F	Alarm
171	Ambient temperature too low	Increase ambient temperature	S	Warning
172	Ambient temperature too high	Reduce ambient temperature	S	Warning
173	Pressure cell range exceeded	1. Check process conditions 2. Adapt process pressure	S	Warning
174	Pressure cell electronics defective	Replace pressure cell	F	Alarm
Diagnostic of electronic				
201	Electronics faulty	1. Restart device 2. Replace electronics	F	Alarm

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
242	Firmware incompatible	1. Check firmware version 2. Flash or replace electronic module	F	Alarm
252	Module incompatible	1. Check electronic modules 2. Check if correct modules are available (e.g. NEx, Ex) 3. Replace electronic modules	F	Alarm
262	Module connection interrupted	1. Check or replace connection cable between sensor electronic module (ISEM) and main electronics 2. Check or replace ISEM or main electronics	F	Alarm
270	Main electronics defective	1. Restart device 2. Replace main electronic module	F	Alarm
271	Main electronics faulty	1. Restart device 2. Replace main electronic module	F	Alarm
272	Main electronics faulty	Restart device	F	Alarm
273	Main electronics defective	1. Pay attention to display emergency operation 2. Replace main electronics	F	Alarm
275	I/O module defective	Change I/O module	F	Alarm
276	I/O module faulty	1. Restart device 2. Change I/O module	F	Alarm
281	Electronic initialization active	Firmware update active, please wait!	F	Alarm
283	Memory content inconsistent	Restart device	F	Alarm
302	Device verification active	Device verification active, please wait.	C	Warning ¹⁾
303	I/O 1 to n configuration changed	1. Apply I/O module configuration (parameter "Apply I/O configuration") 2. Afterwards reload device description and check wiring	M	Warning
311	Sensor electronics (ISEM) faulty	Maintenance required! Do not reset device	M	Warning
330	Flash file invalid	1. Update firmware of device 2. Restart device	M	Warning
331	Firmware update failed	1. Update firmware of device 2. Restart device	F	Warning
332	Writing in HistoROM backup failed	1. Replace user interface board 2. Ex d/XP: replace transmitter	F	Alarm
361	I/O module 1 to n faulty	1. Restart device 2. Check electronic modules 3. Change I/O module or main electronics	F	Alarm
372	Sensor electronics (ISEM) faulty	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	F	Alarm
373	Sensor electronics (ISEM) faulty	Transfer data or reset device	F	Alarm

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
375	I/O- 1 to n communication failed	1. Restart device 2. Check if failure recurs 3. Replace module rack inclusive electronic modules	F	Alarm
378	Supply voltage ISEM faulty	1. If available: Check connection cable between sensor and transmitter 2. Replace main electronic module 3. Replace sensor electronic module (ISEM)	F	Alarm
382	Data storage	1. Insert T-DAT 2. Replace T-DAT	F	Alarm
383	Memory content	Reset device	F	Alarm
384	Transmitter circuit	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	F	Alarm
385	Amplifier circuit	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	F	Alarm
386	Time of flight	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	F	Alarm
387	HistoROM data faulty	Contact service organization	F	Alarm
Diagnostic of configuration				
410	Data transfer failed	1. Retry data transfer 2. Check connection	F	Alarm
412	Processing download	Download active, please wait	C	Warning
431	Trim 1 to n required	Carry out trim	M	Warning
437	Configuration incompatible	1. Update firmware 2. Execute factory reset	F	Alarm
438	Dataset different	1. Check dataset file 2. Check device parameterization 3. Download new device parameterization	M	Warning
441	Current output 1 to n saturated	1. Check current output settings 2. Check process	S	Warning ¹⁾
442	Frequency output 1 to n saturated	1. Check frequency output settings 2. Check process	S	Warning ¹⁾
443	Pulse output 1 to n saturated	1. Check pulse output settings 2. Check process	S	Warning ¹⁾
444	Current input 1 to n saturated	1. Check current input settings 2. Check connected device 3. Check process	S	Warning ¹⁾
452	Calculation error detected	1. Check device configuration 2. Check process conditions	S	Warning ¹⁾
453	Flow override active	Deactivate flow override	C	Warning
484	Failure mode simulation active	Deactivate simulation	C	Alarm
485	Process variable simulation active	Deactivate simulation	C	Warning

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
486	Current input 1 to n simulation active	Deactivate simulation	C	Warning
491	Current output 1 to n simulation active	Deactivate simulation	C	Warning
492	Frequency output 1 to n simulation active	Deactivate simulation frequency output	C	Warning
493	Pulse output simulation active	Deactivate simulation pulse output	C	Warning
494	Switch output 1 to n simulation active	Deactivate simulation switch output	C	Warning
495	Diagnostic event simulation active	Deactivate simulation	C	Warning
496	Status input 1 to n simulation active	Deactivate simulation status input	C	Warning
502	CT activation/deactivation failed	Follow the sequence of the custody transfer activation/deactivation: First authorized user login, then set the DIP switch on the main electronic module	C	Warning
520	I/O 1 to n hardware configuration invalid	1. Check I/O hardware configuration 2. Replace wrong I/O module 3. Plug the module of double pulse output on correct slot	F	Alarm
537	Configuration	1. Check IP addresses in network 2. Change IP address	F	Warning
538	Flow computer configuration incorrect	Check input value (pressure, temperature)	S	Warning
539	Flow computer configuration incorrect	1. Check input value (pressure, temperature) 2. Check allowed values of the medium properties	S	Alarm
540	Custody transfer mode failed	1. Power off device and toggle DIP switch 2. Deactivate custody transfer mode 3. Reactivate custody transfer mode 4. Check electronic components	F	Alarm
541	Flow computer configuration incorrect	Check entered reference value using the document Operating Instructions	S	Warning
543	Double pulse output	1. Check process 2. Check pulse output settings	S	Warning ¹⁾
593	Double pulse output 1 simulation	Deactivate simulation pulse output	C	Warning
594	Relay output 1 to n simulation active	Deactivate simulation switch output	C	Warning
599	Custody transfer logbook full	1. Deactivate custody transfer mode 2. Clear custody transfer logbook (all 30 entries) 3. Activate custody transfer mode	F	Warning
Diagnostic of process				
803	Loop current 1 faulty	1. Check wiring 2. Change I/O module	F	Alarm
832	Electronics temperature too high	Reduce ambient temperature	S	Warning ¹⁾

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
833	Electronics temperature too low	Increase ambient temperature	S	Warning ¹⁾
834	Process temperature too high	Reduce process temperature	S	Warning ¹⁾
835	Process temperature too low	Increase process temperature	S	Warning ¹⁾
836	Process pressure above limit	Reduce process pressure	S	Alarm
837	Process pressure below limit	Increase process pressure	S	Warning ¹⁾
841	Flow velocity too high	Reduce flow rate	S	Warning ¹⁾
842	Process value below limit	Low flow cut off active! Check low flow cut off configuration	S	Warning ¹⁾
870	Measuring inaccuracy increased	1. Check process 2. Increase flow volume	F	Alarm ¹⁾
881	Signal to noise ratio too low	1. Check process conditions 2. Clean/repl. transd. (inline) / check sensor pos. and coupling (clamp on) 3. Replace sensor electronic module (ISEM)	F	Alarm
882	Input signal faulty	1. Check input signal parameterization 2. Check external device 3. Check process conditions	F	Alarm
930	Sound velocity too high	1. Check process conditions 2. Clean/repl. transd. (inline) / check sensor pos. and coupling (clamp on) 3. Replace sensor electronic module (ISEM)	S	Warning ¹⁾
931	Sound velocity too low	1. Check process conditions 2. Clean/repl. transd. (inline) / check sensor pos. and coupling (clamp on) 3. Replace sensor electronic module (ISEM)	S	Warning ¹⁾
941	API/ASTM temperature out of specificat.	1. Check process temperature with selected API/ASTM commodity group 2. Check API/ASTM-related parameters	S	Warning ¹⁾
942	API/ASTM density out of specification	1. Check process density with selected API/ASTM commodity group 2. Check API/ASTM-related parameters	S	Warning ¹⁾
943	API pressure out of specification	1. Check process pressure with selected API commodity group 2. Check API related parameters	S	Warning ¹⁾
953	Asymmetry noise signal too high path 1 to n	1. Check process conditions 2. Clean or replace transducers 3. Replace sensor electronic module (ISEM)	M	Alarm
954	Sound velocity deviation too high	1. Check medium configuration 2. Check process conditions 3. Clean or replace transducers	S	Warning ¹⁾

1) Diagnostic behavior can be changed.

12.8 Pending diagnostic events

The **Diagnostics** menu allows the user to view the current diagnostic event and the previous diagnostic event separately.

 To call up the measures to rectify a diagnostic event:

- Via local display →  165
- Via web browser →  167
- Via "FieldCare" operating tool →  169
- Via "DeviceCare" operating tool →  169

 Other pending diagnostic events can be displayed in the **Diagnostic list** submenu
→  177

Navigation

"Diagnostics" menu

 Diagnostics	
Actual diagnostics	→  177
Previous diagnostics	→  177
Operating time from restart	→  177
Operating time	→  177

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Actual diagnostics	A diagnostic event has occurred.	Shows the current occurred diagnostic event along with its diagnostic information.  If two or more messages occur simultaneously, the message with the highest priority is shown on the display.	Symbol for diagnostic behavior, diagnostic code and short message.
Previous diagnostics	Two diagnostic events have already occurred.	Shows the diagnostic event that occurred prior to the current diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
Operating time from restart	–	Shows the time the device has been in operation since the last device restart.	Days (d), hours (h), minutes (m) and seconds (s)
Operating time	–	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)

12.9 Diagnostics list

Up to 5 currently pending diagnostic events can be displayed in the **Diagnostic list** submenu along with the associated diagnostic information. If more than 5 diagnostic events are pending, the events with the highest priority are shown on the display.

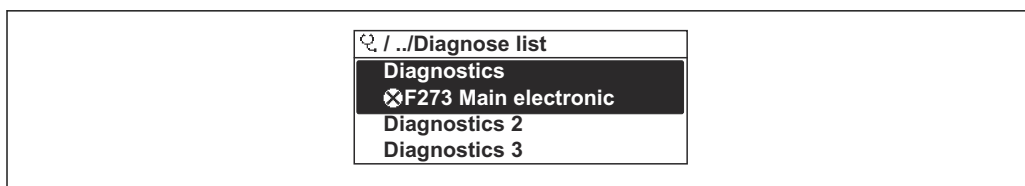
Navigation path

Diagnostics → Diagnostic list

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 71 Using the example of the local display

 To call up the measures to rectify a diagnostic event:

- Via local display →  165
- Via web browser →  167
- Via "FieldCare" operating tool →  169
- Via "DeviceCare" operating tool →  169

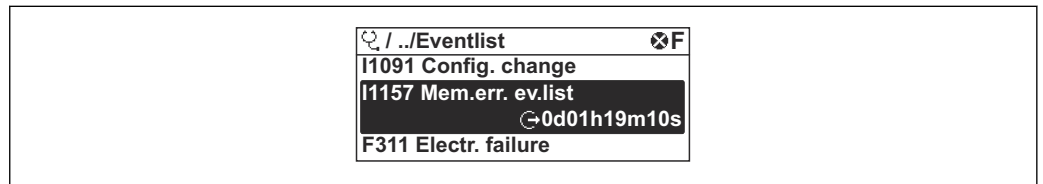
12.10 Event logbook

12.10.1 Reading out the event logbook

A chronological overview of the event messages that have occurred is provided in the **Events list** submenu.

Navigation path

Diagnostics menu → **Event logbook** submenu → Events list



A0014008-EN

72 Using the example of the local display

- A maximum of 20 event messages can be displayed in chronological order.
- If the **Extended HistoROM** application package (order option) is enabled in the device, the event list can contain up to 100 entries.

The event history includes entries for:

- Diagnostic events → 172
- Information events → 180

In addition to the operating time when the event occurred, each event is also assigned a symbol that indicates whether the event has occurred or is finished:

- Diagnostics event
 - ⌚: Occurrence of the event
 - ⌚: End of the event
- Information event
 - ⌚: Occurrence of the event

To call up the measures to rectify a diagnostic event:

- Via local display → 165
- Via web browser → 167
- Via "FieldCare" operating tool → 169
- Via "DeviceCare" operating tool → 169

For filtering the displayed event messages → 179

12.10.2 Filtering the event logbook

Using the **Filter options** parameter you can define which category of event message is displayed in the **Events list** submenu.

Navigation path

Diagnostics → **Event logbook** → **Filter options**

Filter categories

- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information (I)

12.10.3 Overview of information events

Unlike a diagnostic event, an information event is displayed in the event logbook only and not in the diagnostic list.

Info number	Info name
I1000	----- (Device ok)
I1079	Sensor changed
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I1092	HistoROM backup deleted
I1137	Electronics changed
I1151	History reset
I1155	Reset electronics temperature
I1156	Memory error trend
I1157	Memory error event list
I1256	Display: access status changed
I1264	Safety sequence aborted
I1278	I/O module restarted
I1327	Zero point adjust failed signal path
I1335	Firmware changed
I1361	Web server: login failed
I1397	Fieldbus: access status changed
I1398	CDI: access status changed
I1444	Device verification passed
I1445	Device verification failed
I1457	Measurement error verification failed
I1459	I/O module verification failed
I1461	Sensor verification failed
I1462	Sensor electronic module verific. failed
I1512	Download started
I1513	Download finished
I1514	Upload started
I1515	Upload finished
I1517	Custody transfer active
I1518	Custody transfer inactive
I1554	Safety sequence started
I1555	Safety sequence confirmed
I1556	Safety mode off
I1618	I/O module 2 replaced
I1619	I/O module 3 replaced
I1621	I/O module 4 replaced
I1622	Calibration changed
I1624	All totalizers reset

Info number	Info name
I1625	Write protection activated
I1626	Write protection deactivated
I1627	Web server: login successful
I1628	Display: login successful
I1629	CDI: login successful
I1631	Web server access changed
I1632	Display: login failed
I1633	CDI: login failed
I1634	Reset to factory settings
I1635	Reset to delivery settings
I1639	Max. switch cycles number reached
I1643	Custody transfer logbook cleared
I1649	Hardware write protection activated
I1650	Hardware write protection deactivated
I1651	Custody transfer parameter changed
I1712	New flash file received
I1725	Sensor electronic module (ISEM) changed
I1726	Configuration backup failed

12.11 Resetting the measuring device

The entire device configuration or some of the configuration can be reset to a defined state with the **Device reset** parameter (→  137).

12.11.1 Function range of "Device reset" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
To delivery settings	Every parameter for which a customer-specific default setting was ordered is reset to the customer-specific value. All other parameters are reset to the factory setting.
Restart device	The restart resets every parameter with data stored in volatile memory (RAM) to the factory setting (e.g. measured value data). The device configuration remains unchanged.
Restore S-DAT backup	Restores the data that is saved on the S-DAT. Additional information: This function can be used to resolve the memory issue "083 Memory content inconsistent" or to restore the S-DAT data when a new S-DAT has been installed.  This option is displayed only in an alarm condition.

12.12 Device information

The **Device information** submenu contains all parameters that display different information for device identification.

Navigation

"Diagnostics" menu → Device information

► Device information		
Device tag	→ ⓘ	183
Serial number	→ ⓘ	183
Firmware version	→ ⓘ	183
Device name	→ ⓘ	184
Manufacturer	→ ⓘ	184
Order code	→ ⓘ	184
Extended order code 1	→ ⓘ	184
Extended order code 2	→ ⓘ	184
Extended order code 3	→ ⓘ	184
ENP version	→ ⓘ	184
Device revision	→ ⓘ	184
Device ID	→ ⓘ	184
Device type	→ ⓘ	184
Manufacturer ID	→ ⓘ	184

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Device tag	Shows name of measuring point.	Max. 32 characters, such as letters, numbers or special characters (e.g. @, %, /).	Prosonic Flow
Serial number	Shows the serial number of the measuring device.	Max. 11-digit character string comprising letters and numbers.	–
Firmware version	Shows the device firmware version installed.	Character string in the format xx.yy.zz	–

Parameter	Description	User interface	Factory setting
Device name	Shows the name of the transmitter.  The name can be found on the nameplate of the transmitter.	Prosonic Flow 500	–
Manufacturer	Displays the manufacturer.	Character string comprising numbers, letters and special characters	Endress+Hauser
Order code	Shows the device order code.  The order code can be found on the nameplate of the sensor and transmitter in the "Order code" field.	Character string composed of letters, numbers and certain punctuation marks (e.g. /).	–
Extended order code 1	Shows the 1st part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 2	Shows the 2nd part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 3	Shows the 3rd part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
ENP version	Shows the version of the electronic nameplate (ENP).	Character string	2.02.00
Device revision	Displays the device revision with which the device is registered with the HART FieldComm Group.	2-digit hexadecimal number	0x5D
Device ID	Shows the device ID for identifying the device in a HART network.	6-digit hexadecimal number	–
Device type	Displays the device type with which the device is registered with the HART FieldComm Group.	2-digit hexadecimal number	0x5D (for Prosonic Flow P 500)
Manufacturer ID	Displays the device's manufacturer ID registered with the HART FieldComm Group.	2-digit hexadecimal number	0x11 (for Endress+Hauser)

12.13 Firmware history

Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
01.2024	01.02.zz	Option 74	- High-temperature sensors - Petroleum application package - Mounting type A0 - 1 set	Operating instructions	BA02025D/06/EN/02.24
05.2021	01.01.zz	Option 77	Original firmware	Operating instructions	BA02025D/06/EN/01.21

-  It is possible to flash the firmware to the current version or the previous version using the service interface.
-  For the compatibility of the firmware version with the previous version, the installed device description files and operating tools, observe the information about the device in the "Manufacturer's information" document.
-  The manufacturer's information is available:
- In the Download Area of the Endress+Hauser web site: www.endress.com → Downloads
 - Specify the following details:
 - Product root: e.g. 9P5B
The product root is the first part of the order code: see the nameplate on the device.
 - Text search: Manufacturer's information
 - Media type: Documentation – Technical Documentation

13 Maintenance

13.1 Maintenance tasks

No special maintenance work is required.

13.1.1 Exterior cleaning

When cleaning the exterior of measuring devices, always use cleaning agents that do not attack the surface of the housing or the seals.

13.2 Measuring and test equipment

Endress+Hauser offers a variety of measuring and testing equipment, such as Netilion or device tests.

 Your Endress+Hauser Sales Center can provide detailed information on the services.

List of some of the measuring and testing equipment: →  192

13.3 Endress+Hauser services

Endress+Hauser offers a wide variety of services for maintenance such as recalibration, maintenance service or device tests.

 Your Endress+Hauser Sales Center can provide detailed information on the services.

14 Repair

14.1 General notes

14.1.1 Repair and conversion concept

The Endress+Hauser repair and conversion concept provides for the following:

- The measuring devices have a modular design.
- Spare parts are grouped into logical kits with the associated Installation Instructions.
- Repairs are carried out by Endress+Hauser Service or by appropriately trained customers.
- Certified devices can only be converted to other certified devices by Endress+Hauser Service or at the factory.

14.1.2 Notes for repair and conversion

For repair and conversion of a measuring device, observe the following notes:

- ▶ Use only original Endress+Hauser spare parts.
- ▶ Carry out the repair according to the Installation Instructions.
- ▶ Observe the applicable standards, federal/national regulations, Ex documentation (XA) and certificates.
- ▶ Document all repairs and conversions and enter the details in Netilion Analytics.

14.2 Spare parts

Device Viewer (www.endress.com/deviceviewer):

All the spare parts for the measuring device, along with the order code, are listed here and can be ordered. If available, users can also download the associated Installation Instructions.



Measuring device serial number:

- Is located on the nameplate of the device.
- Can be read out via the **Serial number** parameter (→ 183) in the **Device information** submenu.

14.3 Endress+Hauser services

Endress+Hauser offers a wide range of services.



Your Endress+Hauser Sales Center can provide detailed information on the services.

14.4 Return

The requirements for safe device return can vary depending on the device type and national legislation.

1. Refer to the web page for information:
<http://www.endress.com/support/return-material>
 ↳ Select the region.
2. Return the device if repairs or a factory calibration are required, or if the wrong device was ordered or delivered.

14.5 Disposal



If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.

14.5.1 Removing the measuring device

1. Switch off the device.

WARNING

Danger to persons from process conditions!

- Pay attention to high temperatures.

2. Carry out the mounting and connection steps from the "Mounting the measuring device" and "Connecting the measuring device" sections in reverse order. Observe the safety instructions.

14.5.2 Disposing of the measuring device

Observe the following notes during disposal:

- Observe valid federal/national regulations.
- Ensure proper separation and reuse of the device components.

15 Accessories

Various accessories, which can be ordered with the device or subsequently from Endress+Hauser, are available for the device. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.

15.1 Device-specific accessories

15.1.1 For the transmitter

Accessories	Description
Transmitter Proline 500	Transmitter for replacement or storage. Use the order code to define the following specifications: ▪ Approvals ▪ Output ▪ Input ▪ Display/operation ▪ Housing ▪ Software  Proline 500 transmitter: Order number: 9X5BXX-*****B  Proline 500 transmitter for replacement: It is essential to specify the serial number of the current transmitter when ordering. On the basis of the serial number, the device-specific data of the replaced device can be used for the new transmitter.  Proline 500 transmitter: Installation Instructions EA01152D
External WLAN antenna	External WLAN antenna with 1.5 m (59.1 in) connecting cable and two angle brackets. Order code for "Accessory enclosed", option P8 "Wireless antenna wide area".  ▪ The external WLAN antenna is not suitable for use in hygienic applications. ▪ Additional information regarding the WLAN interface →  84.  Order number: 71351317  Installation Instructions EA01238D
Pipe mounting set	Pipe mounting set for transmitter.  Installation Instructions EA01195D  Proline 500 transmitter Order number: 71346428

Weather protection cover Transmitter Proline 500	Is used to protect the measuring device from the effects of the weather: e.g. rainwater, excess heating from direct sunlight.  Proline 500 transmitter Order number: 71343505  Installation Instructions EA01191D
Sensor cables Proline 500 Sensor – Transmitter	The sensor cable can be ordered directly with the measuring device (order code for "Cable") or as an accessory (order number DK9012). The following cable lengths are available: ■ Temperature: –40 to +80 °C (–40 to +176 °F) ■ Option AA: 5 m (15 ft) ■ Option AB: 10 m (30 ft) ■ Option AC: 15 m (45 ft) ■ Option AD: 30 m (90 ft) ■ Temperature: –50 to +170 °C (–58 to +338 °F) ■ Option BA: 5 m (15 ft) ■ Option BB: 10 m (30 ft) ■ Option BC: 15 m (45 ft) ■ Option BD: 30 m (90 ft) ■ Armored; temperature: –40 to +80 °C (–40 to +176 °F) ■ Option CA: 5 m (15 ft) ■ Option CB: 10 m (30 ft) ■ Option CC: 15 m (45 ft) ■ Option CD: 30 m (90 ft) ■ Armored; temperature: –50 to +170 °C (–58 to +338 °F) ■ Option DA: 5 m (15 ft) ■ Option DB: 10 m (30 ft) ■ Option DC: 15 m (45 ft) ■ Option DD: 30 m (90 ft)  Possible cable length for a Proline 500 sensor cable: max. 30 m (100 ft)

15.1.2 For the sensor

Accessories	Description
Sensor set (DK9013)	■ Sensor set 0.3 MHz (C-030) ■ Sensor set 0.5 MHz (C-050, CH-050) ■ Sensor set 1 MHz (C-100, CH-100) ■ Sensor set 2 MHz (C-200) ■ Sensor set 5 MHz (C-500)
Sensor holder set (DK9014)	■ Sensor holder set 0.3 to 2 MHz ■ Sensor holder set, high-temperature version 0.5 to 1 MHz ■ Sensor holder set 5 MHz
Installation set (DK9015)	■ Installation set, DN15-DN32, 1/2-1 1/4" ■ Installation set, DN32-DN65, 1 1/4-2 1/2" ■ Installation set, DN50-DN150, 2"-6" ■ Installation set, DN150-DN200, 6"-8" ■ Installation set, DN200-DN600, 8"-24" ■ Installation set, DN600-DN2000, 24"-80" ■ Installation set, DN2000-DN4000, 80"-160" ■ Installation set, high-temperature version, DN50-DN80, 2"-3" ■ Installation set, high-temperature version, DN80-DN200, 3"-8" ■ Installation set, high-temperature version, DN200-DN300, 8"-12" ■ Installation set, high-temperature version, DN300-DN600, 12"-24"
Conduit adapter set (DK9003)	■ Conduit adapter M20x1.5 + sensor cable gland ■ Conduit adapter NPT1/2" + sensor cable gland ■ Conduit adapter G1/2" + sensor cable gland
Coupling medium (DK9CM)	■ Coupling pad ■ Coupling foil ■ Coupling gel

15.2 Communication-specific accessories

Accessories	Description
Commubox FXA195 HART	For intrinsically safe HART communication with FieldCare via the USB port  Technical Information TI00404F
HART Loop Converter HMX50	Is used to evaluate and convert dynamic HART process variables to analog current signals or limit values.  - Technical Information TI00429F - Operating Instructions BA00371F
Fieldgate FXA42	Transmission of the measured values of connected 4 to 20 mA analog measuring devices, as well as digital measuring devices  - Technical Information TI01297S - Operating Instructions BA01778S - Product page: www.endress.com/fxa42
Field Xpert SMT50	The Field Xpert SMT50 tablet PC for device configuration enables mobile plant asset management. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress. This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.  - Technical Information TI01555S - Operating Instructions BA02053S - Product page: www.endress.com/smt50
Field Xpert SMT70	The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in hazardous and non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress. This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.  - Technical Information TI01342S - Operating Instructions BA01709S - Product page: www.endress.com/smt70
Field Xpert SMT77	The Field Xpert SMT77 tablet PC for device configuration enables mobile plant asset management in areas categorized as Ex Zone 1.  - Technical Information TI01418S - Operating Instructions BA01923S - Product page: www.endress.com/smt77

15.3 Service-specific accessories

Accessories	Description
Applicator	Software for selecting and sizing Endress+Hauser measuring devices: - Choice of measuring devices for industrial requirements - Calculation of all the necessary data for identifying the optimum flowmeter: e.g. nominal diameter, pressure loss, flow velocity and accuracy. - Graphic illustration of the calculation results - Determination of the partial order code, administration, documentation and access to all project-related data and parameters over the entire life cycle of a project. Applicator is available: - Via the Internet: https://portal.endress.com/webapp/applicator - As a downloadable DVD for local PC installation.
Netilion	IIoT Ecosystem: Unlock knowledge With the Netilion IIoT Ecosystem, Endress+Hauser enables you to optimize your plant performance by digitizing workflows, creating knowledge and establishing new levels of collaboration. Building decades of expertise in process automation, Endress+Hauser provides the process industry with an IIoT Ecosystem that allows data-driven insights. These insights can be applied to optimize processes resulting in increased plant up-time, efficiency, reliability – and ultimately, a more profitable plant. www.netilion.endress.com
FieldCare	FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.  Operating Instructions BA00027S and BA00059S
DeviceCare	Tool to connect and configure Endress+Hauser field devices.  Innovation brochure IN01047S

15.4 System components

Accessories	Description
Memograph M graphic data manager	The Memograph M graphic data manager provides information on all the relevant measured variables. Measured values are recorded correctly, limit values are monitored and measuring points analyzed. The data are stored in the 256 MB internal memory and also on a SD card or USB stick.  - Technical Information TI00133R - Operating Instructions BA00247R
iTEMP	The temperature transmitters can be used in all applications and are suitable for the measurement of gases, steam and liquids. They can be used to read in the medium temperature.  "Fields of Activity" document FA00006T

16 Technical data

16.1 Application

The measuring device is intended only for the flow measurement of liquids.

To ensure that the device remains in proper operating condition for its service life, use the measuring device only for media against which the process-wetted materials are sufficiently resistant.

16.2 Function and system design

Measuring principle	Proline Prosonic Flow uses a measurement method based on the transit time difference.
Measuring system	The measuring system consists of a transmitter and two or one sensor sets. The transmitter and sensor sets are mounted in physically separate locations. They are interconnected by sensor cables. The measuring system uses a measurement method based on the transit time difference. Here, the sensors function as sound generators and sound receivers. Depending on the application and version, the sensors can be arranged for a measurement via 1, 2, 3 or 4 traverses →  22. The transmitter serves to control the sensor sets, to prepare, process and evaluate the measuring signals, and to convert the signals to the desired output variable. Information on the structure of the device →  13

16.3 Input

Measured variable	Direct measured variables ■ Volume flow ■ Flow velocity ■ Sound velocity Calculated measured variables Mass flow
Measuring range	$v = 0$ to 15 m/s (0 to 50 ft/s)  Measuring range depending on the sensor version.
Operable flow range	Over 150 : 1
Input signal	External measured values The measuring device provides optional interface that enable the transmission of externally measured variables (temperature, density) to the measuring device: ■ Analog inputs 4-20 mA ■ Digital inputs (via HART input or Modbus)  Various temperature measuring devices can be ordered from Endress+Hauser: see "Accessories" section →  192 <i>HART protocol</i> The measured values are written from the automation system to the measuring device via the HART protocol. The temperature and density measuring device must support the following protocol-specific functions: ■ HART protocol ■ Burst mode <i>Current input</i> The measured values are written from the automation system to the measuring device via the current input →  194.

Current input 0/4 to 20 mA

Current input	0/4 to 20 mA (active/passive)
Current span	■ 4 to 20 mA (active) ■ 0/4 to 20 mA (passive)
Resolution	1 μ A
Voltage drop	Typically: 0.6 to 2 V for 3.6 to 22 mA (passive)
Maximum input voltage	≤ 30 V (passive)
Open-circuit voltage	≤ 28.8 V (active)
Possible input variables	■ Temperature ■ Density

Status input

Maximum input values	■ DC -3 to 30 V ■ If status input is active (ON): $R_i > 3 \text{ k}\Omega$
Response time	Configurable: 5 to 200 ms
Input signal level	■ Low signal: DC -3 to +5 V ■ High signal: DC 12 to 30 V
Assignable functions	■ Off ■ Reset the individual totalizers separately ■ Reset all totalizers ■ Flow override

16.4 Output

Output signal

Current output 4 to 20 mA HART

Order code	"Output; input 1" (20): Option BA: current output 4 to 20 mA HART
Signal mode	Can be set to: ■ Active ■ Passive
Current range	Can be set to: ■ 4 to 20 mA NAMUR ■ 4 to 20 mA US ■ 4 to 20 mA ■ 0 to 20 mA (only if the signal mode is active) ■ Fixed current
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	250 to 700 Ω
Resolution	0.38 μ A
Damping	Configurable: 0 to 999.9 s
Assignable measured variables	■ Volume flow ■ Mass flow ■ Sound velocity ■ Flow velocity ■ Electronics temperature  The range of options increases if the measuring device has one or more application packages.

Current output 4 to 20 mA

Order code	"Output; input 2" (21) or "Output; input 3" (022): Option B: current output 4 to 20 mA
Signal mode	Can be set to: ■ Active ■ Passive
Current range	Can be set to: ■ 4 to 20 mA NAMUR ■ 4 to 20 mA US ■ 4 to 20 mA ■ 0 to 20 mA (only if the signal mode is active) ■ Fixed current
Maximum output values	22.5 mA
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	0 to 700 Ω
Resolution	0.38 μ A
Damping	Configurable: 0 to 999.9 s
Assignable measured variables	■ Volume flow ■ Mass flow ■ Sound velocity ■ Flow velocity ■ Electronics temperature  The range of options increases if the measuring device has one or more application packages.

Pulse/frequency/switch output

Function	Can be configured as pulse, frequency or switch output
Version	Open collector Can be set to: ▪ Active ▪ Passive
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: $\leq$ DC 2 V
Pulse output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Pulse width	Configurable: 0.05 to 2 000 ms
Maximum pulse rate	10 000 Impulse/s
Pulse value	Configurable
Assignable measured variables	▪ Volume flow ▪ Mass flow  The range of options increases if the measuring device has one or more application packages.
Frequency output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Output frequency	Configurable: end value frequency 2 to 10 000 Hz ($f_{\max} = 12\,500$ Hz)
Damping	Configurable: 0 to 999.9 s
Pulse/pause ratio	1:1
Assignable measured variables	▪ Volume flow ▪ Mass flow ▪ Sound velocity ▪ Flow velocity ▪ Electronics temperature  The range of options increases if the measuring device has one or more application packages.
Switch output	
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Switching behavior	Binary, conductive or non-conductive
Switching delay	Configurable: 0 to 100 s

Number of switching cycles	Unlimited
Assignable functions	■ Disable ■ On ■ Diagnostic behavior ■ Limit ■ Volume flow ■ Mass flow ■ Flow velocity ■ Electronics temperature ■ Sound velocity ■ Totalizer 1-3 ■ Flow direction monitoring ■ Status - Low flow cut off  The range of options increases if the measuring device has one or more application packages.

Double pulse output

Function	Double pulse
Version	Open collector Can be set to: ■ Active ■ Passive ■ Passive NAMUR
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: ≤ DC 2 V
Output frequency	Configurable: 0 to 1000 Hz
Damping	Configurable: 0 to 999 s
Pulse/pause ratio	1:1
Assignable measured variables	■ Volume flow ■ Mass flow  The range of options increases if the measuring device has one or more application packages.

Relay output

Function	Switch output
Version	Relay output, galvanically isolated
Switching behavior	Can be set to: ■ NO (normally open), factory setting ■ NC (normally closed)

Maximum switching capacity (passive)	■ DC 30 V, 0.1 A ■ AC 30 V, 0.5 A
Assignable functions	■ Disable ■ On ■ Diagnostic behavior ■ Limit ■ Volume flow ■ Mass flow ■ Flow velocity ■ Electronics temperature ■ Sound velocity ■ Totalizer 1-3 ■ Flow direction monitoring ■ Status - Low flow cut off  The range of options increases if the measuring device has one or more application packages.

User-configurable input/output

One specific input or output is assigned to a user-configurable input/output (configurable I/O) during device commissioning.

The following inputs and outputs are available for assignment:

- Choice of current output: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Pulse/frequency/switch output
- Choice of current input: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Status input

Signal on alarm

Depending on the interface, failure information is displayed as follows:

Current output 0/4 to 20 mA

4 to 20 mA

Failure mode	Choose from: ■ 4 to 20 mA in accordance with NAMUR recommendation NE 43 ■ 4 to 20 mA in accordance with US ■ Min. value: 3.59 mA ■ Max. value: 22.5 mA ■ Definable value between: 3.59 to 22.5 mA ■ Actual value ■ Last valid value
---------------------	---

0 to 20 mA

Failure mode	Choose from: ■ Maximum alarm: 22 mA ■ Definable value between: 0 to 20.5 mA
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Pulse/frequency/switch output

Pulse output	
Fault mode	Choose from: ■ Actual value ■ No pulses
Frequency output	

Fault mode	Choose from: - Actual value 0 Hz - Definable value between: 2 to 12 500 Hz
Switch output	
Fault mode	Choose from: - Current status - Open - Closed

Relay output

Failure mode	Choose from: - Current status - Open - Closed
---------------------	---

Local display

Plain text display	With information on cause and remedial measures
Backlight	Red lighting indicates a device error.

 Status signal as per NAMUR recommendation NE 107

Interface/protocol

- Via digital communication:
 - HART protocol
- Via service interface
 - CDI-RJ45 service interface
 - WLAN interface

Plain text display	With information on cause and remedial measures
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Web browser

Plain text display	With information on cause and remedial measures
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Light emitting diodes (LED)

Status information	Status indicated by various light emitting diodes The following information is displayed depending on the device version: - Supply voltage active - Data transmission active - Device alarm/error has occurred  Diagnostic information via light emitting diodes →  162
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Low flow cut off

The switch points for low flow cut off are user-selectable.

Galvanic isolation	The outputs are galvanically isolated: ■ from the power supply ■ from one another ■ from the potential equalization (PE) terminal DN 50 to 4000 (2 to 160") and non-hazardous area: The clamp-on sensors can also be mounted on cathodically protected pipes. Solution available on request. Not applicable to order code for "Sensor version", options AG, AH.
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Protocol-specific data	Manufacturer ID	0x11
	Device type ID	0x5D (93)
	HART protocol revision	7
	Device description files (DTM, DD)	Information and files under: www.endress.com
	HART load	Min. 250 Ω
	System integration	Information on system integration → 89. ■ Measured variables via HART protocol ■ Burst Mode functionality

16.5 Power supply

Terminal assignment	→ 47
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Supply voltage	Order code "Power supply"	Terminal voltage		Frequency range
	Option D	DC 24 V	±20%	–
	Option E	AC 100 to 240 V	–15...+10%	50/60 Hz, ±4 Hz
	Option I	DC 24 V	±20%	–
		AC 100 to 240 V	–15...+10%	■ 50/60 Hz ■ 50/60 Hz, ±4 Hz

Power consumption	Transmitter		
	Max. 10 W (active power)		
	switch-on current	Max. 36 A (<5 ms) as per NAMUR Recommendation NE 21	

Current consumption	Transmitter		
	■ Max. 400 mA (24 V) ■ Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)		

Power supply failure	■ Totalizers stop at the last value measured. ■ Depending on the device version, the configuration is retained in the device memory or in the pluggable data memory (HistoROM DAT). ■ Error messages (incl. total operated hours) are stored.
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Overcurrent protection element	The device must be operated with a dedicated circuit breaker, as it does not have an ON/OFF switch of its own. ■ The circuit breaker must be easy to reach and labeled accordingly. ■ Permitted nominal current of the circuit breaker: 2 A up to maximum 10 A.
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Electrical connection	→  49
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Potential equalization	→  55
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Terminals	Spring-loaded terminals: Suitable for strands and strands with ferrules. Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).
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Cable entries	■ Cable gland: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in) ■ Thread for cable entry: ■ NPT ½" ■ G ½" ■ M20 ■ Device plug for digital communication: M12
---------------	--

Cable specification	→  46
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Overvoltage protection	Mains voltage fluctuations	→  201
	Overvoltage category	Overvoltage category II
	Short-term, temporary overvoltage	Between cable and ground up to 1200 V, for max. 5 s
	Long-term, temporary overvoltage	Between cable and ground up to 500 V

16.6 Performance characteristics

Reference operating conditions	■ Maximum permissible error according to ISO/DIN 11631 ■ Specifications as per measurement report ■ Accuracy information is based on accredited calibration rigs that are traced to ISO 17025.
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 To obtain measured errors, use the *Applicator* sizing tool →  192

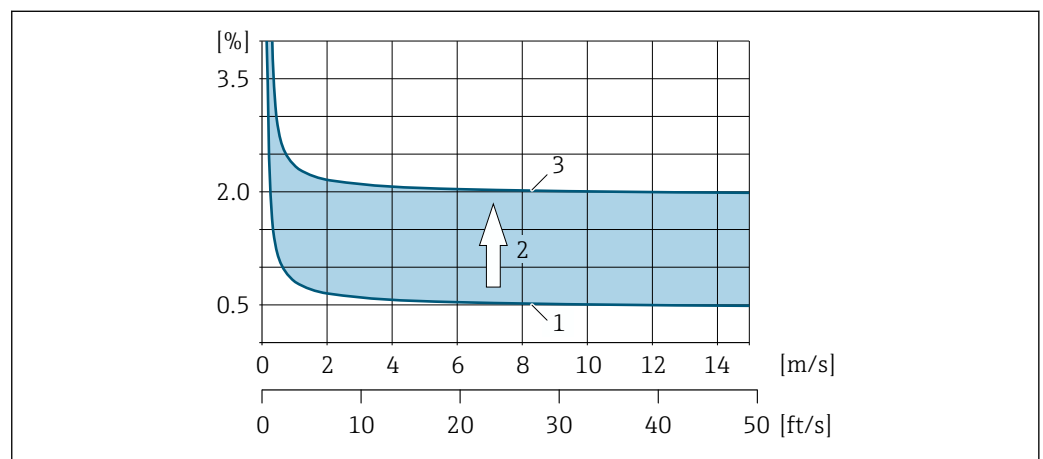
Maximum measurement error	o.r. = of reading The measurement error depends on a number of factors. A distinction is made between the measurement error of the measuring device and an additional installation-specific measurement error that is independent of the measuring device.
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The installation-specific measurement error depends on the installation conditions on site, such as the nominal diameter, wall thickness, real pipe geometry or medium. The sum of the two measurement errors is the measurement error at the measuring point.

Nominal diameter	Maximum permissible errors for device	+	Installation-specific maximum permissible errors (typical)	→	Maximum permissible errors at the measuring point (typical)	Field calibration ¹⁾
DN 15 (½")	±0.5% o.r. ± 5 mm/s (0.20 in/s)	+	±2.5% o.r.	→	±3% o.r. ± 5 mm/s (0.20 in/s)	±0.5% o.r. ± 5 mm/s (0.20 in/s)
DN 25 to 200 (1 to 8")	±0.5% o.r. ± 7.5 mm/s (0.30 in/s)	+	±1.5% o.r.	→	±2% o.r. ± 7.5 mm/s (0.30 in/s)	±0.5% o.r. ± 7.5 mm/s (0.30 in/s)
> DN 200 (8")	±0.5% o.r. ± 3 mm/s (0.12 in/s)	+	±1.5% o.r.	→	±2% o.r. ± 3 mm/s (0.12 in/s)	±0.5% o.r. ± 3 mm/s (0.12 in/s)

1) Adjustment in relation to a reference value with correction values written back to the transmitter

i The specification applies to Reynolds numbers $Re \geq 10\,000$ and flow velocities $v > 0.3$ m/s (1 ft/s). Larger measurement errors may occur for Reynolds numbers $Re < 10\,000$ and flow velocities $v < 0.3$ m/s (1 ft/s).



73 Example of the absolute value of the measurement error in a pipe with nominal diameter DN > 200 (8")

- 1 Measurement error of measuring device: $\pm 0.5\%$ o.r. ± 3 mm/s (0.12 in/s)
- 2 Measurement error due to installation conditions: typically $\pm 1.5\%$ o.r.
- 3 Measurement error at the measuring point:
 $\pm 0.5\%$ o.r. ± 3 mm/s (0.12 in/s) $\pm 1.5\%$ o.r. = $\pm 2\%$ o.r. ± 3 mm/s (0.12 in/s)

Measurement report

If required, the device can be supplied with a factory measurement report. A measurement is performed under reference conditions to verify the performance of the device. The sensors are mounted on an appropriate stainless steel pipe in this case.

The measurement report shows the following maximum permissible errors:

Sensor type	Nominal diameter	Maximum permissible errors for device
C-500 (5 MHz)	DN 50 (2")	$\pm 0.5\%$ o.r. ± 5 mm/s (0.20 in/s)
C-200 (2 MHz) C-100 (1 MHz) C-050 (0.5 MHz) CH-100 (1 MHz)	DN 100 (4")	$\pm 0.5\%$ o.r. ± 7.5 mm/s (0.30 in/s)
C-030 (0.3 MHz) CH-050 (0.5 MHz)	DN 250 (10")	$\pm 0.5\%$ o.r. ± 7.5 mm/s (0.30 in/s)

Accuracy of outputs

The outputs have the following base accuracy specifications.

Current output

Accuracy	± 5 μ A
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Pulse/frequency output

o.r. = of reading

Accuracy	Max. ± 50 ppm o.r. (over the entire ambient temperature range)
----------	--

Repeatability	o.r. = of reading $\pm 0.3\%$ for flow velocities > 0.3 m/s (1 ft/s)
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Influence of ambient temperature

Current output

Temperature coefficient	Max. 1 μ A/ $^{\circ}$ C
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Pulse/frequency output

Temperature coefficient	No additional effect. Included in accuracy.
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16.7 Mounting

Mounting requirements	→ 19
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16.8 Environment

Ambient temperature range	→ 27
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Temperature tables

Observe the interdependencies between the permitted ambient and fluid temperatures when operating the device in hazardous areas.



For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.

Storage temperature

The storage temperature for all components (except display modules and order code for "Sensor version", options AG, AH) corresponds to the ambient temperature range → 27.
Order code for "Sensor version", options AG, AH: -50 to +80 °C (-58 to +176 °F)

Display modules

-40 to +80 °C (-40 to +176 °F)

Relative humidity

The device is suitable for use in outdoor and indoor areas with a relative humidity of 5 to 40%.

Operating height

According to EN 61010-1
 ■ ≤ 2 000 m (6 562 ft)
 ■ > 2 000 m (6 562 ft) with additional overvoltage protection (e.g. Endress+Hauser HAW Series)

Degree of protection**Transmitter**

- IP66/67, Type 4X enclosure, suitable for pollution degree 4
- When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2
- Display module: IP20, Type 1 enclosure, suitable for pollution degree 2

Sensor

Order code for "Sensor version", options AA, AB, AC, AD, AE:

- IP68, Type 6P enclosure, suitable for pollution degree 4
- For the operation of the device under water
- Operating duration at a maximum depth of:
 - 3 m (10 ft): permanent use
 - 10 m (30 ft): maximum 48 hours

Order code for "Sensor version", options AG, AH:

IP66/67, Type 4X enclosure, suitable for pollution degree 4

When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2

Optional

External WLAN antenna

IP67

Shock and vibration resistance**Vibration sinusoidal, in accordance with IEC 60068-2-6**

- 2 to 8.4 Hz, 7.5 mm peak
- 8.4 to 2 000 Hz, 2 g peak

Vibration broad-band random, according to IEC 60068-2-64

- 10 to 200 Hz, 0.01 g²/Hz
- 200 to 2 000 Hz, 0.003 g²/Hz
- Total: 2.70 g rms

Shock half-sine, according to IEC 60068-2-27

6 ms 50 g

Rough handling shocks according to IEC 60068-2-31**Electromagnetic compatibility (EMC)**

As per IEC/EN 61326 and NAMUR Recommendation 21 (NE 21) and 43 (NE43)



Details are provided in the Declaration of Conformity.



This unit is not intended for use in residential environments and cannot guarantee adequate protection of the radio reception in such environments.



For detailed information on high-temperature sensors CH-050 / CH-100 (order code for "Sensor version", options AG, AH), see Special Documentation "High-temperature" → 217.

16.9 Process

Medium temperature range

Sensor version	Frequency	Temperature
C-030-A	0.3 MHz	-40 to +100 °C (-40 to +212 °F)
C-050-A	0.5 MHz	-20 to +80 °C (-4 to +176 °F)
C-100-A	1 MHz	-20 to +80 °C (-4 to +176 °F)
C-200-A	2 MHz	-20 to +80 °C (-4 to +176 °F)
C-500-A	5 MHz	-40 to +150 °C (-40 to +302 °F)
C-100-B	1 MHz	-40 to +80 °C (-40 to +176 °F)
C-200-B	2 MHz	-40 to +80 °C (-40 to +176 °F)
C-100-C	1 MHz	0 to +170 °C (+32 to +338 °F)
C-200-C	2 MHz	0 to +170 °C (+32 to +338 °F)
CH-050-A	0.5 MHz	■ +150 to +220 °C (302 to +428 °F): Order code for "Process temperature", option H ■ +210 to +370 °C (410 to +698 °F): Order code for "Process temperature", option I ■ +350 to +550 °C (+662 to +1022 °F): Order code for "Process temperature", option J
CH-100-A	1 MHz	■ +150 to +220 °C (302 to +428 °F): Order code for "Process temperature", option H ■ +210 to +370 °C (410 to +698 °F): Order code for "Process temperature", option I ■ +350 to +550 °C (+662 to +1022 °F): Order code for "Process temperature", option J

Sound velocity range 600 to 3 000 m/s (1 969 to 9 843 ft/s)

Medium pressure range No pressure limitation For correct measurement, the static pressure of the medium must be higher than the vapor pressure.

Pressure loss There is no pressure loss.

16.10 Mechanical construction

Design, dimensions

For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section .

Weight

Weight specifications exclusive of packaging material.

Transmitter

- Proline 500 aluminum: 6.5 kg (14.3 lbs)
- Proline 500 cast, stainless: 15.6 kg (34.4 lbs)

Sensor

Including mounting material

- DN 15 to 65 ($\frac{1}{2}$ to $2\frac{1}{2}$): 1.2 kg (2.65 lb)
- DN 50 to 4000 (2 to 160"): 2.8 kg (6.17 lb)
- DN 50 to 600 (2 to 24") order code for "Sensor version", options AG, AH
 - 9.8 kg (21.6 lb)
 - Long rail (DN 300 to 600 (12 to 24)): 10.7 kg (23.6 lb)

Materials

Transmitter housing

Housing of Proline 500 transmitter

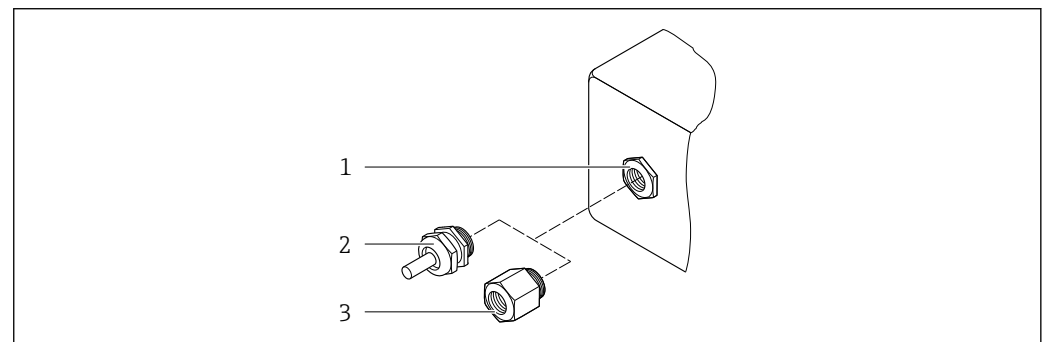
Order code for "Transmitter housing":

- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **L** "Cast, stainless": cast, stainless steel, 1.4409 (CF3M) corresponds to the properties of 316L

Window material

Order code for "Transmitter housing":

- Option **A** "Aluminum, coated": glass
- Option **L** "Cast, stainless": glass

Cable entries/cable glands

A0020640

74 Possible cable entries/cable glands

- 1 Female thread M20 × 1.5
- 2 Cable gland M20 × 1.5
- 3 Adapter for cable entry with female thread G $\frac{1}{2}$ " or NPT $\frac{1}{2}$ "

Cable entries and adapters	Material
Cable gland of sensor cable	Brass or stainless steel 1.4404
Power cable gland	Plastic

Cable entries and adapters	Material
- Adapter for cable entry with female thread G ½" - Adapter for cable entry with female thread NPT ½" i Only available for certain device versions: Order code for "Transmitter housing": Option A "Aluminum, coated"	Nickel-plated brass
- Adapter for cable entry with female thread G ½" - Adapter for cable entry with female thread NPT ½" i Only available for certain device versions: Order code for "Transmitter housing": Option L "Cast, stainless"	Stainless steel, 1.4404 (316L)

Sensor cables

i UV rays can impair the cable outer sheath. Protect the cable from exposure to sun as much as possible.

Sensor cable for sensor - Proline 500 transmitter

DN 15 to 65 (½ to 2½"):

Sensor cable: TPE ⁶⁾

- Cable sheath: TPE
- Cable plug: stainless steel 1.4301 (304), 1.4404 (316L), nickel-plated brass

DN 50 to 4000 (2 to 160"):

- Sensor cable, TPE halogen-free
 - Cable sheath: TPE halogen-free
 - Cable connector: nickel-plated brass
- PTFE sensor cable ⁶⁾
 - Cable sheath: PTFE
 - Cable plug: stainless steel 1.4301 (304), 1.4404 (316L)

Ultrasonic transducer

- Holder: stainless steel 1.4301 (304), 1.4404 (316L)
- Housing: stainless steel 1.4301 (304), 1.4404 (316L)
- Strapping bands/bracket: stainless steel 1.4301 (304), 1.4404 (316L)
- Contact surfaces: chemically stable plastic

Coupling pads

- 40 to +100 °C (-40 to +212 °F): silicon-based thermal pad H48.2 (0.5 mm (0.02 in))
- 40 to +170 °C (-40 to +338 °F): VMQ-silicone-rubber (vinyl methyl silicone) (0.5 mm (0.02 in))

Coupling foil

- 150 to 220 °C (302 to 428 °F): tin
- 210 to 370 °C (410 to 698 °F): zinc
- 350 to 550 °C (662 to 1022 °F): aluminum

Coupling paste

Coupling grease

⁶⁾ Also available in optional armored version (316L)

Accessories

Protective cover

Stainless steel, 1.4404 (316L)

External WLAN antenna

- Antenna: ASA plastic (acrylonitrile styrene acrylate) and nickel-plated brass
- Adapter: Stainless steel and nickel-plated brass
- Cable: Polyethylene
- Plug: Nickel-plated brass
- Angle bracket: Stainless steel

16.11 Display and user interface

Languages

Can be operated in the following languages:

- Via local operation
English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Vietnamese, Czech, Swedish
- Via web browser
English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Vietnamese, Czech, Swedish
- Via "FieldCare", "DeviceCare" operating tool: English, German, French, Spanish, Italian, Chinese, Japanese

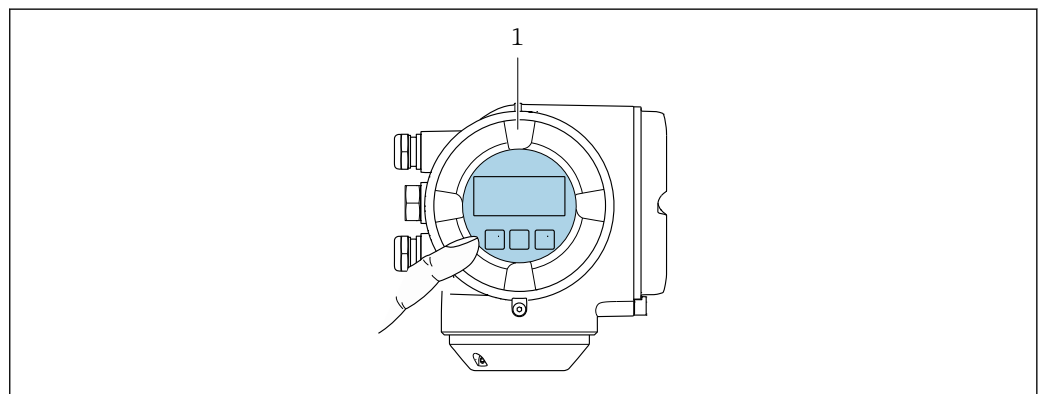
Local operation

Via display module

Equipment:

- Order code for "Display; operation", option F "4-line, illuminated, graphic display; touch control"
- Order code for "Display; operation", option G "4-line, illuminated, graphic display; touch control + WLAN"

 Information about WLAN interface →  84



A0041326

 75 Operation with touch control

1 Proline 500

Display elements

- 4-line, illuminated, graphic display
- White background lighting; switches to red in event of device errors
- Format for displaying measured variables and status variables can be individually configured

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Operating elements

- External operation via touch control (3 optical keys) without opening the housing: , , 
- Operating elements also accessible in the various zones of the hazardous area

Remote operation →  82

Service interface →  83

Supported operating tools Different operating tools can be used for local or remote access to the measuring device. Depending on the operating tool used, access is possible with different operating units and via a variety of interfaces.

Supported operating tools	Operating unit	Interface	Additional information
Web browser	Notebook, PC or tablet with web browser	■ CDI-RJ45 service interface ■ WLAN interface	Special Documentation for device
DeviceCare SFE100	Notebook, PC or tablet with Microsoft Windows system	■ CDI-RJ45 service interface ■ WLAN interface ■ Fieldbus protocol	→  192
FieldCare SFE500	Notebook, PC or tablet with Microsoft Windows system	■ CDI-RJ45 service interface ■ WLAN interface ■ Fieldbus protocol	→  192
Field Xpert	SMT70/77/50	■ All Fieldbus protocols ■ WLAN interface ■ Bluetooth ■ CDI-RJ45 service interface	Operating Instructions BA01202S Device description files: Use update function of handheld terminal
SmartBlue App	Smart phone or tablet with iOS or Android	WLAN	→  192

 Other operating tools based on FDT technology with a device driver such as DTM/iDTM or DD/EDD can be used for device operation. These operating tools are available from the individual manufacturers. Integration into the following operating tools, among others, is supported:

- FactoryTalk AssetCentre (FTAC) from Rockwell Automation → www.rockwellautomation.com
- Process Device Manager (PDM) from Siemens → www.siemens.com
- Asset Management Solutions (AMS) from Emerson → www.emersonprocess.com
- FieldCommunicator 375/475 from Emerson → www.emersonprocess.com
- Field Device Manager (FDM) from Honeywell → www.process.honeywell.com
- FieldMate from Yokogawa → www.yokogawa.com
- PACTWare → www.pactware.com

The related device description files are available: www.endress.com → Download Area

Web server

With the integrated web server, the device can be operated and configured via a web browser service interface (CDI-RJ45) or WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, status information on the device is displayed and can be used to monitor device health.

Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

Supported functions

Data exchange between the operating unit (such as a notebook, for example,) and measuring device:

- Upload the configuration from the measuring device (XML format, configuration backup).
- Save the configuration to the measuring device (XML format, restore configuration).
- Export event list (.csv file)
- Export parameter settings (.csv file or PDF file, document the measuring point configuration)
- Export the Heartbeat verification report (PDF file, only available with the **Heartbeat Verification** → 214 application package)
- Flash firmware version for device firmware upgrade, for example
- Download driver for system integration
- Visualize up to 1000 saved measured values (only available with the **Extended HistoROM** application package → 214)

HistoROM data management

The measuring device features HistoROM data management. HistoROM data management comprises both the storage and import/export of key device and process data, making operation and servicing far more reliable, secure and efficient.



When the device is delivered, the factory settings of the configuration data are stored as a backup in the device memory. This memory can be overwritten with an updated data record, for example after commissioning.

Additional information on the data storage concept

There are different types of data storage units in which device data are stored and used by the device:

	HistoROM backup	T-DAT	S-DAT
Available data	■ Event logbook, e.g. diagnostic events ■ Parameter data record backup ■ Device firmware package	■ Measured value logging ("Extended HistoROM" order option) ■ Current parameter data record (used by firmware at run time) ■ Indicator (minimum/maximum values) ■ Totalizer value	■ Sensor data: e.g. measuring point configuration ■ Serial number ■ Device configuration (e.g. SW options, fixed I/O or multi I/O)
Storage location	Fixed on the user interface PC board in the connection compartment	Can be plugged into the user interface PC board in the connection compartment	In the sensor plug in the transmitter neck part

Data backup

Automatic

- The most important device data (sensor and transmitter) are automatically saved in the DAT modules
- If the transmitter or measuring device is replaced: once the T-DAT containing the previous device data has been exchanged, the new measuring device is ready for operation again immediately without any errors
- If the sensor is replaced: once the sensor has been replaced, new sensor data are transferred from the S-DAT in the measuring device and the measuring device is ready for operation again immediately without any errors
- If exchanging the electronics module (e.g. I/O electronics module): Once the electronics module has been replaced, the software of the module is compared against the current device firmware. The module software is upgraded or downgraded where necessary. The electronics module is available for use immediately afterwards and no compatibility problems occur.

Manual

Additional parameter data record (complete parameter settings) in the integrated device memory HistoROM backup for:

- Data backup function
Backup and subsequent restoration of a device configuration in the device memory HistoROM backup
- Data comparison function
Comparison of the current device configuration with the device configuration saved in the device memory HistoROM backup

Data transmission

Manual

Transfer of a device configuration to another device using the export function of the specific operating tool, e.g. with FieldCare, DeviceCare or Web server: to duplicate the configuration or to store in an archive (e.g. for backup purposes)

Event list

Automatic

- Chronological display of up to 20 event messages in the events list
- If the **Extended HistoROM** application package (order option) is enabled: up to 100 event messages are displayed in the events list along with a time stamp, plain text description and remedial measures
- The events list can be exported and displayed via a variety of interfaces and operating tools e.g. DeviceCare, FieldCare or Web server

Data logging

Manual

If the **Extended HistoROM** application package (order option) is enabled:

- Recording of 1 to 4 channels of up to 1 000 measured values (up to 250 measured values per channel)
- User configurable recording interval
- Export the measured value log via a variety of interfaces and operating tools e.g. FieldCare, DeviceCare or web server

16.12 Certificates and approvals

Current certificates and approvals for the product are available at www.endress.com on the relevant product page:

1. Select the product using the filters and search field.

www.nicsanat.com

021-87700210



2. Open the product page.
3. Select **Downloads**.

CE mark	The device meets the legal requirements of the applicable EU Directives. These are listed in the corresponding EU Declaration of Conformity along with the standards applied. Endress+Hauser confirms successful testing of the device by affixing to it the CE mark.
UKCA marking	The device meets the legal requirements of the applicable UK regulations (Statutory Instruments). These are listed in the UKCA Declaration of Conformity along with the designated standards. By selecting the order option for UKCA marking, Endress+Hauser confirms a successful evaluation and testing of the device by affixing the UKCA mark. Contact address Endress+Hauser UK: Endress+Hauser Ltd. Floats Road Manchester M23 9NF United Kingdom www.uk.endress.com
RCM marking	The measuring system meets the EMC requirements of the "Australian Communications and Media Authority (ACMA)".
Ex approval	The devices are certified for use in hazardous areas and the relevant safety instructions are provided in the separate "Safety Instructions" (XA) document. Reference is made to this document on the nameplate.
Functional safety	The measuring device can be used for flow monitoring systems (min., max., range) up to SIL 2 (single-channel architecture; order code for "Additional approval", option LA) and SIL 3 (multi-channel architecture with homogeneous redundancy) and is independently evaluated and certified in accordance with IEC 61508. The following types of monitoring in safety equipment are possible: Volume flow  Functional safety manual with information for the SIL device
HART certification	HART interface The measuring device is certified and registered by the FieldComm Group. The measuring system meets all the requirements of the following specifications: ■ Certified according to HART 7 ■ The device can also be operated with certified devices of other manufacturers (interoperability)
Radio approval	The measuring device has radio approval.  For detailed information on the radio approval, see the Special Documentation →  216
Additional certification	Tests and certificates ■ Ambient temperature -50 °C (-58 °F) (order code for "Test, certificate", option JN) ■ EN10204-2.1 confirmation of compliance with the order and EN10204-2.2 test report

External standards and guidelines

- EN 60529
Degrees of protection provided by enclosure (IP code)
- EN 61010-1
Safety requirements for electrical equipment for measurement, control and laboratory use - general requirements
- IEC/EN 61326-2-3
Emission in accordance with Class A requirements. Electromagnetic compatibility (EMC requirements).
- NAMUR NE 21
Electromagnetic compatibility (EMC) of industrial process and laboratory control equipment
- NAMUR NE 32
Data retention in the event of a power failure in field and control instruments with microprocessors
- NAMUR NE 43
Standardization of the signal level for the breakdown information of digital transmitters with analog output signal.
- NAMUR NE 53
Software of field devices and signal-processing devices with digital electronics
- NAMUR NE 105
Specifications for integrating fieldbus devices in engineering tools for field devices
- NAMUR NE 107
Self-monitoring and diagnosis of field devices
- NAMUR NE 131
Requirements for field devices for standard applications
- ETSI EN 300 328
Guidelines for 2.4 GHz radio components.
- EN 301489
Electromagnetic compatibility and radio spectrum matters (ERM).

16.13 Application packages

Many different application packages are available to enhance the functionality of the device. Such packages might be needed to address safety aspects or specific application requirements.

The application packages can be ordered with the device or subsequently from Endress+Hauser. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.

 Detailed information on the application packages:
Special Documentation →  217

Diagnostic functionality

Order code for "Application package", option EA "Extended HistoROM"

Comprises extended functions concerning the event log and the activation of the measured value memory.

Event log:

Memory volume is extended from 20 message entries (standard version) to up to 100 entries.

Data logging (line recorder):

- Memory capacity for up to 1000 measured values is activated.
- 250 measured values can be output via each of the 4 memory channels. The recording interval can be defined and configured by the user.
- Measured value logs can be accessed via the local display or operating tool e.g. FieldCare, DeviceCare or Web server.



For detailed information, see the Operating Instructions for the device.

Heartbeat Technology

Order code for "Application package", option EB "Heartbeat Verification + Monitoring"

Heartbeat Verification

Meets the requirement for traceable verification to DIN ISO 9001:2008 Chapter 7.6 a) "Control of monitoring and measuring equipment".

- Functional testing in the installed state without interrupting the process.
- Traceable verification results on request, including a report.
- Simple testing process via local operation or other operating interfaces.
- Clear measuring point assessment (pass/fail) with high total test coverage within the framework of manufacturer specifications.
- Extension of calibration intervals according to operator's risk evaluation.

Heartbeat Monitoring

Continuously supplies data, which are characteristic of the measuring principle, to an external condition monitoring system for the purpose of preventive maintenance or process analysis. These data enable the operator to:

- Draw conclusions - using these data and other information - about the impact the measuring application has on the measuring performance over time.
- Schedule servicing in time.
- Monitor the process or product quality, e.g. gas pockets.



For detailed information, see the Special Documentation for the device.

Petroleum

Order code for "Application package", option EJ "Petroleum"

The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package.

- Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1"
- A temperature measurement is required to calculate the corrected volume. The measured values can be read in via the 4-20 mA input on the device, for example. As a temperature measuring device, the resistance thermometer TST602 is recommended. TMT82 is recommended for use in hazardous areas.



For detailed information, see the Special Documentation for the device. → 217.

Petroleum & Product identification

Order code for "Application package", option EQ "Petroleum & Product identification"

The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package. It is also possible to identify the product based on the sound velocity or the reference density.

- Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1"
- A temperature measurement is required to calculate the corrected volume. The measured values can be read in via the 4-20 mA input on the device, for example. As a temperature measuring device, the resistance thermometer TST602 is recommended. TMT82 is recommended for use in hazardous areas.



For detailed information, see the Special Documentation for the device. → 217.

16.14 Accessories

 Overview of accessories available for order →  189

16.15 Supplemental documentation

 For an overview of the scope of the associated Technical Documentation, refer to the following:

- *Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from the nameplate
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

Standard documentation **Brief Operating Instructions**

Brief Operating Instructions for the sensor

Measuring device	Documentation code
Proline Prosonic Flow P	KA01474D

Brief Operating Instructions for the transmitter

Measuring device	Documentation code
Proline 500	KA01475D

Technical Information

Measuring device	Documentation code
Prosonic Flow P 500	TI01504D

Description of Device Parameters

Measuring device	Documentation code	
	HART	Modbus RS485
Prosonic Flow P 500	GP01147D	GP01148D

Supplementary device-
dependent documentation

Safety Instructions

Safety instructions for electrical equipment for hazardous areas.

Contents	Documentation code
ATEX/IECEx Ex ia	XA02091D
ATEX/IECEx Ex ec	XA02092D
cCSAus Ex ia	XA02093D
cCSAus Ex ec	XA02094D
cCSAus XP	XA02095D
EAC Ex ia	XA03018D
EAC Ex nA	XA03019D
JPN Ex d	XA02617D
KCs Ex d	XA03194D

Contents	Documentation code
INMETRO Ex ia	XA02650D
INMETRO Ex ec	XA02651D
NEPSI Ex ia	XA02652D
NEPSI Ex nA	XA02653D
UKEX Ex ia	XA02578D
UKEX Ex ec	XA02579D

Functional Safety Manual

Contents	Documentation code
Proline Prosonic Flow P 500	FY02647D

Special Documentation

Contents	Documentation code
Radio approvals for WLAN interface for A309/A310 display module	SD01793D
FlowDC	SD02660D
Heartbeat Technology	SD02593D
High-temperature sensors	SD03088D
Petroleum & product identification	SD03081D
Web server	SD02603D

Installation Instructions

Contents	Comment
Installation instructions for spare part sets and accessories	- Access the overview of all the available spare part sets via <i>Device Viewer</i> → 187 - Accessories available for order with Installation Instructions → 189

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